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SPRING 2013

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WELCOME

Thank you for your interest in the newsletter for the Orange County Clerk-Recorder Department. We'll be bringing you periodic updates on the latest news and information in the world of public records, vital records and personal privacy, as well as more about Orange County history.

Sincerely,

MEET NEW OC CLERK-RECORDER HUGH NGUYEN



The Orange County Board of Supervisors unanimously voted on April 2 to appoint Hugh Nguyen as Orange County's new Clerk-Recorder. Nguyen has worked for the county since 1993. He was hired by former Clerk-Recorder Gary Granville and most recently served as the Assistant Clerk of the Board of Supervisors. Nguyen's board appointment followed interviews with 11 candidates for Clerk-Recorder, which is one of seven countywide elected offices. Board Chairman Shawn Nelson praised Nguyen's extensive background in county management, including eight years as Chief Deputy Recorder. "We are very proud of and thrilled for Hugh Nguyen," Nelson said. "This is the culmination of 18 years of hard work and it's now our job to commit every resource we can to guarantee his success." Nguyen said his priority for the office is to provide consistent high-quality public service and safeguard public records with an emphasis on integrity, accountability, performance and dedication. "This is the only job I want for the rest of my career," he told members of the Board of Supervisors during his job interview. "I will make a long-term commitment to this position." Nguyen migrated to the United States as a child from Vietnam and was raised by his grandparents and aunts. Following graduation from Saddleback High School, he married his high school sweetheart. The couple lives in Santa Ana with their two children. Nguyen succeeds Tom Daly, who took office in 2002 and was elected last November to the state Assembly.

PASSPORT DAY RECORD CROWD PROMPTS ADDITIONAL APRIL 27 EVENT

The Orange County Clerk-Recorder Department processed a record number of passport applications on Saturday, March 9, as part of a special "Passport Day in the USA" held nationally. By day's end, 65 passports were processed with 55 photos sold, compared to 37 passports and 22 photos from last year's Passport Day. The event was so successful, another Passport Day has been scheduled for Saturday, April 27, from 10 a.m. to 3 p.m. at the Old County Courthouse in Santa Ana. Saturday hours make it easier for parents to complete the application process for their children's passports because both parents must be present to sign for children younger than 16. To save time, passport applications can be filled out in advance online at www.ocrecorder.com. Walk-ins are welcome to complete the process but appointments are encouraged by calling (714) 834-2588. As an added convenience, passport photos are available on the spot for \$15. The passport processing office is located in Room 202 of the Old County Courthouse, 211 W. Santa Ana Blvd. in Santa Ana.

DEPARTMENT'S "GO GREEN" AWARD BENEFITS OLIVE CREST CHARITY



Each quarter, the department's copier service bestows a "Go Green" award to their clients that have made the most effort in reducing print and copy costs—financially and on the environment. Last month, the Clerk-Recorder Department was lauded for transitioning from printing on HP printers to multi-function devices. This was a new approach embraced by employees, saving money on cartridges but also time wasted with ordering, stocking and servicing. To reward the department for its efforts, C3 Solutions made a \$100 donation to Olive Crest's Safe Children program in the department's name. Olive Crest is a charity located in Santa Ana. According to C3 Solutions: HP Prints were reduced from 50,000 to 20,000; Overall printing was reduced – employees took advantage of scanning instead of printing; There were hard dollar savings from reducing the purchase of HP cartridges; Productivity of all employees improved by reducing the number of steps to complete work.

Pictured above are Executive Secretary Liliana Rincon, Assistant Clerk-Recorder Renee Ramirez, Tim Bauer of Olive Crest, Office Supervisor Mary Jack and Tricia Sanchez of C3 Solutions.

EMPLOYEE OF THE MONTH: JANUARY

Name:

Kevin Brewer



Job Title:

Data Entry Technician

How long have you been with the Clerk-Recorder? About 30 years.

What is the best part of your job? The esprit de corps that comes with the unique services we provide the public.

Favorite book? Dickens' "The Christmas Carol"

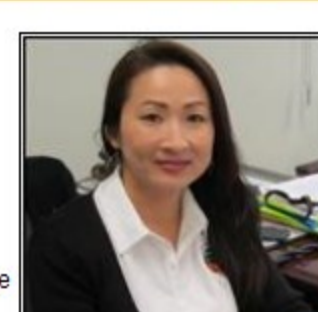
Favorite movie? "The Seven Year Itch"

Please tell us a bit about yourself, where you live, about your family. Anything that may surprise us. Born in Los Angeles. I lived in West Covina growing up, which had less than 2,000 people when my family first moved there. Our family doctor (who removed by tonsils when I was 5 years old) went on to murder his wife in 1959. TVs and radios had to "warm up" and were forever needing "tubes" and service calls. Current technology is light years ahead of those times! Be thankful!

EMPLOYEE OF THE MONTH: FEBRUARY

Name:

Susie Sullivan



Job Title:

Administrative Manager/
I.T.

How long have you been with the Clerk-Recorder? 15 years.

What is the best part of your job? The people. Everyone in the department is so nice and easy to work with.

Favorite book? Earthly Paradise, Colette.

Favorite movie? The Shawshank Redemption.

Please tell us a bit about yourself, where you live, about your family. Anything that may surprise us. I am married with two kids. The oldest just graduated from college last summer. So now people can tell how old I am. We are living in Anaheim but not too far from Little Saigon, where I often go for my favorite Vietnamese food. We love to travel and enjoy the beach. I love hiking and biking, such as taking the ski lift at Snow Summit in Big Bear in the summer. After having a BBQ sandwich and enjoying the view, biking down that mountain is one of my favorite things to do.

EMPLOYEE OF THE MONTH: MARCH

Name:

Ernie Trejo



Job Title:

Office Specialist

How long have you been with the Clerk-Recorder? Nine years.

What is the best part of your job? Meeting all of the interesting people who come to our office.

Favorite book? I prefer to read newspaper articles.

Favorite movie? "Hoosiers" and "He Got Game"

Please tell us a bit about yourself, where you live, about your family. Anything that may surprise us. I live in Santa Ana. I have a 1-year-old son named Jacob. Something that might surprise you to know is that I was born in Mexico.

SOUTH COUNTY CELEBRATES SEVEN YEARS OF SERVICE

More than 200,000 people have used the convenient South County branch office of the Orange County Clerk-Recorder Department since it opened seven years ago. The office is located in the Laguna Hills Civic Center at 24031 El Toro Road. A second branch office opened four years ago in historic downtown Fullerton. Previously, customers had to drive to downtown Santa Ana for copies of birth and death certificates, marriage licenses and to record property documents. Providing services closer to home has proven popular. More than 11,000 couples have been married at the South County office, with 31,000 marriage licenses issued and more than 183,000 copies of birth, death and marriage records processed. Other services available at the South County office include recording and issuing copies of real property documents, filing environmental impact reports and filing fictitious business name statements. The office is easy to find, just off the Santa Ana (I-5) Freeway and El Toro Road, across the street from the Laguna Hills Mall. Hours are Monday through Friday from 9:00 am to 4:00 pm, with ample free parking available. The north Orange County branch office is located at 201 N. Harbor Blvd. in Fullerton.

