



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
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WELCOME

Newsletter - December 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Mark Your Calendars:

January 11, 2020 - Special Saturday Hours

January 20, 2020 - Martin Luther King Jr.'s Birthday
(office closed)

February 12, 2020 - Lincoln's Birthday (office closed)

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

NEWS



Another busy special Saturday opening at our branch office in Anaheim.

SATURDAY HOURS PLANNED FOR JANUARY 11

The Clerk-Recorder Department will once again open its doors to the public on January 11, 2020 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 a.m. to 3 p.m.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

For more information, please visit us at:

OCRecorder.com

NEWS



HUGH NGUYEN
Orange County Clerk-Recorder

EXTENDED HOURS



**Orange County
Clerk-Recorder Department**

**February 14, 2020
Open until 5:30 p.m.**

**for marriage licenses and
civil marriage ceremonies
at our locations in Anaheim,
Laguna Hills and Santa Ana.**

*Save the date! Change your date!! Help us break our
record of 266 couples married on Valentine's Day!!*

ORANGE COUNTY CLERK-RECORDER TO OFFER EXTENDED VALENTINE'S DAY HOURS - LOOKS TO BREAK STANDING RECORD

For those looking to tie the knot on what many consider to be the most romantic day of the year, look no further. This upcoming Valentine's Day, Orange County Clerk-Recorder Hugh Nguyen will be offering extended hours at his offices in Anaheim, Laguna Hills and at the Old County Courthouse in Santa Ana. Instead of its normal closing hours, the department will close at 5:30 pm to issue marriage licenses and perform marriage ceremonies.

This year's extended hours fall on a Friday which increases the potential for the department to break its Valentine's Day record of 266 couples married and 310 licenses issued in a single day back in 2014. The day continues to be one of the busiest days of the year for the department and this year will be no exception. The department is looking to break the five year record and encourages those planning to wed in January or late February to consider tying the knot this Valentine's Day and help make department history. Couples are encouraged to make an appointment due to the expected high demand on this special day. To make an appointment, visit us at OCRecorder.com and use the online appointment system or by downloading the department's OC Weddings mobile app.

"Valentine's Day is always one of the busiest and happiest days of the year for the department, so we try to make it easier for couples," said Clerk-Recorder Hugh Nguyen. "I am eagerly looking forward to breaking our Valentine's Day record and would like to encourage couples to join us and help us make history," he added.

Another reason to join us on this special day, the department has the lowest costs for a marriage license and a marriage ceremony in the State. In Orange County, couples can obtain a public marriage license for \$61 and a confidential marriage license for \$66. A civil marriage ceremony can be performed for an additional \$28.

Please note that the department's Westminster location will only issue marriage licenses and will not perform marriage ceremonies. Our Westminster location will close at 4:30 pm. To save time, marriage license applications can be completed online at OCRecorder.com and on our OC Weddings mobile app prior to visiting our offices. For more detailed information, call our information line at (714) 834-2500.

OCRecorder.com

COMMUNITY OUTREACH

During the month of December:



Congratulations to the OC Autism Foundation on their 10th Anniversary event, "Breakfast with Santa". My staff joined the festivities to help recognize the organization and its founder on their accomplishments.



I had staff welcome Vine Education Group Inc. to the City of Irvine. Staff presented them with a certificate of recognition to mark their achievement. I wish them the very best with supporting students through their academic endeavors.



Congratulations to the 2019 graduates of Advance Beauty College - Garden Grove. I was honored to join in the festivities at their graduation ceremony to help recognize all the students and their accomplishments.

I also talked about Fictitious Business Name filings for those in attendance who plan on opening a new business within the county.

I wish the graduating class all the best!!

COMMUNITY OUTREACH

During the month of December:



I joined our Treasurer-Tax Collector and other departments heads at the County Administration South building during our first Christmas Tree Lighting to help kickoff the holiday spirit at our County Service Center.

I would like to thank our hospitality committee for making the County Service Center so welcoming to our customers during this past holiday season! Hope everyone had a great holiday season!



I held our 5th Annual “Giving Back to the Community” event in our new home at the County Administration South building. We hosted 68 participating children who were part of the Gifts for Kids Program run by Santa Ana Police Officer Kenney Aguilar, Director of the Santa Ana Police Athletic & Activity League (SAPAAL). Santa Claus made a special appearance to greet the children, give them gifts and to take pictures with them. All the gifts were donated by Clerk-Recorder Department staff. Participating staff members sponsored a child. Each sponsor was given the name of the child, age and gender so that appropriate gifts were selected for the children. The children were also treated to light refreshments and treats during their visit. I want to thank my staff for their generosity and a special thanks to Santa for making the visit even more special for the children.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder
Employee of the Month



Congratulations!

Angelina Hernandez

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Angelina Hernandez as Employee of the Month for December.

Angelina is a pleasure to work with. She learns quickly and asks for clarification when questions arise. Angelina continually exhibits her professionalism with customers, co-workers and supervisors. She has the ability to listen to the customer's needs and knows what services they need and guides them accordingly. With her knowledge and welcoming personality, she is able to provide accurate information and fosters a friendly environment, making her an asset to the department. Her natural ability to manage and prioritize her standard duties along with additional tasks and assignments have made her a valuable asset to those she works with and the department.

Please join me in congratulating Angelina on her achievement!

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CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 12-27-19

4. Reason for your visit?
Marriage License

5. How long did you wait in line? 2 minutes

6. Do you have any suggestions to improve our services?
EDGAR was Amazing
and we enjoyed our
experience.
Thank you EDGAR!

Thank you Edgar at our South County branch office for making this customer's experience an amazing and enjoyable one and for providing great customer service.

DECEMBER IN O.C. HISTORY



On December 4, 1955, famed Santa Ana pioneer aviator Glenn L. Martin died.

December 9, 1967 LPGA golfer Cathy Mockett was born in Newport Beach.

December 11, 1941 Santa Ana had its first World War II blackout.

December 20, 1896 An enormous vampire bat was found and killed on the San Joaquin (Irvine) Ranch.

December 25, 1955 The Mike Fink Keel Boats opened for business on Disneyland's Rivers of America. The attraction closed in 1997.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Santa Ana Public Library

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of Red Rock Canyon in Nevada.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://twitter.com/ocrecorder)

For more about the Orange County Archives visit:

OCArchives.com

