



**HUGH NGUYEN**  
**ORANGE COUNTY CLERK-RECORDER**  
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# WELCOME

Newsletter - October 2017

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [ocrecorder.com](http://ocrecorder.com) for more information about the department or the services provided to the public.

Sincerely,  
Hugh Nguyen  
County Clerk-Recorder

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## Mark Your Calendars:

- November 18, 2017 - Special Saturday Opening
- November 23-24, 2017 - Thanksgiving Holiday (office closed)
- December 16, 2017 - Special Saturday Opening

## [SPECIAL NOTICES/ALERTS](#)

The elevator located in the Old County Courthouse is undergoing maintenance and will not be operable starting October 30, 2017 to December 14, 2017. Therefore, access to Marriage and Passport Services on the 2nd floor of the Old County Courthouse during this time period will be limited. For more information, please visit us at:

## [COMING SOON!!](#)

Clerk-Recorder Hugh Nguyen will soon be releasing the new OC Weddings mobile app. The app will allow customers to apply for their marriage license and make an appointment for their marriage ceremony from a variety of mobile devices.

More information to come!!

**[OCRecorder.com](http://OCRecorder.com)**

# NEWS



## CLERK-RECORDER HOSTS HANDS-TOGETHER FOR ANNUAL TRICK-OR-TREAT EVENT

On the 30th of October, Clerk-Recorder Hugh Nguyen hosted about 90 children from Hands-Together, a local pre-school, and with the help of my staff treated the children to some safe, fun trick-or-treating. The children wore their Halloween outfits and trick-or-treated throughout our Santa Ana office. Department staff volunteered their time and candy and enjoyed the event as much as the children did. This was another great opportunity for the whole Department to support the local community.

Hands-Together is a public charity group whose goal is to promote academic excellence among preschoolers and prepares them for elementary school. Clerk-Recorder Hugh Nguyen has hosted the children since taking over the department back in April of 2013. The event however has been a department tradition since Clerk-Recorder Hugh Nguyen was Chief Deputy Recorder in the 90's.

Clerk-Recorder Hugh Nguyen would like to thank all staff who volunteered to give candy to the children and also those who guided the children as they trick-or-treated throughout the office. The department is looking forward to hosting these wonderful children again next year.

# NEWS



Ernie helps a couple with their marriage license during one of our Saturday openings.

## **SATURDAY HOURS PLANNED FOR NOVEMBER 18**

The Clerk-Recorder Department will once again open its doors to the public on November 18, 2017 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

**[OCRecorder.com](http://OCRecorder.com)**

# COMMUNITY OUTREACH

## During the month of October:



My office hosted an informational booth at the Orange County Children's Book Festival in the City of Costa Mesa. Staff highlighted our services to the attending families. The event was well attended and I was happy to be part of it for three consecutive years.



My office displayed informational materials about my office at the Westminster State of the City address. My staff was present to answer any questions attendees may have about the department and about our Westminster location.



It was a pleasure to welcome the Grocery Outlet to the community of Woodbridge in the City of Irvine. I had staff attend their ribbon cutting ceremony to congratulate them on their achievement.

# COMMUNITY OUTREACH

## During the month of October:



My office was available to the victims of the Canyon Fire 2 at the Local Assistance Center that was set up inside the East Anaheim Gymnasium. I had staff on hand to help those affected by the fire order important real property and vital records. It was a pleasure to be able to assist those in need at such a critical time.



I was honored to be the guest speaker at the Garden Grove Chamber of Commerce's meeting. I spoke about the services my department offers and highlighted the services available at our Westminster location.



My office attended the grand opening ceremony for Academy 831 in the City of Brea. I had staff congratulate them on the achievement and had a certificate of recognition presented to them to mark the event.

# COMMUNITY OUTREACH

## During the month of October:



I congratulated Mariner's Pointe Optical in Newport Beach on their new store opening. I had staff attend the event and present them with a certificate of recognition. I wish them the best!



I was proud to support the grand opening of The Coffee Bean & Tea Leaf in Mission Viejo. Welcome to the South County business community. I am excited to watch their growth throughout Orange County. I wish them great success.



I attended an art exhibit featuring works by Mexican singer, actor, painter and film director Fernando Allende. The event was hosted by Deputy Head Consul Marco Antonio Fraire of the Mexican Consulate in Santa Ana. I had the pleasure of honoring Mr. Allende with a certificate of recognition for his efforts in promoting the arts in the local community.

# COMMUNITY OUTREACH

## During the month of October:



I attended the grand opening of Sephora inside JCPenney at the Brea Mall. I was given the opportunity to present them with a certificate of recognition to mark the event. I was glad to see the large turnout in support of business in Brea.



I had staff attend the ribbon cutting ceremony for Walmart Store # 2218's Walmart Academy. The event also featured a graduation ceremony for graduates of the new leadership academy. Staff presented a certificate of recognition and wished them great success in the development of their future leaders.



I attended the grand opening ceremony for Stater Brothers' new store in the City of Tustin. I had the pleasure of meeting Stater Brothers President and CEO Pete Van Helden. I congratulated him on the achievement and wished him great success with the new and beautiful location.

# A MESSAGE FROM CLERK-RECORDER HUGH NGUYEN

Hello, my name is Hugh Nguyen. I am honored to serve as your County Clerk-Recorder. As you may know, we offer many services that benefit Orange County residents and families at all four of our convenient locations, including: issuing birth, death and marriage certificates, passport services, registering notaries public and real property recordings.

We were the first county in the nation to record 8 million real property records electronically. We have been offering special Saturday hours for the almost four years, for which we received a 2014 Merit Award from the California Association of Counties as well as a 2015 Achievement Award from the National Association of Counties.

I attribute this success to my hard-working staff and I am proud to have the best county employees. I enjoy watching them provide great customer service. Every month I will be introducing some of my staff here and on our Facebook page, so that you may get to know my superstar employees. We are all here to serve you and we are proud to serve our County.



## HERE TO SERVE - ANGELINA

Today I would like to introduce you to Angelina. She is part of our Community Outreach Team and part of our Administrative Support Team. As part of Angelina's roles, she will assist with various outreach opportunities to inform the public of the services we offer. Angelina will represent the department at several events and will also use her excellent Spanish language skills to reach out to broader audiences and communities. In the past, Angelina worked for the San Bernardino County Recorder's office for 11 years. She started as a clerk and worked her way up to become an examiner and then a lead. She lived in Hesperia, CA for 11 years and relocated to Orange County this past July. Angelina joined the O.C. Clerk-Recorder this past July. She started issuing marriage licenses, performing ceremonies and was also a passport agent. She has also filed fbn statements and assisted customers with finding records such as deeds, birth, death and marriage certificates. Angelina likes to help the community especially if there is a language barrier. Her involvement in the community makes her a valuable addition to our vibrant and diverse department.



# AWARDS AND RECOGNITIONS

**EMPLOYEE  
OF THE  
MONTH**

**ORANGE COUNTY  
CLERK-RECORDER  
SUITE 150**



## **REGINA RIVERA**

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It is my pleasure to announce Regina Rivera as the Employee of the Month for October.

Regina is always ready to welcome customers with a smile and provide them with a pleasant customer service experience. She is regularly praised by customers for her service and knowledge.

Regina's punctuality and dependability does not go unnoticed. She demonstrates willingness to tackle any assignment and does not hesitate to help where ever she is needed. Her positive mindset with her co-workers and customers make her an asset to this department.

Please join me in congratulating Regina on her achievement!

# CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

**We received this e-mail from a customer who visited our Central Office location in Santa Ana, Room 106 Clerk Operations.**

**We would like to thank Katie for taking the time to ensure that the customer got the services that he needed and for her friendly and efficient customer service.**

Hi [REDACTED]

I was at the Hall of Records today to apply for a DBA, and I was very impressed your employee, Katie [REDACTED] who works at one of the customer service desks processing these applications! We wanted to register 3 different names/businesses and were a bit confused about the process, so we filled out 3 different forms. She helped us sort it all out and told us that we could combine all three into 1 form, especially since they would all be under our name. It saved us a lot of money and mistakes! She was bright, efficient, and friendly throughout the whole process. The couple who were being serviced by her after me agreed that Katie is a wonderful employee and excellent at her job.

We had a great experience, and just wanted to let you know what great job you're doing serving the residents of Orange County!

# OCTOBER IN O.C. HISTORY



On October 27, 1915, Seal Beach was incorporated as a city.

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|-------------------------|---|
| <b>October 8, 1894</b>  | Construction of the Santa Fe Train Depot at San Juan Capistrano was completed.  |
| <b>October 12, 1840</b> | Famed actress Helena Modjeska was born in Cracow, Poland. She moved to Orange County in 1876 and became our most famous early resident. |
| <b>October 21, 1997</b> | The Knott family sold Knott's Berry Farm to Cedar Fair L.P. of Ohio.  |
| <b>October 29, 1870</b> | Orange County's first newspaper, <i>The Anaheim Gazette</i> , began publication.  |

*This section brought to you courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.  
Historical facts provided by Assistant Archivist Chris Jepsen*

**OCArchives.com**

# OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



A staff member submitted this beautiful photo taken during a trip to Joshua Tree National Park.

Visit our webpage at: [OCrecorder.com](http://OCrecorder.com)

Follow us on social media

[@ocrecorder](https://twitter.com/ocrecorder)

For more about the Orange County Archives visit:  
[OCarchives.com](http://OCarchives.com)

