



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
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WELCOME

Newsletter - October 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Mark Your Calendars:

November 11 - Veteran's Day (office closed)

November 16 - Special Saturday Opening

November 28 & 29 - Thanksgiving Holiday (office closed)

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

NEWS



Another busy day during our last special Saturday opening at the Old County Courthouse in Santa Ana.

SATURDAY HOURS PLANNED FOR NOVEMBER 16

The Clerk-Recorder Department will once again open its doors to the public on November 16, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 AM to 3 PM.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

For more information, please visit us at:

OCRecorder.com

NEWS



Clerk-Recorder Department Hosts Annual Hands Together Trick-or-Treat Event

This month Clerk-Recorder Hugh Nguyen hosted his annual Hands Together Trick-or-Treat event at the department's new home at the County Administration South building. Over 100 children from Hands Together, a local preschool, participated in this year's event.

The children were invited by Clerk-Recorder Hugh Nguyen to our office for some safe and fun trick-or-treating. The children wore their Halloween outfits and trick-or-treated throughout our Santa Ana office. This was a great opportunity for the whole department to support the local community. A lot of the children were accompanied by their parents making this a good occasion to highlight our new facility and service center.

This was the first time the event was hosted at the department's new County Administration South building which made it possible for other county agencies to participate. The department was joined by the Treasurer-Tax Collector's Office, County Executive Office, OC Community Resources and OC Public Works. Clerk-Recorder Hugh Nguyen would like to thank all the departments that participated and also thank all the staff who donated candy, those who helped organize the event and all who helped make this event possible.

The turnout was great and everyone involved had a fantastic time.

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COMMUNITY OUTREACH

During the month of October:



I had the opportunity to speak with some visiting Cal State Fullerton students from Professor Walter Barager's communications class. The class learned about the services that the department offers and a little about local government and its function. It was a pleasure to see young minds interested in local government. Thank you for your visit.



Congratulation to OC Grooming & Pet Spa House on their ribbon-cutting in the city of Lake Forest. I had staff attend the ribbon cutting ceremony to present them with a certificate of recognition to mark the special occasion.



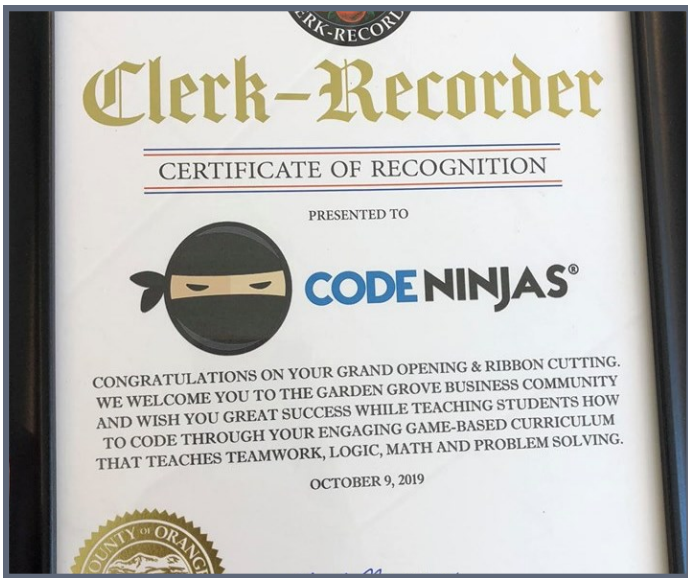
I had staff host an information booth at this year's Orange County Children's Book Festival. Staff was on-hand to highlight the department's services. The event was held at Orange Coast College and was well attended. I look forward to participating in this great community event next year.

COMMUNITY OUTREACH

During the month of October:



Congratulations to ResourceMFG on their ribbon-cutting ceremony in the city of Buena Park. I had staff present their team with a certificate of recognition to mark the occasion. I wish you many years of success!!



Congratulations to Code Ninjas on their ribbon-cutting ceremony and grand opening in the City of Garden Grove. I wish you the best in teaching your students teamwork, logic, math and problem solving.



I had the opportunity to host an information booth at this year's Parent Leadership Conference which was held at the Anaheim Convention Center. Staff and I interacted with parents attending the event and we were able to highlight the services available to them at our new North County Branch Office in Anaheim.

COMMUNITY OUTREACH

During the month of October:



Congratulations to Minh and Thao on the grand opening of their New York Life Insurance Company Little Saigon office location in Westminster. I had staff present them with a certificate of recognition to mark the occasion. I wish you many years of success!!



Congratulations to The Blind Pig Kitchen and Bar in the city of Yorba Linda on their ribbon-cutting ceremony. I wish you the best with your unique American progressive culinary offerings to the residents of your business community.



Congratulations to Alpha Nail Bar the city of Yorba Linda on their ribbon-cutting ceremony and grand opening. I wish you the best with your concept of male grooming services. May you have many years of success!

COMMUNITY OUTREACH

During the month of October:



Congratulations to the Bright Family Acupuncture on their anniversary ribbon cutting in Lake Forest. My staff joined the Lake Forest Chamber of Commerce in presenting Acupuncturist David Luton with a certificate of recognition and to wish the group continued success.



Congratulations to Lander Chiropractic on their ribbon cutting event. I had staff joined the Brea Chamber of Commerce in wishing the business great success.



Congratulations to Salon Ambiance on their ribbon cutting event. I had my staff join the Huntington Beach Chamber of Commerce to wish the business many years of success as they work hard providing residents the best services possible.

COMMUNITY OUTREACH

During the month of October:



I had my staff join the North Orange County Chamber of Commerce in welcoming The Coder School to the city of La Palma. I would like to wish them the best as they coach students in critical skills and instill confidence needed to succeed in their future endeavors.



I had my staff visit Hoag Urgent Care & Family Medicine Orchard Hills in Irvine. During their visit they joined the Greater Irvine Chamber of Commerce in welcoming this new facility to the area and to wish them great success in serving the residents of Orange County.



I had my staff attend the celebration and ribbon cutting ceremony for the Grocery Outlet Bargain Market in the city of Anaheim. Hundreds of residents attended the event. I had staff present them with a certificate of recognition to mark the special occasion. Congratulations!

AWARDS AND RECOGNITIONS

EMPLOYEES OF THE MONTH



Information Systems Team

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce our Information Systems team as the employee of the month for October 2019.

Our Information Systems team, which includes Susie Sullivan, Brett Johnson, Joey Abueg, Kevin Phung, Leon Xu, Mike Desai, Simon Tran, and Zafar Chaudhry, have all been very busy since the beginning of the year. They were an essential part of opening our new North County Branch Office in Anaheim. Not only was the team responsible for their everyday duties, but in addition, they were also responsible for setting up the internal technological infrastructure needed to have our North County Branch Office up and running without a hitch on day one. They also had to power down all of the Information Systems related items at our Fullerton office on a tight deadline. I am proud to say that they did a great job successfully shutting down our Fullerton office and have ensured that our Anaheim office has been running smoothly since its grand opening in February.

Most recently, our Information Systems team had to undergo another move at our Central Office in Santa Ana. This time, our team was tasked with transferring all of our work stations and related systems from our old office at Building 12 to our new home at the County Administration South (CAS) building. Besides our workstations, there were servers and other essential systems that had to be set-up before our move to CAS. At times these systems had to run concurrently, and had to be powered down without disrupting operations. Needless to say, the Information Systems team once again delivered by having our office ready for business from day one all without a hitch.

I would like to recognize the hard work and dedication that our Information Systems team has demonstrated while carrying out these two major projects. The two projects were implemented successfully and efficiently. The successful opening of two new locations in a span of less than 7 months is a testament to the professionalism and commitment that sets our team apart from the rest. I am proud to have such a wonderful team on our side.

Please join me in congratulating our Information Systems team on their achievements!

OCRECORDER.COM

CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection) ✓

Outstanding Good Average Fair Poor

3. Date of your visit: 10/11/19

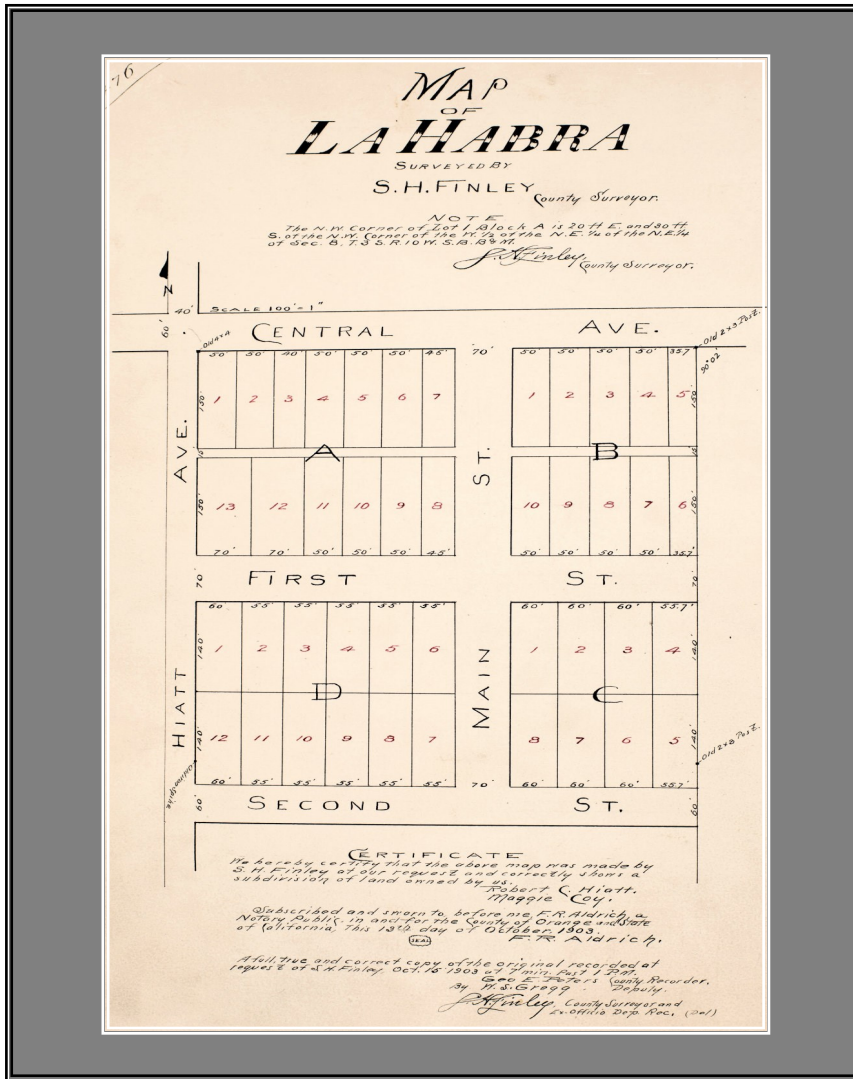
4. Reason for your visit?
Wedding Ceremony

5. How long did you wait in line? 2 minutes

6. ~~Do you have any suggestions to improve our services?~~
We were assisted by Victoria - she was so helpful and professional. She conducted our ceremony and we really appreciated her kindness.

Thank you Victoria at our South County branch office for providing great customer service to this satisfied customer. We appreciate your kindness and professionalism.

OCTOBER IN O.C. HISTORY



On October 15, 1903, the map for the Town of La Habra was filed with the County of Orange.

- October 5, 1947** Beulah Overell and her fiancé George "Bud" Gollum were found not guilty of the murder of her parents. The elder Overell had been dynamited aboard their yacht in Newport Harbor. The trial, held at the Old Orange County Courthouse, was covered daily by the national press.
- October 16, 1923** Walt Disney Company was founded. It would later play a major role in the Orange County's identity and economy.
- October 20, 1938** The Trabuco Canyon Post Office was established.
- October 24, 1917** A Liberty Bond rally was held in Birch Park in Santa Ana. This event featured patriotic speeches and music by the Santa Ana Band. The bonds helped finance the Allied cause during World War I.

Historical facts and photo provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of a beautiful San Clemente sunset.

Visit our webpage at: OCRecorder.com

Follow us on social media

@ocrecorder

For more about the Orange County Archives visit:

OCArchives.com

