



HUGH NGUYEN

ORANGE COUNTY CLERK-RECORDER

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WELCOME

Newsletter - May 2018

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocreorder.com for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen

County Clerk-Recorder

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Mark Your Calendars:

June 23, 2018 - Special Saturday Opening

July 4, 2018 - Independence Day (office closed)

[OC Weddings Mobile App](#)

Don't forget to download the OC Weddings app.



OCRecorder.com

NEWS



Our North County Branch Office staff was ready to serve the public during our special Saturday opening.

SATURDAY HOURS PLANNED FOR JUNE 23

The Clerk-Recorder Department will once again open its doors to the public on June 23, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

COMMUNITY OUTREACH

During the month of May:



My team and I attended the Ribbon Cutting ceremony for Chepa's Park. A Certificate of Recognition was presented to the City of Santa Ana and to the family of Josephine Laguna Andrade to celebrate the occasion.



My team and I went on our weekly 3PM TV show segment and talked about our Special Saturday openings and took calls from the public regarding the services our office offers.



I joined Westminster High School students at their Career Day to tell them about my journey towards becoming the first Vietnamese-American Clerk-Recorder in the nation.

COMMUNITY OUTREACH

During the month of May:



My team and I were at Soka University of America to celebrate the 17th Annual International Festival and informed the public about the services our department offers.



My team attended the ribbon cutting for Paris Baguette in Garden Grove. A certificate of recognition was presented to them and we wished them great success.



My staff was present at the grand opening and ribbon cutting ceremony for Nova Print in the city of Santa Ana. A certificate of recognition was presented, and we wished them the very best.

COMMUNITY OUTREACH

During the month of May:



I was invited by the City of Laguna Niguel to speak and share my story to the students and families at the Laguna Niguel Junior Civic Workshop.



My team and I participated in this year's 2018 Hiring Fair at Orange County Fairgrounds in Costa Mesa. We informed jobseekers about the services the Clerk-Recorder offers.



It was a pleasure to serve and provide our Passport Services to the Los Angeles Chargers' players and staff. I want to thank my staff for doing an outstanding job.

COMMUNITY OUTREACH

During the month of May:



My team and I went on KVLA TV 57.8 on our every other Wednesday Live TV Show segment to take calls from the public regarding our services and informed them about our Special Saturday opening.



My team was present at the Garden Grove Police Department's 31st Annual "Call of Duty" Police Memorial Event. I want to thank the men and women in uniform who have sacrificed their lives for our safety and freedom.



Congratulations to Medi-Ex Pharmacy on their grand opening and ribbon cutting. A certificate of recognition was presented to them and we wished them great success.

COMMUNITY OUTREACH

During the month of May:



It was an honor to be part of this year's 2018 Diversity Visionary Awards.

Congratulations to all the recipients!!



Congratulations to New York Life Insurance Company on their grand opening and ribbon cutting. I presented them with a certificate of recognition and wished them great success.



I was invited to the National Hispanic Business Women Association's 18th Annual Women of the Year Awards & Scholarships Luncheon. I presented a certificate of recognition to the recipients of this year's 2018 Scholarship Award and to the 2018 Business Women of the Year. Congratulations to all!

COMMUNITY OUTREACH

During the month of May:



My team and I were present at the 39th Annual Les Miller Outstanding Student Awards Supper. I presented certificates of recognition to all the students and congratulated them for their academic achievement.



Congratulations to the Garden Grove Strawberry Festival Association on reaching their 60th year milestone and hosting this year's Strawberry Festival. A certificate of Recognition was present to mark the occasion.



My team and I went on KVLA TV 57.8 show segment to field calls from the public. We talked about frequently asked questions and our next Special Saturday opening.

AWARDS AND RECOGNITIONS



Congratulations to Clerk-Recorder Hugh Nguyen for receiving the Orange County Taxpayer Watchdog Award from the Office of the Orange County Auditor-Controller Eric H. Woolery, CPA.

The award is presented to individuals who are dedicated to the protection of taxpayer funds and for their advocacy of government transparency and fiscal responsibility.

Congratulations on your achievement Clerk-Recorder Hugh Nguyen!

AWARDS AND RECOGNITIONS

EMPLOYEE
OF THE
MONTH



Billy Le

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It is with great pleasure that I announce Billy Le as the Employee of the Month for May 2018.

Billy is an exemplary employee with excellent attendance and exceptionally good work habits. He is reliable, on time and always eager to get the job done no matter how long it may take. Billy has played a pivotal role in the success of the department's OC Weddings app. His efforts continue to improve the app as issues are discovered. He is quick to resolve any issue with the app and has worked tirelessly with staff and CEO IT to ensure that any glitch has an immediate and effective fix.

Billy has also contributed to the growth in the demand for passport services. His outreach efforts have led to new opportunities on TV giving us access to a wider audience and helping us inform the public and giving them a greater understanding of what our office does for them.

Billy also played an important role in the success of the department's Passport Day. His outreach efforts in the Asian community led to greater participation by the community. Billy is always working tirelessly to conduct outreach to various communities to ensure that they understand what is available to them at our offices and that we are here to serve them.

Billy's always positive attitude and his ability to look at everything on the bright side is what makes him a valuable asset to the department.

Please join me in congratulating Billy on his achievement!

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received this comment card from a customer who visited our Central Office. We would like to thank Cindy for providing this customer with great customer service!

Central - Room 106

Cindy

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service? ✓
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 18 May 2018

4. Reason for your visit?
Amendment for Birth Certificate / Marriage Cert.

5. How long did you wait in line? 0 minutes

6. Do you have any suggestions to improve our services?

Thank you Cindy for your prompt & efficient service. This office exceed our expectations. Kudos to your OC clerk-recorder dept.

MAY IN O.C. HISTORY



Movieland Wax Museum in Buena Park.

- May 3, 1958** Mott's Miniatures opened in the historic Jeffries Barn at Knott's Berry Farm. The barn had been boxing champion George Jeffries' training facility and was moved from Burbank.
- May 4, 1962** Movieland Wax Museum opened in Buena Park. (It closed in 2005.)
- May 24, 1920** The Orange County Historical Society held its first official meeting.
- May 26, 1846** Rancho Lomas de Santiago was granted to Teodocio Yorba by the Mexican government. This land later became the northern end of the Irvine Ranch.
- May 30, 1911** The first American flag to fly over Yorba Linda was flown from a flagpole on a small barn on Main Street.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.

Courtesy of Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



A staff member took this shot inside a watchtower while visiting The Castle of San Cristobal, a fort in San Juan, Puerto Rico.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:
OCArchives.com

