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WELCOME

Newsletter - October 2018

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,
 Hugh Nguyen
 County Clerk-Recorder

In This Issue:

[News and Updates](#)

[Community Outreach](#)

[Awards and Recognitions](#)

[Customers Are Saying ...](#)

[October in O.C. History](#)

[Out and About](#)

Mark Your Calendars:

- November 12 - Veterans Day
- November 17 - Special Saturday Opening
- November 22-23 - Thanksgiving Holiday

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

OCRecorder.com

NEWS



Orange County Clerk-Recorder Department Receives 2018 CSAC Merit Award

The California Association of Counties (CSAC) has awarded the Orange County Clerk-Recorder Department with a 2018 Merit Award in recognition of its G2G: Government to Government Recordings Made Easy submission in the category of Government Finance, Administration & Technology. The department received recognition for its efforts to give government agencies the ability to submit document recordings electronically to any participating county using a single computer from anywhere using the G2G component to access the department's SECURE electronic delivery system.

The G2G component to SECURE was created in order to help government agencies enjoy the same benefits that other users of SECURE have come to enjoy. G2G eliminates recording wait times, eliminates the need for envelopes and postage and also eliminates transportation costs. The biggest benefit of G2G is that government agencies now have the ability to submit document recordings to any participating county using a single computer from anywhere. The development of G2G was a collaborative effort with our owner counties – Los Angeles, Riverside and San Diego. Clerk-Recorder Hugh Nguyen would like to thank them for their support and for making G2G a possibility.

"I am honored and pleased by this award," Clerk-Recorder Hugh Nguyen said. "We wouldn't be able to celebrate this award if it wasn't in large part due to the hard work, dedication and professionalism of my staff."

This is not the first time CSAC recognizes the department for its innovative spirit. In 2014, CSAC honored the department with a Merit Award for its efforts to make the department's services more accessible to working families through its once-a-month special Saturday openings – a program that continues to be in effect. Each year, CSAC honors the most innovative programs developed and implemented by California Counties through its Challenge Awards. The awards recognize the innovativeness of California counties in finding effective and cost-saving ways to provide services to their residents.

For more information about the Clerk-Recorder Department and the services it provides, please visit

OCRecorder.com

NEWS



Orange County Clerk-Recorder Hosts 6th Annual Trick-or-Treat Event for Local Pre-School

Orange County Clerk-Recorder Hugh Nguyen hosted Hands-Together, a local pre-school, and treated the children to some safe and fun trick-or-treating. This is the 6th year in a row that Clerk-Recorder Hugh Nguyen hosts the event. The children wore their Halloween outfits and trick-or-treated throughout the Clerk-Recorder Department's Santa Ana office. Clerk-Recorder employees volunteered their time and candy and enjoyed the event as much as the children did. This was a fun opportunity for the Clerk-Recorder Department to reach out to the local community. This year Clerk-Recorder Hugh Nguyen invited Auditor-Controller Eric Woolery to participate in the event. Several of the Auditor-Controller's staff volunteered to participate in this year's event and hand out candy to the mini-sized ghosts, princesses and super heroes.

Clerk-Recorder Hugh Nguyen would like to thank all staff who volunteered to give candy to the children and also those employees who escorted the children as they trick-or-treated throughout the office.

Hands-Together is a public charity group whose goal is to promote academic excellence among preschoolers and prepares them for elementary school.

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NEWS



Staff at our Central office ready to serve the public during one of our special Saturday openings.

SATURDAY HOURS PLANNED FOR NOVEMBER 17

The Clerk-Recorder Department will once again open its doors to the public on November 17, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

NEWS

BUD HURLBUT

Master of Amusement

Wendell "Bud" Hurlbut (1918-2011) of Buena Park, was an entrepreneur, designer, and unsung giant of the amusement park industry. He introduced ideas that became industry standards, he restored vintage attractions, he created Riverside's Castle Park, and he crafted beautiful miniature trains. Only Hurlbut's modesty prevented him from being as famous as Disney's Imagineers. Locally, he is best remembered for the many rides he designed, built and operated for Knott's Berry Farm, including the Calico Mine Ride and the Timber Mountain Log Ride. Such attractions were foundational to the engineering, business operation, and artistic design of the modern theme park.

Bud Hurlbut: Master of Amusement exhibit now on display!

ORANGE COUNTY ARCHIVES ANNOUNCES NEW EXHIBIT AT OLD COUNTY COURTHOUSE

The Orange County Archives' exhibit, "Bud Hurlbut: Master of Amusement" continues to be open in the first floor lobby of the Old Orange County Courthouse and inside the Archive's office in room 108. It will be on display until the end of the year. Photos, drawings, models and artifacts help tell the story of Hurlbut's colorful career and mark what would have been his centennial year. The Hurlbut Collection is just one of countless collections held by the Archives detailing the history of Orange County. This particular collection includes Hurlbut's diaries, home movies, photos, business records, and much more. The exhibit will be open to the public from 8:00 a.m. to 4:30 p.m., Monday through Friday (except on holidays) at the Old Courthouse at 211 W. Santa Ana Blvd, in Santa Ana, California.

OCArchives.com

COMMUNITY OUTREACH

During the month of October:



My team and I were on KVLA TV 57.8 with special guest, Orange County Auditor-Controller Eric H. Woolery, CPA. He spoke about his role as the County's Auditor-Controller and gave us an overview of his department.



I attended the ribbon-cutting ceremony for the Central Broadcasting Network in Garden Grove. I presented them with a certificate of recognition to mark the special occasion. I wished them the best of luck on their new endeavor.



I had the pleasure of attending the grand opening of 7 Leaves Café in Costa Mesa. This is their 13th location in Orange County. I presented them with a certificate of recognition to mark the occasion and also wished them the best as the company continues to grow.

COMMUNITY OUTREACH

During the month of October:



My staff attended the ribbon-cutting ceremony for Tarbell Realtors-Anaheim Hills. Staff presented them with a certificate of recognition and wished them great success.



I spoke at the Anaheim Caravan Real Estate group's meeting. I spoke about the services available at the department and of the department's achievements I would like to thank the organizers for giving me the opportunity to address the group.



I had staff attend the grand opening for VM Clinic in Fountain Valley. Staff presented them with a certificate of recognition. We wish them the best in providing medical services to the residents of Orange County.

COMMUNITY OUTREACH

During the month of October:



My staff was present at the Chi Lang Multi-Level Scouting Unit's Gold Award and the Eagle Scout Rank Court-of-Honor ceremonies. Staff presented several certificates of recognition to award recipients in honor of their achievements. Congratulations to all recipients. We wish you continued success!!



My team attended the ribbon-cutting ceremony for Farmer Boys' 10th Orange County location in the City of Irvine and the chains 93rd overall location. We presented them with a certificate of recognition and wished them continued growth.



I had staff attend the ribbon-cutting ceremony for the LiMai Montessori Academy in the City of Buena Park. We presented them with a certificate of recognition and wished them great success with helping our county's children discover their purpose and passion in life.

COMMUNITY OUTREACH

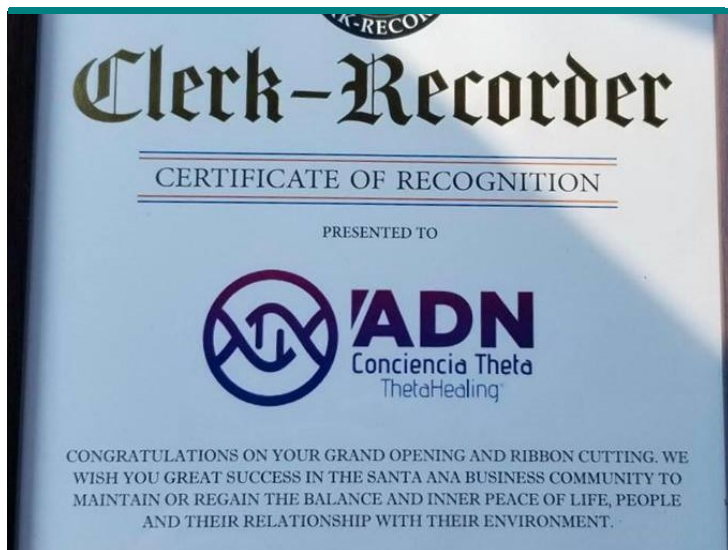
During the month of October:



Congratulations to Friends Cafe in Tustin on their grand opening and ribbon-cutting ceremony. We wished them the best and welcomed them to the Orange County business community. I would like to thank them for inviting my team to be part of the celebration.



My team attended the ribbon-cutting ceremony for L'AMAI Fusion. We wished them the best of luck in providing great fusion cuisine to the community.



I had staff attend the ribbon-cutting ceremony for AND Conciencia Theta Healing. I had staff present them with a certificate of recognition and welcome them to the business community.

COMMUNITY OUTREACH

During the month of October:



I had staff attend the ribbon-cutting ceremony for Best in Class in Anaheim Hills. Staff presented them with a certificate of recognition. I wish them the best in leaving a legacy and a lasting positive impact in the students they serve.



On Halloween, I hosted my weekly segment on KVLA TV 57.8 while portraying Men in Black. I took calls from the public and answered any question they had about the services my department provides.

AWARDS AND RECOGNITIONS

**EMPLOYEE
OF THE
MONTH**



Simon Tran

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It is with great pleasure that I announce Simon Tran as Employee of the Month for October 2018.

During his time with the department, Simon has shown great enthusiasm in his work and has shown that he is professional and quite resourceful. Simon has demonstrated excellent work habits. He is very diligent and thinks outside the box to provide solutions to problems being encountered by the SECURE Electronic Recording Program. In his short time with the department, Simon established a multi-user database to replace the multiple spreadsheets that were being used by SECURE Support staff to keep track of users, tokens and DOJ submissions. With the spreadsheets, SECURE Support staff had to often wait for other team members to close the file before they could access the file and do their own updates. With this new database that Simon implemented, team members are more productive because they no longer have to wait to update the SECURE documentation.

Simon has also begun piloting a cloud based web monitor that can check the many SECURE access websites and report statistics or monitor outages. This helps the department stay on top of potential problems. Simon has a wealth of computer security experience which has become a valuable asset to the department. Simon has a positive attitude. He collaborates well with all team members and engages them in problem resolution. Simon has quickly established himself as a valuable asset to the department and he is a great addition to our IT team.

Please join me in congratulating Simon on his achievement!

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our Clerk Operations in Santa Ana. We would like to thank all staff in Room 106 for making a lasting impression during this customer's visit.

Central - Room 106

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 10 OCT 18

4. Reason for your visit?
GET RECORDED CCR'S

5. How long did you wait in line? 3 minutes

6. Do you have any suggestions to improve our services?
NO - THIS OFFICE IS ONE OF THE BEST COUNTY RW OFFICES I HAVE EVER BEEN IN - I OWN PROPERTY IN SEVEN (7) COUNTIES - WELL DONE!

OCTOBER IN O.C. HISTORY



Mary Pickford (left), Douglas Fairbanks (center, in apron), and County Supervisors Nelson T. Edwards and S. H. Finley (fourth and fifth from right) are among other dignitaries at a 1928 ceremony linking Laguna Beach to the rest of Coast Highway.

- October 2, 1905** The Sunset Beach Post Office was established.
- October 4, 1924** The Mission Pageant of San Juan Capistrano, by Garnet Holme, was staged for the first time.
- October 10, 1869** William H. Spurgeon, who later founded Santa Ana, first rode through the area on horseback.
- October 31, 1889** Frances H. Edwards, born to William J. and Ella Edwards of Westminster, became the first child entered into the birth records of Orange County.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.
Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this shot of the California Coast during a recent road trip.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:
OCArchives.com

