



**HUGH NGUYEN**

**ORANGE COUNTY CLERK-RECORDER**

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# WELCOME

Newsletter - February 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [ocrecorder.com](http://ocrecorder.com) for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen

County Clerk-Recorder

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## Mark Your Calendars:

March 16 - Special Saturday Opening

April 13 - Special Saturday Opening

May 18 - Special Saturday Opening

## [OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

# NEWS



Clerk-Recorder staff at our central location ready to serve the public during one of our special Saturday openings.

## **SATURDAY HOURS PLANNED FOR MARCH 16**

The Clerk-Recorder Department will once again open its doors to the public on March 16, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

**[OCRecorder.com](http://OCRecorder.com)**

# NEWS



Gretel and Michael Olsen during their marriage ceremony as the very first couple to be married in the new Anaheim location.

## **CLERK-RECORDER DEPARTMENT OPENS ITS DOORS TO THE PUBLIC AT NEW ANAHEIM LOCATION**

Clerk-Recorder Hugh Nguyen opened the doors to the new North County office in Anaheim for its soft opening on February 25, 2019. Mr. and Mrs. Olsen were the first couple to wed in one of the new ceremony rooms available to the public. The new Anaheim location can now accommodate for larger marriage ceremonies compared to the previous North County location in Fullerton. The Anaheim office offers all of the services previously offered in Fullerton with the addition of daily passport services. For more information or to make an appointment, visit our website at:

**[OCRecorder.com](http://OCRecorder.com)**

# COMMUNITY OUTREACH

## During the month of February:



I joined in several of the community's Lunar New Year celebrations. I spoke at the Asian Garden Mall during their Lunar New Year ceremony. It is always a pleasure to participate in these community events.



I joined Westcliff University in celebrating the grand opening of their new campus in Irvine and their 25 year anniversary. Westcliff University's mission over the last 25 years has been to educate, inspire and empower students. We hope their mission continues for many years to come.



My team went out to Tustin to celebrate the ribbon cutting of Juice It Up! We wish them the best of luck as they serve the residents of Orange County.

# COMMUNITY OUTREACH

## During the month of February:



Congratulations to KPC Health Anaheim Global Medical Center on their ribbon cutting for their new Cardiac Catheterization Laboratory in Anaheim. I had my staff present the medical center with a certificate in recognition to mark the occasion.



I had staff represent my office at the ribbon cutting for Calita Café in Fullerton. We wish them the best in serving the Fullerton community.



My team went out to the Health and Job Fair held at St. Anthony's Catholic Church in Anaheim. Staff answered questions from the public and informed those who visited the booth on the various services that our offices provide.

# COMMUNITY OUTREACH

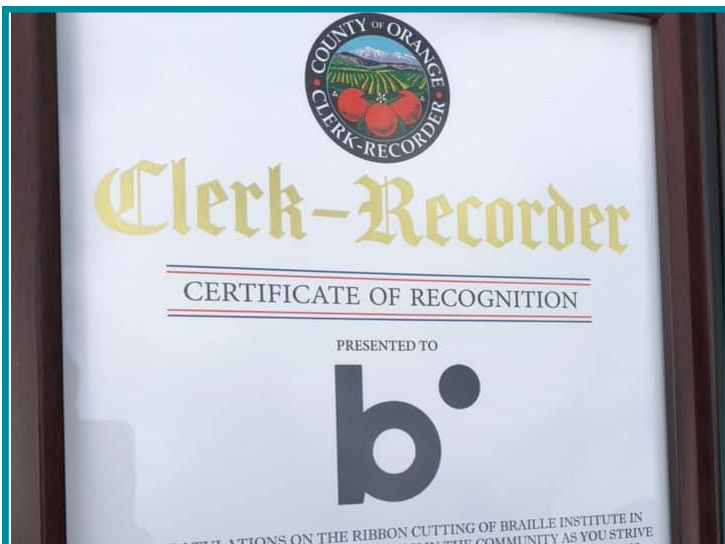
## During the month of February:



Congratulations to Thao Nguyen on being selected as one of Huntington Beach Union High School District's Teachers of the Year. My team helped honor Thao Nguyen's accomplishment by making a surprise visit to her classroom and presenting her with a certificate. Thank you to Ms. Nguyen and all the hardworking educators in Orange County.



My team went out to support Brewster's Ice as they celebrated their ribbon cutting. Brewster's Ice has been a staple in Huntington Beach for decades. Now under new ownership, we hope the new owners continue the Brewster's legacy and we wish them all the best.



Braille Institute held a ribbon cutting ceremony for their location in Anaheim. My staff joined in celebrating the occasion by presenting the institute with a certificate. Braille Institute helps eliminate barriers and empower people who live with vision loss. We congratulate them on the opening of their Anaheim location.

# AWARDS AND RECOGNITIONS

EMPLOYEE  
OF THE  
MONTH



## Eva Zarate

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

I'm happy to announce Eva Zarate as Employee of the Month for February.

Eva is a great example to her peers. As a long time employee of the Clerk-Recorder, she regularly demonstrates her loyalty and love for her job. She arrives every day with a smile on her and a positive attitude. She works well with her peers and is always willing to assist on answering questions regarding examining and recording. She is a team player! Eva is patient with her customers and she always goes the extra mile to ensure they understand the recording process. Eva easily and quickly built a professional relationship with the title companies, agents, and attorney service runners, by taking the time to explain recording requirements and offering a welcoming smile.

Eva has worked with our Systems team to scan and replace old images for official records. On several occasion the Systems team has mentioned how impressed they are with her time management skills, work ethic and reliability. Overall Eva demonstrates her love for her job!

Please join me in congratulating Eva on her achievement!

**OCRECORDER.COM**

# CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our central office in Santa Ana. We would like to thank our Document Examining Unit for providing this customer with wonderful service.

Central - Room 101

**1. Please rate our service in the following areas.**

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. How would you rate our overall service?**  
(Please circle your selection)

Outstanding    Good    Average    Fair    Poor

**3. Date of your visit:** 4/7/2019

**4. Reason for your visit?**  
Transferring properties into trust

**5. How long did you wait in line?** 1 minutes

**6. Do you have any suggestions to improve our services?**  
no, it was wonderful



# FEBRUARY IN O.C. HISTORY



**Santa Ana Army Air Base (SAAAB), looking west, with Newport Blvd. in the foreground.  
(Photo courtesy First American Corp.)**

- February 6, 1983** A private, open-casket service for popular singer Karen Carpenter was held at Forest Lawn Cemetery in Cypress.
- February 14, 1886** The first trainload of oranges from California was sent east on the transcontinental railroad.
- February 15, 1942** The Santa Ana Army Air Base officially opened. The site of the “ground school” training base included what is now the Orange County Fairgrounds, Orange Coast College, and part of Vanguard University.
- February 16, 1841** The Rancho Trabuco was provisionally granted to Santiago Arguello, the unpopular secular administrator of the former Mission San Juan Capistrano. In 1844 Arguello would sell land to Juan Forster. Rancho Trabuco included today’s Rancho Santa Margarita, Mission Viejo, O’Neil Park, and parts of Coto de Caza and Ladera Ranch.
- February 27, 1928** San Clemente incorporated with a population of about 650.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

# OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of the mountains overlooking Rancho Santa Margarita after one of the recent storms that passed through Orange County.

Visit our webpage at: [OCRecorder.com](http://OCRecorder.com)

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:  
[OCArchives.com](http://OCArchives.com)

