



Hugh NGUYEN

ORANGE COUNTY CLERK-RECORDER



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WELCOME

Newsletter - May 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen
County Clerk-Recorder

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Mark Your Calendars:

June 22 - Special Saturday Opening

July 4 - Independence Day - Offices Closed

July 20 - Special Saturday Opening

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

NEWS



The National Association of Counties
is proud to award the
Clerk-Recorder Department the

2019 Achievement Award

G2G – Government to Government
in the Information Technology Category

Orange County Clerk-Recorder Department Earns National Achievement Award for Its G2G - Government to Government Component

WASHINGTON – Orange County Clerk-Recorder's G2G – Government to Government component has been recognized with an Achievement Award from the National Association of Counties (NACo). The awards honor innovative, effective county government programs that strengthen services for residents.

NACo recognized the department's "G2G – Government to Government Component" in the category of Information Technology. The G2G component to SECURE (the department electronic document recording delivery system) was created in order to help government agencies enjoy the same benefits that other users of SECURE have come to enjoy. G2G eliminates recording wait times, eliminates the need for envelopes and postage and also eliminates transportation costs. The biggest benefit of G2G is that government agencies now have the ability to submit document recordings to any participating county using a single computer. The development of G2G was a collaborative effort with SECURE owner counties – Los Angeles, Riverside, and San Diego. Clerk-Recorder Hugh Nguyen would like to thank them for their support and for making G2G a possibility.

"I am honored and pleased by this award," Clerk-Recorder Hugh Nguyen said. "We wouldn't be able to celebrate this award if it wasn't in large part due to the hard work, dedication, and professionalism of my staff."

NACo President Greg Cox said, "Counties implement innovative programs that enhance residents' quality of life every day. This year's Achievement Award-winning programs demonstrate how counties build healthy, safe and vibrant communities across America."

Nationally, awards are given in 18 different categories that reflect the vast, comprehensive services counties provide. The categories include children and youth, criminal justice, county administration, information technology, health, civic engagement and many more.

NACo will recognize award-winning counties at its 2019 Annual Conference and Exposition, July 12-15 in Clark County, Nevada.

OCRecorder.com

NEWS



Our last Saturday opening at our new Anaheim was a busy one!

SATURDAY HOURS PLANNED FOR JUNE 22

The Clerk-Recorder Department will once again open its doors to the public on June 22, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

COMMUNITY OUTREACH

During the month of May:



I went live on AVA TV to field calls from the community relating to the services provided by the department.



My team and I joined Soka University of America, in South Orange County, to celebrate their 18th Annual International Festival with their students and local residents. I spoke about our once-a-month special Saturday openings including the services we have available at our South County Branch Office in Laguna Hills.



I had the pleasure of speaking at the Asian Business Association of Orange County (ABAOC) on Small Business Development Day. I would like to thank the ABAOC for letting me speak to business professionals and for allowing me to tell them about all the services my office provides throughout the County of Orange.

COMMUNITY OUTREACH

During the month of May:



Congratulations to OS Kitchen on their grand opening in the city of Westminster. I had staff present them with a certificate of recognition to mark the special occasion. I wish them great success.



I would like to thank Nhan Hoa Clinic for putting together the “We Care” community event for the public. My office was able to host an informational booth at the event to let the public know about the services we provide. Thank you Dr. Nancy Dang, Nhan Hoa Clinic, and other community organizations for your contribution to the event.



Congratulations to Eco Town USA on their grand opening and ribbon cutting in the city of Fountain Valley. I wish you great success with your first store in the United States.

COMMUNITY OUTREACH

During the month of May:



Congratulations to Bishops on their grand opening and ribbon cutting event in Lake Forest. I welcome you to the Lake Forest. I wish you great success while empowering local residents living in the County of Orange to feel more confident in their individuality through the services that you provide.



Congratulations to Let It Brie on their grand opening and ribbon cutting event in Fullerton. I had staff attend the event and present them with a certificate of recognition to mark the event. I wish you great success.



I was given the opportunity to speak at the Tustin Area Broker Preview Meeting. I spoke to the group about our department and about the services that are available to them at our locations throughout the county.

COMMUNITY OUTREACH

During the month of May:



I would like to congratulate AKT on their grand opening and ribbon cutting ceremony in Yorba Linda. I had my team join the Yorba Linda Chamber of Commerce and other dignitaries at the event and had staff present them with a certificate of recognition to celebrate their accomplishment. I wish you great success!



I had staff join Berkshire Hathaway Home Services at their grand opening and ribbon cutting ceremony in Irvine. I welcome you to the Irvine business community and wish you great success!



I spoke at the Small Business Resource Day which was held at the SBTN Studio in the city of Garden Grove. I would like to thank everyone involved in making this event happen and for allowing me to speak.

COMMUNITY OUTREACH

During the month of May:



I attended the 19th Annual Awards & Scholarship Luncheon hosted by the National Hispanic Business Women Association. It was a pleasure to recognize Azucena Maldonado, Betty Uribe and Sylvia Mendez as the 2019 Business Women of the Year recipients.



I had staff join the Greater Irvine Chamber of Commerce at the ribbon cutting ceremony for Higher Education Skin Care. I welcome you to the Irvine business community and wish you the best.



I attended the 61st Annual Strawberry Festival in Garden Grove and was given the opportunity to address attendees to let them know about the services available to them at our offices. It was a great turnout! Congratulations to the organizers of the event.

COMMUNITY OUTREACH

During the month of May:



I would like to congratulate Garden Grove Financial Education Center on your one year anniversary. Best wishes to you and your team as you continue to grow your business!!



Congratulations to The Plant Nerd, Inc. on their ribbon cutting in Huntington Beach. My staff presented them with a certificate of recognition to mark the occasion.



For a second year in a row, my staff and I helped the Chargers Organization with passport services. Happy to serve.

AWARDS AND RECOGNITIONS

EMPLOYEE
OF THE
MONTH



IRENE GURDON

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It gives me great pleasure to announce Irene Gurdon as Employee of the Month for May.

Irene is a reliable team player and is always ready to assist her co-workers. She is calm and composed in all situations and her approach when dealing with upset customers sets her apart. This has made her an asset on our team. She has a way of defusing situations and an ability to provide assistance and guidance to customers.

Irene is flexible and always open and willing to take on any last minute assignments. She goes above and beyond in order to assist customers or her fellow coworkers.

Irene can work with minimal supervision and can always be relied upon to get the job done even without being asked to. We are fortunate to have such a great worker and team player on our team. We all appreciate her dedication and hard work ethic. She is not only a great asset to have on our team but also a great example to all.

Please join me in congratulating Irene on her achievement!

OCRECORDER.COM

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our central office marriage unit in Santa Ana. We would like to thank Hanhna and Tanya for their professionalism and knowledge while assisting this customer. Great job to both of you!!

Marriages

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service? ✓
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 5/31/19

4. Reason for your visit?
Marriage license

5. How long did you wait in line? 0 minutes

6. Do you have any suggestions to improve our services?
Hanhna and Tanya were very professional and knowledgeable. They made the process very easy and accommodating.

MAY IN O.C. HISTORY



On May 27, 1977, Disneyland's Space Mountain held its grand opening. All six surviving Mercury astronauts attended.

- May 3, 1842** The Rancho Canada de los Alisos was granted to Jose Serrano by the Mexican governor of California. (California was part of Mexico from 1821-1846) Serrano's house is now part of the County's Heritage Hill Historical Park in Lake Forest.
- May 11, 1920** The town of Harper officially changed its name to Costa Mesa. The name was selected in a newspaper contest. The winning name was submitted by local resident Alice Plummer, who won \$25.
- May 23, 1936** Newport Harbor was dedicated. President Franklin Roosevelt launched a celebratory yacht parade by sending a telegraph signal from the White House.
- May 24, 1920** Oil was discovered in Huntington Beach, launching an economic boom. On the same day, the Orange County Historical Society held its first official meeting.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo Credit: mousetroop.blogspot.com

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of our very own "bloom" at the Civic Center Plaza.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:
OCArchives.com

