



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
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WELCOME

Newsletter - June 2020

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocreorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

Orange County Clerk-Recorder Announces Changes to Services Effective July 20

In efforts to stop the spread of COVID-19, effective Monday, July 20, 2020, the Orange County Clerk-Recorder Department will be closing its branch offices in Anaheim, Laguna Hills, and at the Old County Courthouse in Santa Ana to the public until further notice. The department's office at the County Service Center (CSC) in Santa Ana will remain open but **only** offer over-the-counter services for birth, death and marriage certificates, professional registrations, and real property document recordings. For faster service, customers can submit their application online for a birth, death, or marriage certificate prior to visiting the CSC. All other services will be offered by mail only. The department's Westminster office will remain closed to the public.

For customers who already booked marriage appointments through July 31, 2020 at the department's Anaheim, Laguna Hills and Old County Courthouse locations, the department will continue to honor the appointments. Department staff will be contacting customers with up-dated information regarding their appointments. Please visit OCRecorder.com for more de-tailed information.

“Unfortunately, COVID-19 numbers are getting worse throughout the state and I have to take action to keep our staff and customers safe,” said Clerk-Recorder Hugh Nguyen. “Most of our neighboring county Clerk-Recorder offices have closed completely, which will likely lead to an increase in demand for marriage services here in Orange County. I would like to thank my staff for helping make this possible.”

The department will be implementing strict social distancing guidelines as well as other limitations to ensure the safety of the couples and staff during marriage appointments.

The following limitations will apply for marriage services:

- For couples looking to obtain a marriage license, only the couple can be present. **No guests allowed.**
- For couples looking to obtain a public marriage license and have a ceremony performed, only the couple and one witness may be present. **No guests allowed.**
- For couples looking to obtain a confidential marriage license and have a ceremony performed, only the couple can be present. **No guests allowed.**

NEWS

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- Couples will need to pay fees with a check or money order made payable to the Orange County Clerk-Recorder. **No cash or credit card payments accepted.**
- Couples must present a valid government-issued photo identification at their appointment.
- **No walk-in customers** will be taken at this time. Everyone must have an appointment

The department's office at the County Service Center in Santa Ana will only be offering vital records and real property recording services. Customers looking to obtain vital records must complete and submit a vital records application online prior to visiting the County Service Center. To complete a vital records application please visit

<https://cr.ocgov.com/vitalsappointment/WelcomeApp.asp>. Only the person requesting service will be allowed in the office.

The following restrictions are in place for real property recording services at the County Service Center to minimize exposure and to ensure the safety of staff and customers:

- Only one customer may enter the office per transaction
- Each transaction is limited to a maximum of three documents

Effective July 20, 2020, the following services must be requested via mail. No over-the-counter or walk-in service will be available until further notice:

- Fictitious Business Name Statements
- Official Records Copies
- Notary Registrations
- EIR filings

Please visit OCRecorder.com for more detailed information on requesting services via mail.

For more information about the services being offered by the Clerk-Recorder Department, please call the department's information line at (714) 834-2500, Monday through Friday, from 8 a.m. to 4:30 p.m. or visit OCRecorder.com.

OCRECORDER.COM



Marriage Services at Honda Center Come to an End After More Than One-Thousand Couples Marry Despite Pandemic

On June 5, 2020, marriage services at Honda Center in Anaheim came to an end as the department began implementing its reopening plan which resumed marriage services at its Anaheim, Laguna Hills and Santa Ana office locations. After all was said and done, the department issued 3,900 marriage licenses and performed 2,500 ceremonies.

Upon closing its offices in mid-March, the department had to come up with a way to continue providing marriage services to the public. Even in the middle of a pandemic, demand was high and the office handled thousands of calls asking when marriage services would resume. An idea by Clerk-Recorder Hugh Nguyen, six ticket booths, and a parking lot at Honda Center later, the department set-up shop and started marrying anxious and eager couples at the most unlikely of places, at Honda Center in Anaheim, which normally serves as home to the Mighty Ducks Hockey Club. Many had their appointments canceled due to the county closures implemented to help slow the spread of COVID-19. Setting up at Honda Center helped many couples fulfill promises of marriage to one another. While marrying in a parking lot may not have been as appealing at one point, it was ideal to many during this pandemic.

Clerk-Recorder Hugh Nguyen would like to thank his staff, Honda Center, the OC Fair & Event Center, OC Public Works and the City of Anaheim for helping make this possible.

For more information regarding current availability of services, please visit us at:

OCRECORDER.COM

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations
to
Anya Sarinana

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Anya Sarinana as Employee of the Month for June.

Anya started in the marriage unit about a year ago and quickly grasped the procedures of issuing marriage licenses. Within a few months of joining our team, she volunteered to become a passport agent and since then, she has successfully performed all the duties of a passport agent.

One of the abilities that makes Anya valuable to our team is her ability to focus on the small details of every transaction that she processes. This ability helps minimize errors, which keeps the department's passport error rate low. Anya always displays a positive attitude to the customers she assists and knows how to be diplomatic in difficult situations. Time and time again customers have shown their appreciation for Anya's customer services by submitting comment cards praising her great customer service and attitude.

Not only is Anya a stellar employee in the Marriages and Passport Unit, she was recently part of the team that assisted at Honda Center. Anya assisted in contacting, verifying, rescheduling and putting licenses together. It was a huge adjustment for her usual day to day duties, which she overcame and adapted to very well.

Her attendance, punctuality, and dedication to her job is an example for others to follow. We appreciate Anya's positive, helpful, and professional mannerism with our customers. We appreciate all her hard work.

Please join me in congratulating Anya on her achievement!

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JUNE IN O.C. HISTORY



The new Huntington Beach pier, 1914

- June 4, 1889** Locals voted to separate from Los Angeles County and form Orange County. The vote was 2505 to 499
- June 5, 1931** The First Annual Horn Toad Derby was held in Santa Ana, with 54 entrants and \$1,000 in prizes.
- June 6, 1959** The Submarine Voyage ride opened in Disneyland's Tomorrowland.
- June 14, 1925** World champion swimmer and surfer Duke Kahanamoku rescued seven men from a capsized boat at the mouth of Newport Harbor using his surfboard. Soon thereafter, surfboards became standard issue for all lifeguards.
- June 20, 1914** Santa Ana Elks Lodge laid the cornerstone for the new concrete pier at Huntington Beach. The celebration that followed included the first known demonstration of surfing in Orange County.
- June 29, 1927** Laguna Beach became a city. At the time, the town had a population of only 1,900.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of our staff took this shot during a trip through the Antelope Valley of Lake Palmdale and the part of the California Aqueduct.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocreorder](https://www.instagram.com/ocreorder)

For more information about
the Orange County Archives visit:

OCArchives.com

