

# WELCOME

**Newsletter - January 2019** 

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

#### In This Issue:

News and Updates

**Community Outreach** 

**Awards and Recognitions** 

**Customers Are Saying ...** 

January in O.C. History

**Out and About** 

#### **Mark Your Calendars:**

February 12 - Abraham Lincoln's Birthday
Office Closed

February 18 - Presidents' Day Office Closed

#### **OC Weddings Mobile App**



Don't forget to download the OC Weddings app.

For more information about this app click <u>here</u>.



Clerk-Recorder Staff at one of our previous Valentine's Days ready to help all the happy couples.

#### Clerk-Recorder To Offer Extended Valentine's Day Hours For Marriage Services

For those looking to tie the knot on what many consider to be the most romantic day of the year, look no further. To accommodate couples, Orange County Clerk-Recorder Hugh Nguyen will be offering extended hours at his offices in Fullerton, Laguna Hills and at the Old County Courthouse in Santa Ana on Valentine's Day. The department will close at 5:30 pm instead of its normal closing hours to issue marriage licenses and perform marriage ceremonies.

Valentine's Day continues to be one of the busiest days of the year for the department and this year will be no exception, appointments will go fast. Couples are encouraged to make an appointment for a civil marriage ceremony due to the expected high demand on this special day. Appointments are available at each location. Couples can make an appointment by visiting our website at OCRecorder.com and using the online appointment system. Walk-ins are welcomed at all locations; couples will be accommodated based on availability of ceremony rooms.

The department would like to remind couples that Orange County has one of the lowest costs for a marriage license and marriage ceremony in the State. Couples can obtain a public marriage license for \$61 and a confidential marriage license for \$66. A civil marriage ceremony can be performed for an additional \$28.





Clerk-Recorder staff at two of our locations ready to serve the public during one of our special Saturday openings.

#### **SATURDAY HOURS PLANNED FOR FEBRUARY 23**

The Clerk-Recorder Department will once again open its doors to the public on February 23, 2019 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

# We're Moving!



Our North County Branch Office will now be in Anaheim!!

222 S. Harbor Blvd., Ste. 110, Anaheim, CA 92805

Opening February 25, 2019
Click here for more information

# GRAND OPENING FOR CLERK-RECORDER'S NEW ANAHEIM LOCATION SET FOR FEBRUARY 25

Clerk-Recorder Hugh Nguyen is proud to announce February 25, 2019 as the grand opening date for the Clerk-Recorder Department's new North County Branch Office in Anaheim. After months of anticipation, the new office, located at 222 S. Harbor Blvd, Ste. 110, in Anaheim, will open its doors at 9 a.m. to serve the public.

The new office will offer the same services as the previous location with the addition of passport services, expanded document recording services and will also feature two marriage ceremony rooms instead of one. The Anaheim location is double the size and will cost tax payers less compared to the Fullerton location - representing savings to tax payers. The new office has dedicated free parking and is located close to Interstate 5 and State Route 91 for easy access. The Fullerton location will close its doors at the end of the business day February 23, 2019.

Special Saturday hours will continue at this new location. The first special Saturday opening for the Anaheim office will be held on Saturday, March 16, 2019. Visit OCRecorder.com to make an appointment.

The office in Fullerton was in operation since February 2009. For 10 years, the office provided the public important services such as issuing birth, death and marriage certificates, issuing marriage licenses, performing marriage ceremonies, document recording services, official records, and the filing of fictitious business name statements. Clerk-Recorder Nguyen is thankful to the city of Fullerton for helping the department serve the public for a little over a decade. For more information about the services available at the Orange County Clerk-Recorder Department, please visit us at OCRecorder.com.



# CLERK-RECORDER TO HOST THIRD ANNUAL PASSPORT DAY AT THE OLD COUNTY COURTHOUSE IN SANTA ANA

Clerk-Recorder Hugh Nguyen invites the public to take advantage of Passport Day in Santa Ana to get their passports now and avoid last minute travel delays. For the third year in a row, the Clerk-Recorder's Office will be hosting this special day at the Old County Courthouse in Santa Ana. This year it will be held on Saturday March 2, 2019 from 9 am to 3 pm.

Only passport services and birth certificates will be available on this day. These special openings make the passport process easier for parents, as both parents must be present to obtain passports for children younger than 16 years of age. This special opening is also geared towards individuals who can't make it to our offices during normal operating hours due to work, school or other time constraints.

Appointments for passport applications are recommended, but not necessary, due to an anticipated increase in demand for services. Walk-ins are welcome. Again, please note, only passport services and birth certificates will be available during this special opening. For more information, visit us at OCRecorder.com.

#### **During the month of January:**



My team set up an informational booth at BrideWorld Expo in Costa Mesa to help answer any questions brides and grooms had about getting their marriage license. We also provided brochures and information about our four convenient locations across Orange County that offer marriage services.



My team joined Liberty Tax at their grand opening and ribbon cutting ceremony. As tax season is upon us, we hope the new Liberty Tax in Tustin can help many Orange County residents. We wish them a great tax season.



We were pleased to join SoCal Exotic Wraps (SEW) in celebrating their first anniversary in business. As SEW celebrates one year of business, we wish them many more years of providing professional services done with dedication and integrity to each of their clients.

#### **During the month of January:**



Congratulations to Nguoi-Viet Daily News on their 40th Anniversary celebration. We were invited to join the Nguoi-Viet family in celebrating this wonderful milestone. We commend you and thank you for the four decades you have dedicated to serving the public by gathering and sharing news stories with the community on a daily basis.



My staff joined community leaders and the Fountain Valley Chamber of Commerce in celebrating the grand opening of the Fountain Valley Grocery Outlet Bargain Market. We wish them the best as they aim to provide residents of Orange County with high quality, wholesome food.



I had my staff present a certificate of recognition to 9Round in Tustin at their grand opening and ribbon cutting ceremony. We wish them and their clients the best with reaching their goals.

#### **During the month of January:**



Congratulations to Goodwill in Cypress on their grand opening and ribbon cutting. I had my staff welcome the new store location with a certificate of recognition. We wish them all the best in their mission to help enhance the dignity and quality of life of individuals and families by helping people reach their full potential.



Laguna Hills has a new bakery in town. We welcome Chaupain Bakery to the community. My staff joined in on the grand opening and ribbon cutting ceremony of the artisan French bakery.



My team joined Taxpros+ in San Clemente during their grand re-branding ribbon cutting celebration. The Taxpros+ team transitioned out of a franchise and created their own independent brand to better help and provide their services to the residents of Orange County. We wish them all the best on this new journey.

#### **During the month of January:**



Congratulations to Max Relax Spa on the grand opening of their new location in Lake Forest. My staff presented the new spa with a certificate of recognition and helped welcome them to the community along with the Lake Forest Chamber of Commerce.



Our team represented my office in congratulating Kiskat Jewelry on their grand opening and ribbon cutting in Westminster, California. We wish them great success in their mission.



For the second bridal event of the year, my team hosted an informational booth at the Brea Bridal Show. We always look forward to meeting newly engaged couples and answering their marriage license questions and providing them with all the information they need in regards to getting their marriage certificate.

#### **During the month of January:**



My staff joined California Skin Institute at their grand opening and ribbon cutting in Brea. We hope that they continue to grow and prosper in Brea.



Congratulations to Fusion Academy in Huntington Beach on the grand reopening of their campus. Although Fusion has been in Huntington Beach for eight years, we joined in celebrating a new beginning as they welcome innovative technology and ideas into their teaching approach. We wish them and their new team all the best in educating Orange County's students.



Easterseals Southern California has been providing their services to our community for 100 years. I had staff congratulate Easterseals not only on their 100 year anniversary but also the grand opening of their new award-winning flagship location in Irvine. We hope they continue to help Orange County residents for many more years to come.

## **AWARDS AND RECOGNITIONS**





# **Erika Patronas**

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Mont h receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

I'm happy to announce Erika Patronas as Employee of the Month for January.

Erika is the type of person who exemplifies what it really means to be a public servant. She takes initiative and always executes a job well. She is patient, kind, friendly, slow to anger, optimistic, and extremely helpful. Erika is genuine in the way she handles the public and interacts with her coworkers. She is always eager to learn; taking and giving knowledge.

Erika has been trained as the lead at the North County Branch office. She quickly picked up the duties and responsibilities of a lead in a short period of time. She is now capable of opening and closing the office with no supervision among other things. She has great attendance and is very dependable. She volunteers frequently for our Special Saturday opening and is available for various community outreach events where she educates the public about the services offered by our office.

Erika has become a valuable member of the Clerk-Recorder Department. We appreciate all her hard work and dedication.

Please join me in congratulating Erika on her achievement!

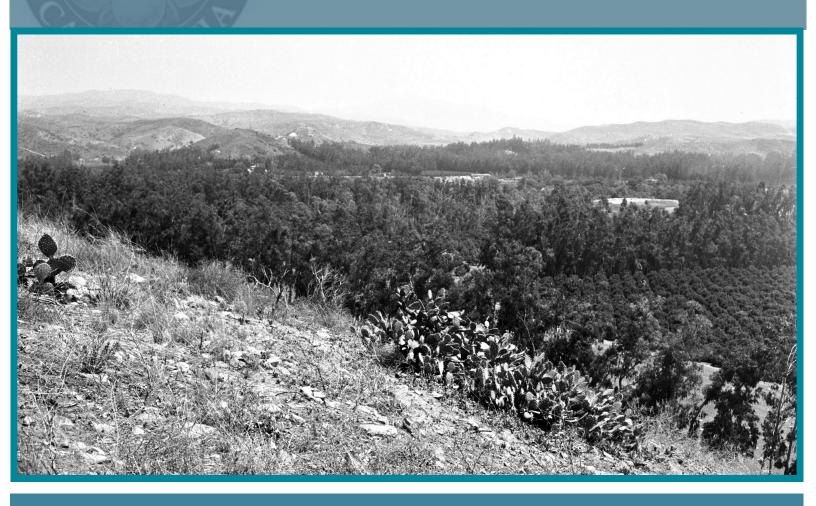
# CUSTOMERS ARE SAYING ...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our central office in Santa Ana. We would like to thank Hannah for providing great customer service during this customer's visit.

			Cer	ntral - R	oom 106
1. Please rate our service in the following areas.					
	Outstanding	Good	Average	Fair	Poor
Promptness	X				
Courtesy	$\triangleright$				
Efficiency	$\boxtimes$				
Information	$\triangleright$				
2. How would you rate our overall service? \(\chi\)\(\chi\) (Please circle your selection)					
Outstanding Good Average Fair Poor					
3. Date of your visit:					
4. Reason for your visit?					
Information on Grant Deed					
5. How long did you wait in line?O minutes					
6. Do you have any suggestions to improve our services?					
Nope! Hannah did					
a wonderful job assisting					
me and she was very					
personal, helpful, and U attentive! Thank you!					
attentive! Thank you!					

# JANUARY IN O.C. HISTORY



#### View of Villa Park citrus groves and cactus, circa 1960.

January 2, 1962

	they hoped to keep their rural atmosphere, with large lots and little commercial development.
January 7, 1913	A cold spell seriously damaged Orange County's citrus crop, hurting the local economy.
January 8, 1925	Willard Smith became Chairman of the Orange County Board of Supervisors. He would serve

thirty years on the Board, which is still the standing record. He was in office long enough to be involved in both the dedication of Pacific Coast Highway and the planning of Disneyland.

The citizens of Villa Park voted 257 to 134 to incorporate as a city. By retaining local control,

January 15, 1859 The Los Angeles Vineyard Society selected a name for their new community "Anaheim." The name combines "Ana" (referencing the Santa Ana River), and "Heim," the German word for home.

January 29, 1917 Broadway singer/actor John Raitt was born in Santa Ana. Raitt Street is named for his grandfather who owned a local dairy. His daughter is blues-rock singer-songwriter Bonnie Raitt.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

**OCArchives.com** 

# **OUT AND ABOUT**

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



Visit our webpage at: OCRecorder.com

For more about the Orange County Archives visit: OCArchives.com

Follow us on social media

@ocrecorder



