



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - October 2021

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

NEWS RELEASE

ORANGE COUNTY CLERK-RECORDER ACHIEVES MILESTONE BY REACHING 10 MILLION ELECTRONICALLY RECORDED DOCUMENTS

On October 13, 2021, the Orange County Clerk-Recorder Department achieved a milestone in electronic recording history by reaching 10 million electronically recorded documents. This accomplishment keeps the department as the nationwide industry leader and is a testament to the department's commitment to bringing the residents of Orange County fast and efficient services.

"This is a proud moment for the department," Clerk-Recorder Hugh Nguyen said. "Electronic recording has come a long way from back in 1997 when many thought the concept of submitting documents electronically wouldn't work. This past year, the pandemic gave us an opportunity to show what an essential service this is, and I am proud to say that Orange County has once again set the standard nationwide."

Currently the department records 88% of all documents submitted for recording electronically. New Department of Justice regulations which took effect on January 1, 2020, combined with the need to reduce contact due to the COVID-19 pandemic led to a 19% expansion in the number of documents recorded electronically with the department, increasing from 68% in 2019 to its current levels. In addition, SECURE, the department's current delivery system, approved 800 new authorized submitters since 2020 and anticipates having 21 partner counties by the end of this year.

Clerk-Recorder Hugh Nguyen attributes much of the success to the vision of the late Gary Granville who was the Clerk-Recorder from 1994 to 2002. Under his leadership, Clerk-Recorder Nguyen was part of the team that implemented the first electronic recording system in the nation in 1997. While recording real property documents electronically is a common service today, Orange County changed the industry by implementing the first electronic recording delivery system in the nation.

In 2008, the department joined with Los Angeles, Riverside and San Diego Counties to implement the current electronic delivery system known as SECURE. This system allows title, escrow, financial and government institutions to record property documents electronically to multiple counties from one single computer screen.

For more information about the services provided by the Orange County Clerk-Recorder Department or its convenient locations please visit [OCRecorder.com](https://www.ocrecorder.com).

OCRecorder.com

NEWS RELEASE

CLERK-RECORDER TO CONTINUE MAILING REAL PROPERTY FRAUD PREVENTION COURTESY NOTICES TO PROTECT REAL PROPERTY OWNERS

This week, Clerk-Recorder Hugh Nguyen reaffirmed his commitment to fraud prevention by gaining approval from the Orange County Board of Supervisors to continue mailing Real Property Fraud Prevention Courtesy Notices to current property owners when a transfer deed such as a deed, grant, grant deed, quit claim deed, or trustee's deed has been recorded on a property. The courtesy notices are also sent when a notice of default has been recorded on a property. This popular program will now continue through October 2026.

“These notices have proven helpful in protecting Orange County property owners against possible real estate fraud,” Clerk-Recorder Hugh Nguyen said. “This year, I have expanded this program to now cover several types of deeds and notices of default. I would like to thank the Board of Supervisors for supporting my commitment to preventing real estate fraud in our County.”

The courtesy notices are mailed to property owners a few days after a deed affecting the ownership of their property is recorded. Notification is sent to the current owner(s) of record to inform them of any unauthorized transfer of property. Previously, the department sent notices to owners when a grant deed was recorded on their property. The program will now cover more types of deeds and notices of default.

Last year, the Orange County District Attorney offered to collaborate with the department by providing owners with direct contact information to the District Attorney's Real Estate Fraud Hotline and instructions for them to gain easy access to resources and forms on their website should they suspect fraud after receiving a courtesy notice.

For more information about the services provided by the Orange County Clerk-Recorder Department or its convenient locations, please visit [OCRecorder.com](https://www.ocrecorder.com)

OCRecorder.com

Interested in getting a passport?



ORANGE COUNTY CLERK-RECORDER DEPARTMENT

PASSPORT SERVICES

**Available By Appointment Only @
Two Convenient Locations**



North County Branch Office
Wells Fargo Building
222 S. Harbor Blvd., Ste. 110
Anaheim, CA 92805

Available from 9 a.m. to 4 p.m.
Monday - Friday



Old County Courthouse
Downtown Santa Ana
211 Santa Ana, Blvd., Room 201
Santa Ana, CA 92701

Available from 8 a.m. to 4 p.m.
Monday - Friday

- *Only new passport applications will be accepted.*
- *No renewal applications will be accepted by our office.*
- *Passport processing times by the U.S. Department of State can take up to 11 weeks from the date of acceptance by our office. Please plan your travel accordingly.*
- *Must complete your application online prior to visiting our office.*
- *Must bring completed hard copy application to appointment.*

For more information and to make an appointment visit:



OCRECORDER.COM



COMMUNITY OUTREACH

During the month of October:



Congratulations to Tony and Novem on the 32nd anniversary of Peking Kitchen Chinese Restaurant. On October 4, my staff and I had the opportunity to congratulate the couple on their milestone achievement in the Santa Ana business community. I wish them continued success in providing customers delicious food at reasonable prices for many years to come.

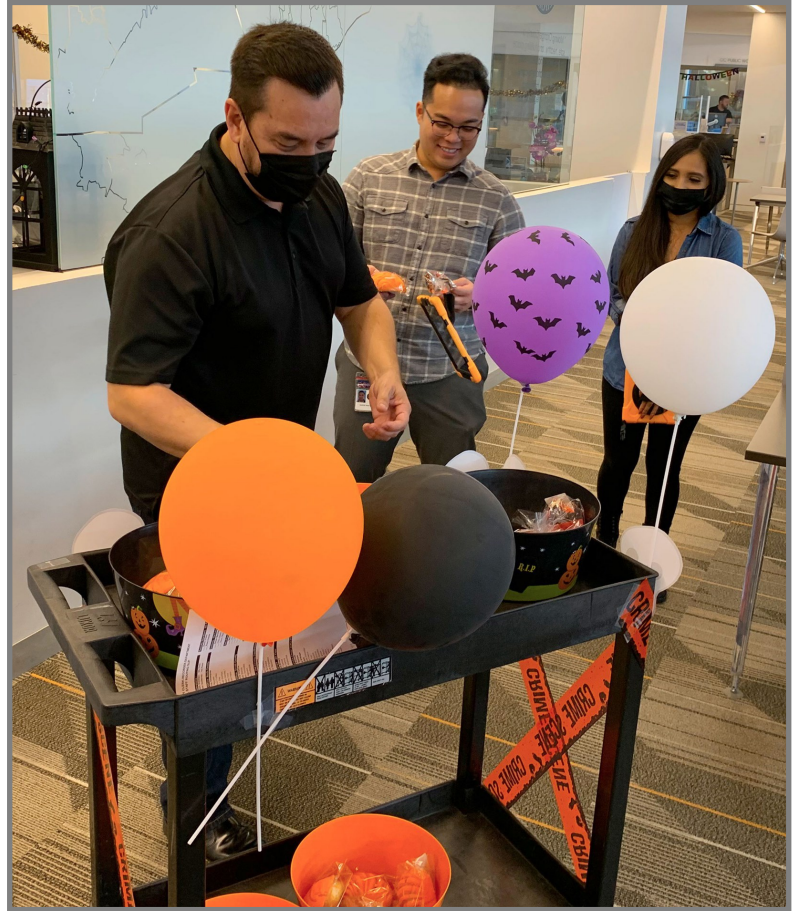


On October 21, my staff and customers participated in the Great California Shakeout earthquake drill. This drill is the largest of its kind in the world, with 15.7 million participants. The safety of my staff is of the utmost importance, and earthquake preparedness is essential to everyone's wellbeing in the event of an emergency.



On October 30, my staff joined the Huntington Beach Chamber of Commerce who hosted a ribbon cutting event to welcome Presotea to the Huntington Beach community. I wish Presotea great success with their exclusive tea roasting technology and innovative tea extraction process to provide customers a freshly brewed tea so they can be healthy and happy.

HALLOWEEN SPIRIT

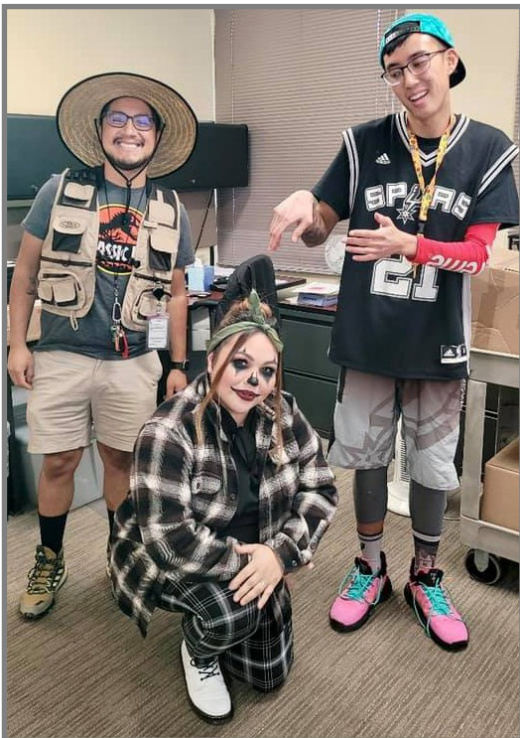


Last week, I surprised my staff with some Halloween treats. I truly appreciate all your hard work and dedication, especially through the challenge of operating during the pandemic. It is with your exceptional commitment to public service that we've achieved media coverage, department awards, and allowed residents to receive services during an extremely difficult year. And of course, I encouraged my staff to show their spirit by coming to work in a costume. I hope everyone had a safe and happy Halloween!

HALLOWEEN SPIRIT



HALLOWEEN SPIRIT



AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!
Monique Anguiano

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Monique Anguiano as the Employee of the Month for October.

Monique started in the Marriages unit over a year ago and quickly grasped the procedures for issuing marriage licenses and performing ceremonies. Throughout the year, she has demonstrated a great willingness to assist customers with complex issues in a positive and professional manner making customers feel at ease on such an important day in their lives. Monique communicates well with both her coworkers and supervisors and doesn't hesitate to ask for assistance when questions or issues arise.

When the department resumed passport services, Monique was one of the first passport agents to successfully get certified. Since then, she has performed all the duties of a passport agent without a hitch. She easily adapts to an ever-changing work environment without hesitation and with a great attitude. Her attention to detail and ability to stay well organized allow her to remain focused and be successful at her work duties.

Her outstanding attendance, punctuality and dedication to her job set an example for others to follow. We appreciate Monique's positivity, politeness, and helpful demeanor that she displays daily at work.

Please join me in congratulating Monique on her achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

Our customers wrote the following reviews for my staff in Santa Ana and Laguna Hills. Thank you for your hard work!

The following review was received through the department's Google Business Account:

susan grace

★★★★★ 13 hours ago

Trying to do everything on my own to transfer a house Deed. I goggled eveything but Mae was so helpful the things I left out and what needed to be done.Went the next day and Roberta helped with my documents and success! I have only good things to say about this location. Everyone is so helpful and easy to park and nice and clean and friendly people.

The following review was received through the department's Yelp account:

★★★★★ 10/13/2021

...

What a pleasure to use services at Orange County Clerk Recorder Hugh Nguyen's Laguna Hills office. Staff members Selina and Christian were knowledgeable, experienced and helped me locate obscure documents.

More importantly, these employees were patient and kind and willing to provide assistance with a challenging task.

While the office was bustling with activity, each resident at the counter or waiting in a short line seemed to have his/her issues efficiently addressed in a timely manner. Orange County residents are fortunate indeed to have these government services accessible and to receive such outstanding care. Mel C.

OCTOBER IN O.C. HISTORY



Excelsior Dairy's float in the Anaheim Halloween Parade, circa 1940s.

Photo courtesy of the Orange County Archives.

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|----------------------|---|
| Oct. 19, 1940 | Orange County Sheriff's Deputy Ezra Stanley was killed by a drunk driver, becoming the second O.C. Deputy to die in the line of duty. |
| Oct. 19, 1972 | Cesar Chavez, noted activist and director of United Farm Workers, spoke at a rally in Santa Ana's El Salvador Park. |
| Oct. 22, 1920 | The Laguna Playhouse was founded as a community theater. |
| Oct. 28, 1872 | Tustin Post Office was established. It was known as "Tustin City" until 1894. |
| Oct. 30, 1924 | The first annual Anaheim Halloween Parade was held. |

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo in San Miguel de Allende, Guanajuato, Mexico on a recent trip.

Visit our webpage at: OCRecorder.com

For more information about
the Orange County Archives visit:
OCArchives.com

Follow us on social media
[@ocreorder](https://twitter.com/ocreorder)

