



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - May 2022

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

GRAND OPENING



GRAND OPENING RIBBON CUTTING CEREMONY FOR CLERK-RECORDER'S SOUTH COUNTY BRANCH OFFICE EXPANSION

Orange County Clerk-Recorder Hugh Nguyen is proud to announce the grand opening of the expanded South County Branch Office in Laguna Hills this past May 25, 2022. The office of the Clerk-Recorder conducted a ribbon cutting ceremony on Wednesday, May 25, 2022, at 10:30 a.m. in the Laguna Hills Civic Center located at 24031 El Toro Road, Suite 160, in Laguna Hills. Several civic leaders attended, and the public was invited.

“After 16 years of serving a growing South County community, the South County branch office has become extremely popular for marriage licenses, ceremonies, and real property recordings” said Clerk-Recorder Hugh Nguyen. “This expansion suite will help us address the increasing demand for our services and provide a more efficient and smooth process for customers” he added.

The new expansion suite will offer marriage services that include a larger ceremony room. Clerk-Recorder Nguyen also announced that two document examiners will be on site to provide real property recording services, eliminating the need for lunch closures. Customers will save time and money by not having to travel to the department’s central office in Santa Ana. The Laguna Hills office will continue to offer free and convenient parking.

Customers can still obtain birth, death, and marriage certificates, file fictitious business name statements, complete their notary public registrations, and much more at the department’s existing office in Suite 150 of the Laguna Hills Civic Center.

For more information about the services available at the Orange County Clerk-Recorder Department, please visit us at [OCRecorder.com](https://www.ocrecorder.com).

OCRecorder.com

COMMUNITY OUTREACH

During the month of May:

Congratulations to all 60+ graduates for completing the OC Made program hosted by America's SBDC. My team joined other dignitaries to wish all the students the best of luck in creating a successful business in the years to come.



My staff was able to join the SBDC team and local officials to congratulate Skin & Brow Haus on their grand opening event in the City of San Clemente. I wish them great success while treating client's whole self to holistically heal their skin from the inside out while using professional products.



It was an honor to speak to members of the real property title industry to share Clerk-Recorder services and operations. Thank you to First American Title for hosting the event.



COMMUNITY OUTREACH

During the month of May:



There was a great turn out for the grand opening and ribbon cutting for our new expansion suite at our South County branch office in Laguna Hills. I would like to thank my staff for all the hard work they put into making this possible, 5th District Supervisor Lisa Bartlett and all the elected officials who attended for their support. This effort will allow us to better serve the growing south county community more efficiently for many years to come. We now offer a larger ceremony room and two recordable document examiners without closing for lunch and much more. We look forward to serving you soon!

COMMUNITY OUTREACH

During the month of May:



Congratulations to the Garden Grove Strawberry Festival Association on hosting the 62nd annual Strawberry Festival. It was an honor for me to join the organizing committee, dignitaries, and celebrities on this special occasion while letting the public know about my department. I had an awesome time celebrating with the community. Thank you to everyone who was involved with putting the festival and parade together. The Strawberry Festival was a great way to enjoy Memorial Weekend, spending time with our families, and honoring our brave men and women in uniform.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!
Lucia

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Lucia as Employee of the Month for May.

Since joining the Clerk-Recorder Department, Lucia has become well-rounded in Clerk Operations. She recently joined the department's marriage and passport services units and has become efficient in the department's policies and procedures for both units. She reviews passport applications effectively, efficiently, and accurately. She consistently takes compliant passport photos, which can sometimes be quite the task. This helps the department maintain its low error rate for the passport unit. Lucia has also trained in performing virtual marriages and has been selected as lead. She has excellent attendance and always shows up to work on time with a contagious can-do attitude daily. Her excellent attendance and punctuality set a good example for her co-workers to follow.

Lucia greets every customer with the friendliest "Welcome". She makes customers feel at ease with her patience as she performs virtual marriages, as well when reviewing passport applications.


Lucia is very well organized and can multitask several of the duties assigned to her. She is a great fit and asset to the marriage and passport services units and goes out of her way to help the customers and her co-workers alike. We truly appreciate her positive attitude, hard work and willingness to go above and beyond.

Please join me in congratulating Lucia on her achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

Document Examiner Irene in the County Service Center received the following survey. Thank you Irene for your exemplary service!

 **County Service Center Survey**

*We value your feedback!
Please complete the survey below.*

Name (Optional): _____ Date: 05/25/22

Phone/Email (Optional): _____

1. How would you rate the customer service?

☒ Excellent ☐ Good ☐ Fair ☐ Poor

Comments (Optional)

IRENE IS A VERY GOOD EMPLOYEE,
EFFICIENT, VERY NICE.

2. How would you rate the check-in process?

☒ Excellent ☐ Good ☐ Fair ☐ Poor

Comments (Optional)

VERY EFFICIENT. -

If you have further comments, please use the back side of the survey.

Email us at CountyServiceCenter@ocgov.com | Call us at 714-834-7208

MAY IN O.C. HISTORY



Downtown Costa Mesa, shortly after the town changed its name from Harper.

May 1, 1843

Thomas O. Larkin, the first and only U.S. consul to Alta California, was appointed. He later served as a delegate to the 1849 Monterey Constitutional Convention and signed the Constitution of California.

May 11, 1920

The town of Harper officially changed its name to Costa Mesa. The name was selected in a newspaper contest. The winning name was submitted by local resident Alice Plummer, who won \$25.

May 19, 1913

The California Alien Land Law was passed, prohibiting Japanese who were not American citizens from owning (or signing long-term leases on) agricultural land. This impacted the many Japanese farmers in Orange County.

May 21, 1966

Groundbreaking ceremonies were held for a new jail and Sheriff's headquarters at Sixth and Flower Streets in Santa Ana.

May 23, 1936

Newport Harbor was dedicated. President Franklin Roosevelt launched a celebratory yacht parade by sending a telegraph signal from the White House.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff took this photo of the Basilica of Guanajuato in the city of Guanajuato where Pope Benedict XVI gave a service in 2012.

Visit our webpage at: OCRecorder.com

For more information about
the Orange County Archives visit:
OCArchives.com

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