

County Administration South 601 N. Ross Street, Santa Ana, CA 92701

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WELCOME

Newsletter - June 2022

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

NEWS



CLERK-RECORDER'S SOUTH COUNTY BRANCH OFFICE EXPANSION NOW OPEN FOR BUSINESS

This past May, Orange County Clerk-Recorder Hugh Nguyen announced the opening of the expanded South County Branch Office in Laguna Hills, which opened on May 25. The new expansion suite adds six new service windows to make the office run smoother and more efficiently, while accommodating South County's growing population.

The new expansion suite located in suite 160 of the Laguna Hills Civic Center offers marriage services with a large and well appointed ceremony room which can hold more guests than the previous suite. Document examining is also housed in the new expansion suite, and now offers two document examiners instead of one. This eliminates the need for document examining lunch closures and ensures that an examiner is always available. Customers will also save time and money by not having to travel to the department's central office in Santa Ana. The Laguna Hills office will continue to offer free and convenient parking.

Birth, death, and marriage certificates, fictitious business name statements, notary public registrations, and much more will remain available at the department's original office in suite 150 of the Laguna Hills Civic Center.

The Laguna Hills Civic Center is located at 24031 El Toro Road in Laguna Hills. Both suite 150 and suite 160 are open from 9:00 am to 4:30 pm Monday through Friday.

For more information about the services available at the Orange County Clerk-Recorder Department, please visit us at **OCRecorder.com**.

OCRecorder.com

COMMUNITY OUTREACH

During the month of June:

It was an honor to speak to members of the real estate industry recently. Thank you Anaheim Hills Broker Caravan for hosting the event. I was able to share information about our Clerk-Recorder services and operations, and to give the members some new department updates.



Congratulations to the graduates of Advance Beauty College—Garden Grove. My team was honored to join in the festivities at their graduation ceremony. Advance Beauty College has graduated over 50,000 students through their programs. I would like to wish the graduating class all the best.



I had the pleasure of speaking in front of students who participated in this year's Future Leaders program, where I shared information about the Clerk-Recorder department's services along with my journey to the United States. Thank you Honorable Doug Chaffee, Chairman of the Orange County Board of Supervisors for having me.



COMMUNITY OUTREACH

During the month of June:

My office congratulated 27 DeMille Elementary School sixth graders on completing the first Vietnamese Dual Language Immersion Program in the State of California. Thank you Mrs. Huong Dang for being the first Vietnamese teacher to take part in the program which provides academic instruction in two languages.



My outreach team joined local officials and the Fullerton business community to congratulate Image One Camera & Video on their grand opening and ribbon cutting event. I wish them great success while being the content creation headquarters for the residents of Orange County.



AWARDS AND RECOGNITIONS



Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Jennifer Luong as Employee of the Month for June.

Since joining the department in April 2021, Jennifer has been the Sr. Accountant for the department's Finance Unit overseeing accounting and auditing duties. She took the lead role in preparing surprise cash audits and updating and compiling the department's cash handling procedures. She most recently took the lead on the OC Time user acceptance testing and payroll upload simulation with little supervision and succeeded at both. Thanks to Jennifer's initiative and diligent work, the department completed all the mandatory testing within the established deadlines ensuring that the department will easily transition to these new systems. Thanks to her great work, she has earned the trust of her superiors, demonstrating that she can be counted on to complete these special assignments in a timely manner.

Jennifer is a fantastic team player and gets along well with her staff, coworkers, and managers. She looks for ways to help others and ties her success to the success of the department. She does a great job at developing long and short-term plans and anticipates the needs of the Finance Unit effectively. Her can-do attitude plays a huge part in the success of the Finance Unit as a whole, while making it a great place to work.

Jennifer goes out of her way to make people feel special by decorating her staff's cubicles for their birthdays, special events and holidays. This is a great way for Jennifer to build a great team and helps boost the morale of her unit and the department as a whole. Her efforts are appreciated by all.

Please join me in congratulating Jennifer on her achievement!

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CUSTOMERS ARE SAYING...

Head Archivist Susan received the following complement for her assistance with archived records. Thank you for your exemplary service!

Dear Administrator in Orange County,

I reached out to OC Archives a few days ago, asking for archived records of General Plans and Zoning Ordinances in the 1970s. My request was responded to timely and properly. My needs and requests were perfectly taken care of. I wanted to thank dear Susan for helping me with this process. It was a great experience and I got what I needed for my dissertation research.

I appreciate your team,

Passport services staff at the North County branch office received the following review. Your fast and efficient service is much appreciated!

Kamel Tours



Can not imagine how much I can appreciate this service, they are a life savers, they help me to apply for my daughter passport when it was difficult and crowded everywhere, many thanks and blessings

CUSTOMERS ARE SAYING...

A customer wrote the following review for our main office in Santa Ana. Thank you to my staff for making our services possible.



OC Clerk Recorder Hugh Nguyen and his staff are amazing! They made everything easy and as efficient for me as a wedding officiant. When I stepped into their office building, I immediately was greeting by friendly staff and I felt like I was receiving individualize service. They made me feel like my concerns were important and they were clear with every step that they walked me through. This is not the first time I have worked with this office. They have always strived to provide the best service to not just Orange County citizens but also people from out of the area. During COVID, their office was the only one in the United States to perform weddings. I am so happy to see en elected official who continues to serve his community and finds new ways to make things easier for all of us.

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JUNE IN O.C. HISTORY



Dedication of UCI: (L to R) Congressman Richard Hannah, California Governor Edmund G. "Pat" Brown, UCI Chancellor Daniel G. Aldrich, Jr., President Lyndon B. Johnson, and UC Regent Edward Carter.

June 4, 1889	Locals voted to separate from Los Angeles County and form Orange County.
	The vote was 2505 to 499.

June 6, 1948	Panicked swimmers fled the water when a pod of killer whales visited shallow
	waters in Laguna Beach.

June 6, 1959	The Submarine Voyage attraction opened in Disneyland's Tomorrowland. Walt
	Disney accompanied Vice President Nixon and his family on the ride.

June 11, 1969	Trabuco Elementary School had more graduates than ever before: eight
	students!

June 20, 1964 President Lyndon B. Johnson spoke at the dedication of the University of California Irvine campus.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff took this photo from the coast of Isla Mujeres on a typical tropical day in Cancun, Mexico.

Visit our webpage at: OCRecorder.com

For more information about the Orange County Archives visit:

OCArchives.com

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