



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - July 2022

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCREORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500



CLERK-RECORDER DEPARTMENT PASSPORT SERVICES REMINDER

The Orange County Clerk-Recorder department currently offers passport services by appointment at two of our convenient locations: the County Service Center at 601 N. Ross Street, Santa Ana, CA and the North County branch office at 222 S. Harbor Blvd., Suite 110B, Anaheim, CA.

Our department is not only one of the fastest and most efficient local passport acceptance facilities, but we also have one of the lowest passport photo fees in the region. On March 9, 2022, Clerk-Recorder Hugh Nguyen lowered the passport photo fee from \$10 to \$7. This follows Clerk-Recorder Nguyen's first successful photo fee reduction from \$15 to \$10 in 2017. The passport acceptance process requires various official documents and different forms of payment. To review the necessary documents for submission, please visit [OCRecorder.com/clerk-services/passport-services](https://ocrecorder.com/clerk-services/passport-services).

Please note, the Clerk-Recorder department is authorized to receive passport applications on behalf of the U.S. Department of State. Our office ensures everything is submitted correctly to avoid any delays. The U.S. Department of State is responsible for processing passport applications and issuing passports.

To view the rest of our office's functions, or for further assistance with the passport process, please visit [OCRecorder.com](https://ocrecorder.com) or call (714) 834-2500 between the hours of 8 am - 4:30 pm, Monday through Friday.

OCRecorder.com

COMMUNITY OUTREACH

During the month of July:

Congratulations to Randy's Donuts on the grand opening of its second location in the City of Costa Mesa. I wish you continued success with being the most recognized donut shop in the world since 1952.



I was very excited to join In-N-Out Burger at their grand opening on Tustin Avenue & Seventeenth St. I wish them great success at this new location.



I was also happy to join Chick-Fil-A for its grand opening on the corner of Tustin Avenue & Seventeenth St. I wish Peter and the rest of the team great success at this new location.



COMMUNITY OUTREACH

During the month of July:



Congratulations to the Orange County Board of Supervisors on the completion of the County Administration North (CAN) building. I joined Board members and other dignitaries at the ribbon cutting ceremony to celebrate a new chapter in County history. I also joined County staff during the orange tree dedication in honor of the occasion and for the ribbon cutting photo.



AWARDS AND RECOGNITIONS



Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Toan Nguyen as Employee of the Month for July.

The department has received numerous comment cards from customers regarding Toan's great customer service he has provided them during their visit to the office. Customer reviews have stated that "he was great, amazing, friendly and organized" while assisting them. This reflects well on the department and is greatly appreciated by his supervisors. He frequently takes initiative and offers to continue assisting customers until demand slows down.

Toan works smoothly with his coworkers and the public, helping the department meet its goal of providing the best customer service possible. He is always kind, patient and considerate towards his peers. In addition, Toan has grown to be extremely knowledgeable in his clerk operations duties and always completes his assigned tasks efficiently, accurately and with a very low error rate.

Toan's attendance is excellent, he is always at work on time and rarely out of the office. He is dependable, responsible and can be relied upon to get the job done. He is always willing to cover at a satellite office without hesitation. He is a fantastic team player.

Toan is a pleasure to work with and his positive attitude and hard work is something to be admired. His efforts are greatly appreciated by all.

Please join me in congratulating Toan on his achievement!

CUSTOMERS ARE SAYING...

Our North County branch office in Anaheim received the following reviews. Thank you for providing excellent customer service!



7/1/22

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Made an appointment the day before to apply for a passport. I was inside the office ten minutes before my appointment but they were able to see me.

The process is a lot quicker if you fill out the forms online and then print them before the appointment. Handed the forms over to the employee behind the plexiglass. Got my picture taken. Quickly paid my fees to the Dept. of State and to the Clerks office. No hand sanitizer inside but there is next to the elevators.

I was in and out after 20 minutes. After a short trip to the OC Clerk Recorder you can treat yourself to Pokinometry next door!

Thank

Comment

Direct message



7/8/22

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The check-in system here is easy, fast, and convenient. Everyone I have interacted with has been very friendly and knowledgeable. I'm pleasantly impressed with the services I have received and how customer oriented the staff are.

CUSTOMERS ARE SAYING...

Our main office in Santa Ana received the following reviews. I'd like to thank my staff for making outstanding service their priority.

★★★★★ 3 days ago

I was able to locate the information that I needed quickly with their assistance. Excellent Customer Service!

★★★★★ 3 weeks ago

Love there new facility. I loved there great customer service . I got my sons birth certificate less then 15 mins . I had to was 5 mins from where I left my car wasn't a big deal .

JULY IN O.C. HISTORY



Downtown Fullerton, around 1904.
Note the unpaved streets and competing livery stables.
(Photo courtesy Orange County Archives.)

July 5, 1887

Edward Amerige drives a stake into a mustard field at what would become the corner of Harbor Blvd and Commonwealth Ave., marking the birth of the townsite of Fullerton.

July 7, 1846

Commander John D. Sloat raises the American flag over Monterey, declaring California a U.S. possession.

July 10, 1845

Further immigration of U.S. citizens to California is forbidden by the Mexican government.

July 11, 1889

Orange Countians select Santa Ana as their county seat, and elect their first County Supervisors.

July 17, 1955

Disneyland is dedicated on a live national TV broadcast. Media and celebrities are allowed into the park for a preview day.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff took this photo from a hot air balloon
above Temecula, CA.

Visit our webpage at: OCRecorder.com

For more information about
the Orange County Archives visit:
OCArchives.com

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[@ocreorder](https://twitter.com/ocreorder)

