



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - August 2022

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

In This Issue:

[News and Updates](#)

[Community Outreach](#)

[Awards and Recognitions](#)

[Customers are Saying...](#)

[August in O.C. History](#)

[Out and About](#)

Visit us at OCRECORDER.COM



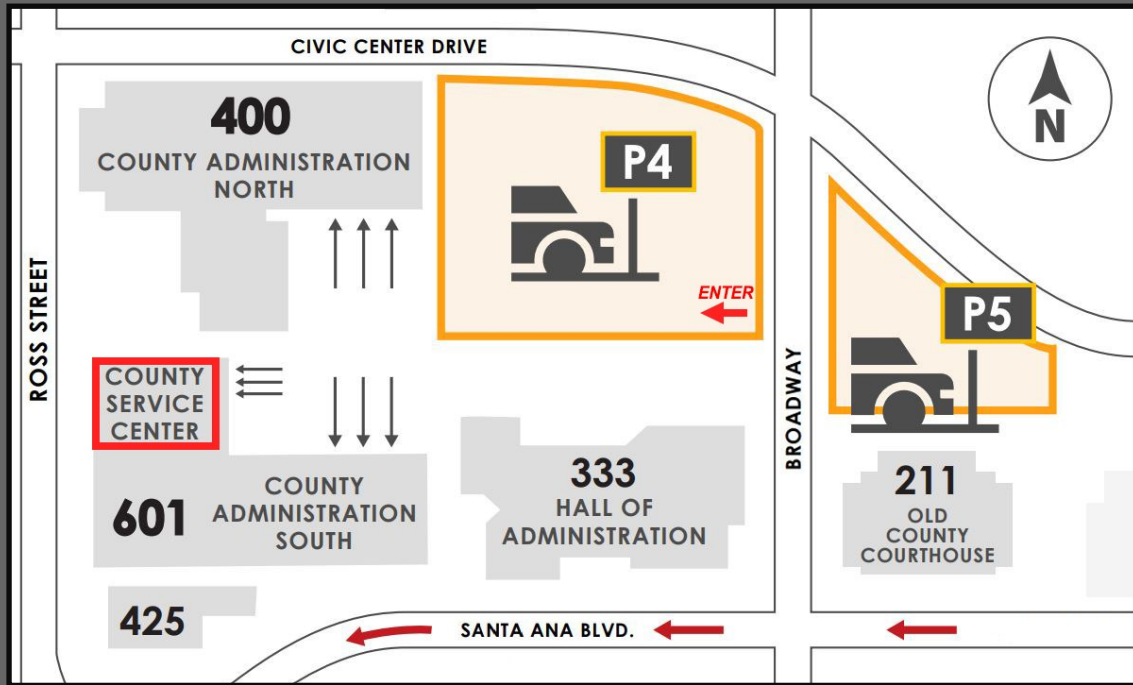
ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS



ADDITIONAL PARKING NOW AVAILABLE FOR CLERK-RECORDER CUSTOMERS

Following the Orange County Board of Supervisors ribbon cutting for the County Administration North building, the P4/County Administration North Surface Parking Lot is now open to Clerk-Recorder customers. This lot allows convenient access to Clerk-Recorder facilities and eliminates the need to search for street parking.

P4 is located at [630 N. Broadway Street, Santa Ana, CA 92701](https://www.ocpublicworks.com/sites/ocpw/files/2022-08/OC-Civic-Center-082222.pdf), and the entrance can be accessed from the southbound lanes on N. Broadway. The intersection at N. Broadway and Santa Ana Blvd. will be closed from August 29—October 24, during which time P4 can only be accessed by turning onto N. Broadway from Civic Center Drive.

Rates:

- \$1.00 each 15 minutes or any portion thereof.
- \$20.00 maximum daily rate.
- Credit cards accepted at exit column.
- Pay-on-foot/cash and credit payment machine.

Hours:

- Mon-Fri 7:00 a.m.—7:00 p.m.
- Closed on weekends and major holidays.

For more details and a map of the area, please visit:

<https://www.ocpublicworks.com/sites/ocpw/files/2022-08/OC-Civic-Center-082222.pdf>

OCRecorder.com

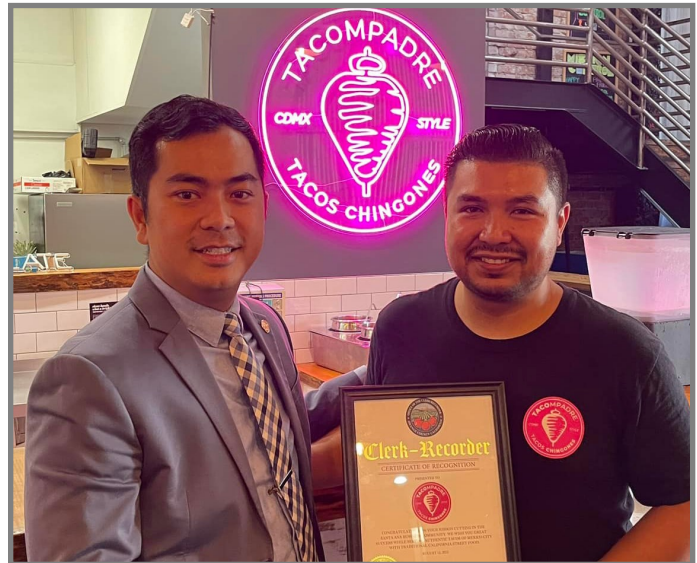
COMMUNITY OUTREACH

During the month of August:

My outreach team had the pleasure of attending a ribbon cutting ceremony in the City of Huntington Beach to congratulate Julie Chau and her team on their opening of a new Farmers Insurance office. I wish them great success while providing industry-leading products and first-rate services to customers throughout the County of Orange.



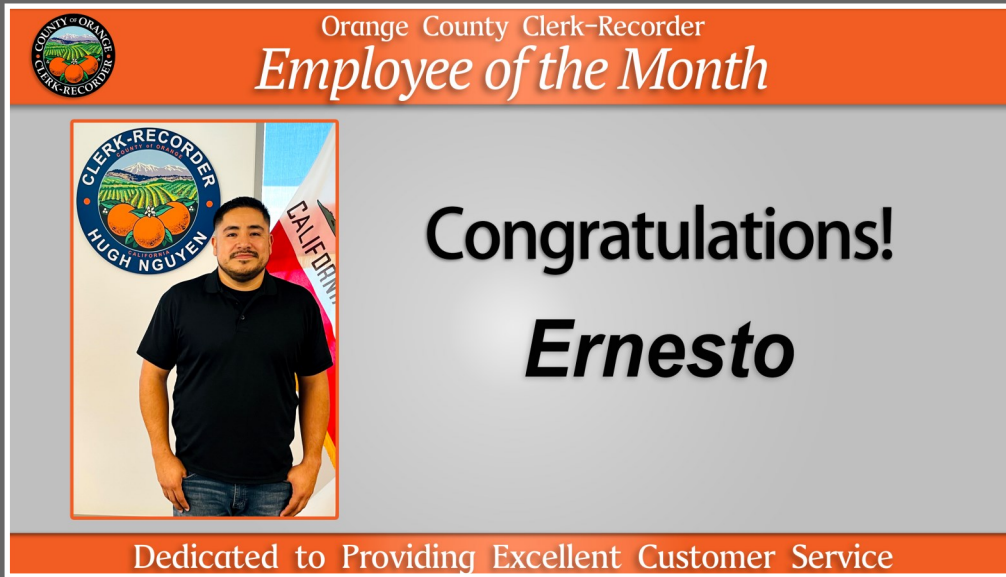
Congratulations to Tacompadre on your ribbon cutting event in the City of Santa Ana. My outreach staff joined other dignitaries to wish the new establishment great success while serving authentic Mexico City tacos with traditional California street food.



My office joined various scout leaders and parents within the community at this year's Lien Doan Huong Dao Lac Viet Gold Award & Eagle Scout Rank Court-of-Honor ceremony. We presented certificates of recognition to 13 recipients and congratulated them on a job well done while serving the community through public service. Congratulations to the scout members earning the Eagle rank and Gold Award.



AWARDS AND RECOGNITIONS



Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Ernesto Trejo as Employee of the Month for August.

Ernesto has demonstrated tremendous growth this past year and continuously goes above and beyond his duties as a document examiner. He is now the acting lead at the Document Examining Unit and has been successful in learning all the supervisor responsibilities and is doing a wonderful job.

Ernesto has trained new examiners on recordable document requirements, examining procedures and policies, and has received positive feedback from those he trains. He is always willing to assist his coworkers with examining questions while exhibiting great professionalism and patience. He has also taken the lead on managing the testing for the new upgrades to our Cornerstone and LandDocs applications. This includes managing testing schedules, maintaining a record of all updates, documenting all glitches, and clearly presenting them to the Granicus team and senior management.

Ernesto's customer service skills are exemplary. His punctuality is accompanied with a smile when arriving at work. He is dependable and can be relied on when coverage is needed at the public counter. His customer service goes above and beyond when assisting the public.


Ernesto continues to be a role model to his fellow co-workers. He is a stellar employee, and we appreciate the enthusiasm he adds to the examining team. He is an asset to our department!

Please join me in congratulating Ernesto on his achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

Vivian at our main office in Santa Ana received the following comment card. Thank you Vivian for your commitment to excellent public service!

 **County Service Center Survey**

*We value your feedback!
Please complete the survey below.*

Name (Optional): _____ Date: 8-10-2022

Phone/Email (Optional): _____

1. How would you rate the customer service?

Excellent Good Fair Poor

Comments (Optional)

I AM VERY VERY PLEASE TO GET HELP FROM VIVIAN. SHE WAS VERY KIND. VIVIAN VERY HELPFULL, GIVE ALL ATTENTION POSSIBLE. VIVIAN ON THE TIME HELP ME HELP OTHERS

2. How would you rate the check-in process?

Excellent Good Fair Poor

Comments (Optional)

VIVIAN REPRESENT ASSESSOR DEPARTMENT VERY WELL. VIVIAN DESERVE COMPLIMENTS FOR HER WELCOME TO THE PERSON USES A DOCUMENT.

If you have further comments, please use the back side of the survey.

Email us at CountyServiceCenter@ocgov.com | Call us at 714-834-7208

AUGUST IN O.C. HISTORY



Richard Nixon, surrounded by family and military personnel, speaks on the tarmac at MCAS El Toro, Aug. 9, 1974.

Photo by Pat O'Donnell, courtesy Orange County Archives.

Aug. 9, 1974

After resigning the presidency, Richard Nixon returned home to Orange County. His plane was greeted by 8,000 supporters at Marine Corps Air Station El Toro.

Aug. 14, 1961

Disneyland celebrated the grand opening of its Flying Saucers ride in Tomorrowland.

Aug 15, 1847

The Californian, the first California newspaper, published its first issue in Monterey.

Aug. 28, 1784

Fr. Junipero Serra, founder of the California mission system, died.

Aug. 24, 1968

Angels outfielder Tim Salmon was born in Long Beach, California.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff took this photo of the
Pyramids of Teotihuacan while visiting Mexico City.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more information about
the Orange County Archives visit:
OCArchives.com

