



# HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South  
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

## WELCOME

Newsletter - May 2024

*Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [OCRecorder.com](http://OCRecorder.com) for more information about the department and the services provided to the public.*

*Sincerely,*

*Hugh Nguyen  
County Clerk-Recorder*

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Visit us at [OCRECORDER.COM](http://OCRECORDER.COM)



**ORANGE COUNTY CLERK-RECORDER**

# CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS  
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

# (714) 834 - 2500



## **OC Clerk-Recorder Hugh Nguyen Launches Live Stream Weddings at Old Orange County Courthouse**

Santa Ana, CA – Orange County Clerk-Recorder Hugh Nguyen proudly introduced a cutting-edge service set to elevate the wedding experience for couples at the historic Old Orange County Courthouse located at 211 West Santa Ana Blvd., Santa Ana, CA 92701. On Friday, May 17, 2024, couples exchanging vows at this iconic venue had the opportunity to privately live stream their civil ceremony, extending an invitation to loved ones worldwide through Zoom. This innovative offering builds upon the department's commitment to modernization and accessibility, now seamlessly integrated across all Orange County Clerk-Recorder marriage units.

***"Our live stream service represents a milestone in enhancing couples' wedding day," said Clerk-Recorder Hugh Nguyen. "By overcoming physical barriers, we help couples to unite with their cherished guests, regardless of distance, fostering a truly inclusive celebration of love in real time."***

Upon completion of the marriage license process, couples are invited to opt-in for the live stream service. A secure, password-protected link will then be provided to the couple for sharing with desired invitees via email or text message. Utilizing the Zoom application on their electronic devices, guests can watch the ceremony in real-time, allowing for a shared moment of joy and connection. Notably, this service incurs no additional cost to the couple, although guests are advised to consult their internet or cellular providers regarding potential data charges.

The advantages of live streaming on Zoom are plentiful, offering a solution for guests unable to attend due to health considerations or travel limitations. Moreover, couples can celebrate their special day by engaging a global audience, fostering an unforgettable experience regardless of geographical boundaries. With Zoom's user-friendly interface requiring only an internet connection and the link, participation is effortless and accessible to all.

For any questions, please call the department's information line at (714) 834-2500 during normal business hours Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.



# NEWS

On May 17, my department introduced our new live stream ceremony service at the Old Orange County Courthouse, allowing couples to extend virtual invitations to loved ones globally on their big day. Invited guests can join the celebration no matter the physical distance!

I had the pleasure of performing a ceremony for a lovely couple who invited their family from the Philippines. During our first hour of the launch, we also connected three more couples with their loved ones who joined from Germany, Peru, and Texas.

I would like to extend my heartfelt appreciation to Orange County Supervisor Vicente Sarmiento for joining my department on this happy occasion and officiating a live streamed ceremony.

Thank you to my staff for their great work in making this day a success!



# NEWS

Thank you LAist for covering our latest launch: Live Stream Ceremonies at the Old Orange County Courthouse.

Couples now have the opportunity to invite guests to tune into their civil ceremony at the Old Orange County Courthouse through Zoom.

We are so excited to be connecting loves ones worldwide!



## Can't Make A Wedding At This Orange County Courthouse? There's Now A Livestream For That

By [Yusra Farzan](#)

Published May 17, 2024 10:48 AM



Starting Friday, couples getting married at the Old Orange County Courthouse in Santa Ana can livestream their wedding ceremony to family and friends worldwide.



# NEWS

Orange County's Apostille Pop-Up Shop was a resounding success. I am proud to have partnered with the California Secretary of State to make this one-day event possible, underscoring our department's commitment to providing efficient and accessible services.

Recognizing the demand for local Apostille services, this event allowed residents to receive assistance in Santa Ana rather than traveling to Los Angeles or mailing their requests to Sacramento. The convenience and positive response from our community were truly gratifying.

During the event, we assisted a total of 493 guests. We processed 1,037 Apostille documents and notarized 85 documents, reflecting the high demand and effectiveness of this initiative.

Thank you to all who visited our Apostille Pop-Up Shop and to our dedicated staff for making this event a success.





# COMMUNITY OUTREACH

## During the month of May:



On May 9, my team and I stepped into the iconic La Casa Garcia restaurant, not only to honor Mr. Frank Garcia's remarkable contributions but also to connect with the family and share valuable information about our services.

For over five decades, La Casa Garcia has been a beloved fixture in Orange County and their impact extends far beyond its flavorful cuisine. Mr. Garcia's unwavering commitment to community upliftment shines through in the restaurant's philanthropic efforts by preparing meals for underprivileged children and families.

Let's raise our forks to Mr. Frank Garcia and La Casa Garcia! Thank you for enriching our community and filling our hearts (and stomachs) with joy.



On May 10, my team and I had the privilege of being part of the Mexico en el Corazón event. I proudly presented the event organizer with a certificate of recognition. Meanwhile, our dedicated outreach team engaged with the community, sharing valuable information about our services and enthusiastically answering attendees' questions.

The enchanting melodies and lively Mexican dances at the event beautifully highlighted the richness of the culture. A heartfelt thank you to everyone who visited our table - we're eagerly looking forward to more vibrant community gatherings!



On May 16, it was a pleasure for my staff and I to be part of OC Procurement's Supplier Outreach Event at Mile Square Park. We spoke with many attendees and answered questions on our services such as fictitious business names, passport services, marriage services, and more. Thank you to all who stopped by to meet with us!

Wishing all the business owners who attended this event success in their endeavors.



# COMMUNITY OUTREACH

## During the month of May:



On May 23, we had the pleasure of visiting Ricardo's Place Restaurant in San Juan Capistrano to present a special certificate of recognition.

For 21 years, Ricardo's Place has been a cornerstone of our vibrant community, delighting us with traditional Mexican cuisine and unwavering support for local organizations, schools, student clubs, chambers of commerce, and area merchants. His dedication to great food and community support is truly amazing!



On May 24, my team and I attended the Strawberry Cake Cutting Ceremony marking the commencement of the 64th Annual Garden Grove Strawberry Festival. My team along with celebrities enjoyed celebrating the festival's theme of "Celebrating Our Hometown."

The Annual Strawberry Festival is a four-day festival held during Memorial Day weekend bringing together local communities.



On May 25 Memorial Day weekend, I proudly participated in the 64th Annual Garden Grove Strawberry Festival Parade.

The theme, "Celebrating Our Hometown," highlighted the pride and sense of community as families waved flags and cheered along the parade route. The colorful floats, marching bands, and community groups created a joyful atmosphere.

It was a wonderful way to enjoy Memorial Day weekend, spend time with family, and honor our brave men and women in uniform.

# AWARDS AND RECOGNITIONS



## Orange County Clerk-Recorder *Employee of the Month*



## Congratulations! *Pauline & Sarahy*

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Sarahy Jurado and Pauline Nguyen as Employees of the Month for May.

Sarahy and Pauline are stellar members of our Document Examining unit. In addition to exceling at their daily assigned duties, they consistently make valuable contributions to our department, exceeding all expectations. Most recently, Sarahy and Pauline worked together to improve and restructure existing document examining training material. Their efforts streamlined the training process for all new team members. While taking into consideration their supervisors' input, Sarahy and Pauline thoughtfully put together a multi-series training guide and workbook covering a wide range of document examining topics. Supervisors commend their professionalism, initiative, and incredible teamwork in leading this effort to improve existing operations. Sarahy and Pauline's training guide and workbook greatly helped the unit train the new team members efficiently and quickly.

Sarahy and Pauline's enthusiasm and great pride in their work do not go unnoticed by colleagues and supervisors. Their willingness to take on new challenges and find ways to improve our department make them a great asset.

It is a pleasure to work with Sarahy and Pauline, and we are grateful to have both on our team.

Please join me in congratulating Sarahy and Pauline on this achievement!

**OCRecorder.com**



# CUSTOMERS ARE SAYING...

Passport Agent Joanna, from our Old County Courthouse office in Santa Ana received the following review from a family requiring passport services. Thank you Joanna for your dedication in providing exceptional customer service.



5/30/24



Joanna helped us with our newborn baby's passport application. She took the photo for our newborn. Tried couple times to be sure the picture looks good and works. We love her patients with our baby and professionalism with the paperwork! Also she s bilingual, if you are more comfortable having conversations in Chinese Mandarin, work with her, she s very fluent in Chinese too :)

Our North County branch office in Anaheim received the following customer reviews after visiting our office.

Thank you to my staff for providing 5 star customer service!



**randy and brissia**

Local Guide · 33 reviews · 132 photos



4 days ago

NEW

The most important thing of all is that you don't pay a single \$\$\$\$\$\$ in parking 😊 Very beautiful and very clean place, very friendly workers and very fast excellent service 🙌 for Civil weddings, we recommend 100%.



**james**

Local Guide · 3 reviews



3 weeks ago

NEW

Got there 5 minutes before opening, walked out 5 minutes after opening. Got what I needed done, the clerk was very nice. The parking structure next door is perfect, and they validate parking!

# CUSTOMERS ARE SAYING...

The following email and comment cards were received by my department from customers that were assisted by our staff at the South County branch office in Laguna Hills. Thank you to Rene, Victoria, Toby, and my amazing staff for going above and beyond and providing excellent service!

Dear Sir/Madam,

I am writing to express my heartfelt appreciation for the excellent service I received at your South County Branch Office in Laguna Hills. Recently, I visited your office to obtain copies of some important documents.

An employee, whose name I unfortunately did not catch, provided me with outstanding assistance. This individual demonstrated exceptional professionalism, efficiency, and a friendly demeanor, making my experience both pleasant and seamless.

I want to extend my sincere thanks to this employee and to your entire team for maintaining such high standards of customer service.

It is reassuring to know that the Orange County Clerk-Recorder's Office is staffed with individuals who are dedicated to helping the public with such competence and care.

Please pass along my gratitude to the employee who helped me, and thank you once again for your excellent service.

Sincerely,  
Maryam  
Morteza

South County

**1. Please rate our service in the following areas.**

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. How would you rate our overall service?**  
(Please circle your selection)

Outstanding    Good    Average    Fair    Poor

**3. Date of your visit:** 5/3/24

**4. Reason for your visit?**  
Copies of Grant Deed / Absent

**5. How long did you wait in line?** 1 minutes

**6. Do you have any suggestions to improve our services?**  
Re: Toby - What a "sweet-pleasant" gal with a warmth and caring spirit. Got an education with excellent explanations - Happy to pay my taxes!

**Please provide the following (optional) information.**  
Name: Nancy (Suzie)

South County

*Victoria @.*

**1. Please rate our service in the following areas.**

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. How would you rate our overall service?**  
(Please circle your selection)

Outstanding    Good    Average    Fair    Poor

**3. Date of your visit:** 5/6/2024

**4. Reason for your visit?**  
RENEW Fictitious Names

**5. How long did you wait in line?** 0 minutes

**6. Do you have any suggestions to improve our services?**  
Love this office!

South County

**1. Please rate our service in the following areas.**

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. How would you rate our overall service?**  
(Please circle your selection)

Outstanding    Good    Average    Fair    Poor

**3. Date of your visit:** 5.16.24

**4. Reason for your visit?**  
BIRTH CERTIFICATE

**5. How long did you wait in line?** 5 minutes

**6. Do you have any suggestions to improve our services?**  
None - Everyone was so nice!



# CUSTOMERS ARE SAYING...

We received great reviews from customers who visited our location at the County Service Center in Santa Ana. Thank you to my staff for exceeding our customers expectations.



Tim

Local Guide · 40 reviews

★★★★★ 5 days ago **NEW**

Everything was well organized, a modern building with fast, courteous service. The female clerk was very friendly and professional. It was the perfect place for me to get sworn in for my next 4 years of Notary for the State of California.

★★★★★ 5/9/24

Got my passport. Process went smoothly and quickly and I didn't have an appointment. Highly recommend this location.

★★★★★ 5/28/24

Staff is quick, accurate and efficient. Parking is close by. Just park and walk in. The wait time was 30 seconds

# MAY IN O.C. HISTORY



*The Serrano Adobe in El Toro (Lake Forest), circa 1930.*

**May 3, 1842**

The Rancho Canada de los Alisos was granted to Jose Serrano by the Mexican governor of California. (California was part of Mexico from 1821 to 1846.) Serrano's house is now part of OC Parks' Heritage Hill Historical Park in Lake Forest.

**May 4, 1962**

Inspired by a visit to the Madame Tussaud's wax museum in London, Sleep-EZE sleeping pill manufacturer Allen H. Parkinson opened his own Movieland Wax Museum in Buena Park. The tourist attraction included scores of life sized likeness of Hollywood celebrities. After being bought and sold several times, the museum closed in 2005.

**May 13, 1846**

The United States declared war on Mexico. After a series of battles, the Treaty of Guadalupe Hidalgo was signed on Feb. 2, 1848, with Mexico ceding California, Nevada, Utah, New Mexico, most of Arizona and Colorado, and parts of Oklahoma, Kansas, and Wyoming to the U.S.

**May 24, 1920**

Oil was discovered in Huntington Beach. The resulting economic boom turned the small sleepy beach town into a bustling hub of industry almost overnight.

**May 26, 1963**

Hobie Alter of Laguna Beach and his partner, Laurie Hoover, won the Pacific Coast Mixed Tandem Surfing Championships, held at Doheny Park in Dana Point.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.



# OUT AND ABOUT



One of my staff took this photo while visiting Bhaktapur, Nepal.

Visit our webpage at: [OCRecorder.com](https://www.OCRecorder.com)

For more information about  
the Orange County Archives visit:  
[OCArchives.com](https://www.OCArchives.com)

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