



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - July 2024

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

In This Issue:

[News and Updates](#)

[Community Outreach](#)

[Awards and Recognitions](#)

[Customers are Saying...](#)

[July in O.C. History](#)

[Out and About](#)

Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

NEWS

During the week of July 8, I was honored to host the California Association of Clerks & Election Officials' 116th Annual Conference in Orange County alongside with OC Registrar of Voters Bob Page.

We were delighted to welcome our Clerk and Elections colleagues from 42 California counties to this special event.

A special thank you to Chairman Don Wagner of the Orange County Board of Supervisors for his appearance this morning to welcome attendees to our beautiful county. I would also like to thank the OC Clerk-Recorder Department's staff, especially Chris from our OC Archives for providing a brief history of our county, and our coordinator, Chrissi, for their outstanding leadership and teamwork. Their efforts made this event a great success and a valuable experience for all.

I extend my gratitude to all who attended this conference. It has been a great pleasure to connect with you.





HUGH NGUYEN
OC CLERK-RECORDER

Special Saturday Opening

AUGUST 24, 2024
9:30AM - 3PM

Services Offered

Marriage License
Civil Ceremony
New Passport
Passport Photo



LOCATIONS

North County Branch Office
222 S. Harbor Blvd,
Suite 110A & 110B
Anaheim, CA 92805

South County Branch Office
24031 El Toro Road, Suite 160
Laguna Hills, CA 92653

JOIN US

**Appointments &
Walk-Ins Accepted**

Book Your Appointment
OCRecorder.com

NEWS



**OC CLERK-RECORDER
HUGH NGUYEN**

IN PARTNERSHIP WITH CALIFORNIA SECRETARY OF STATE

California Secretary of State

Apostille Pop-Up Shop



**ONE DAY
ONLY!**

OCTOBER 9, 2024

WEDNESDAY: 8AM - 4:00PM

LOCATION

COUNTY ADMINISTRATION SOUTH BUILDING
601 N. ROSS ST, SANTA ANA, CA 92701

**SCAN TO
LEARN
MORE**



sos.ca.gov/notary/request-apostille

PARKING LOT P4

630 N BROADWAY ST
SANTA ANA, CA 92701

FREE FIRST 30 MINUTES



APOSTILLE PAYMENT

VISA, MASTERCARD,
CHECK OR
MONEY ORDER

NO CASH

**NOTARY PUBLIC SERVICES AVAILABLE ON SITE WITH PAYMENT ACCEPTED
IN CASH OR BY CHECK ONLY, MADE PAYABLE TO THE COUNTY OF ORANGE.**

OCRecorder.com

COMMUNITY OUTREACH

During the month of July:

On July 1, my team attended the 9th Annual Anaheim Union School District's Summer Language Academy Showcase and Celebration. My team proudly presented certificates of recognition to the hardworking students and dedicated staff who contribute to the program's success!

The Summer Language Academy supports newcomer students who have been in the United States for 12 months or less, by helping them enhance their English skills while embracing their identity, culture, and language. We commend the incredible staff for their unwavering dedication to empowering students, and we wish the Summer Language Academy students continued success on their academic journeys!



On July 3, my staff had the honor of recognizing the United Across Borders Foundation for their unwavering commitment to serving communities with love, respect, integrity, and compassion. We are grateful for their efforts in providing essential resources like groceries, medical supplies, and more to those in need.

We warmly wish the foundation continued success in enhancing lives both locally and globally.



AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!

Michael

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Michael Garcia as Employee of the Month for July.

We are proud to have Michael as our Information Technology Supervisor. Since joining our team in August 2023, Michael has made a significant impact on our IT unit with his technical expertise, good leadership, and professionalism. Michael quickly adapted to our many systems and processes while also bringing a fresh perspective on improving existing services. Michael led the IT team through several critical system upgrades. His strong communication with external vendors as well as internal team members, good project management, and problem-solving skills ensure projects have successful outcomes.

Michael is a great team player and excels at fostering a positive work environment. He consistently supports his IT team by providing guidance and mentorship. Michael never hesitates to lend a helping hand to other units that need his assistance. Most recently, our Clerk unit hosted a statewide conference in Costa Mesa, and Michael helped with the technical setup to ensure presentations went smoothly.

It is a pleasure to work with Michael, and we appreciate his dedication to the department's success.

Please join me in congratulating Michael on this achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

Our customers wrote the following reviews for our South County branch office in Laguna Hills. Thank you Victoria and Lionel for providing our customers with outstanding service and always going above and beyond.

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?
N/A

4. Reason for your visit?
Needed copies of Property Affidavit Date: 7/30/24

5. How did you hear about our Saturday services?
Called Recorder's office in S.A.

6. How can we improve our services?
Every thing is excellent!
Victoria Grijalva was outstanding & helped me on the Computer patient!
Kind, pleasant - so helpful - Thanks!

Please provide the following (optional) information.

South County

Lionel

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?

4. Reason for your visit?
Passport application Date: 07/08/24

5. How did you hear about our Saturday services?

6. How can we improve our services?

CUSTOMERS ARE SAYING...

The following reviews are from customers that recently visited our office inside the Old Orange County Courthouse in Santa Ana. Thank you to my wonderful staff for providing exemplary service.

 7/5/24 ...

Really nice! Joanne was really helpful. Entire ceremony and paperwork was about 30 min.

 7/13/24

We absolutely love photographing at Old Orange County Courthouse. The process is very easy and quick, the staff is always very helpful and accommodating. The building inside and outside is stunning.

CUSTOMERS ARE SAYING...

Our North County branch office in Anaheim received the following comments from our customers. Thank you to my amazing staff for exceeding our customers expectations !

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: July 10th 2024

4. Reason for your visit?

5. How long did you wait in line? 5 minutes

6. Do you have any suggestions to improve our services?
Wonderful experience efficient.
Lindsay, Isabel
Evergen, Hazel Thank you

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 07/2/24

4. Reason for your visit?
REAL ESTATE REED

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?
AMAZING !!
MATTHEW IS AWESOME!
THANK YOU!

North County

Lyndsey

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 7/10/24

4. Reason for your visit?
marriage certificate

5. How long did you wait in line? 5 minutes

6. Do you have any suggestions to improve our services?
Lindsey was of great service and help. Really appreciate it.

North County

ESMERALDA

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 7/10/2024

4. Reason for your visit?
DBA FILING

5. How long did you wait in line? 10 minutes

6. Do you have any suggestions to improve our services?
KEEP UP THE GOOD WORK!

North County

Roberto Vega

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 7-2-2024

4. Reason for your visit? CERTIFICATES

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?
GET MORE EMPLOYEES LIKE ROBERTO
GREAT JOB MADE IT VERY EASY FOR ME.

JULY IN O.C. HISTORY



Citrus crate label used by David Hewes for one of the numerous brands of fruit coming from his ranch in El Modena.

Photo Courtesy of the O.C. Archives

- July 4, 1906** The first Pacific Electric Red car arrived in Balboa.
- July 18, 1902** Author Jessamyn West was born in Vernon, Indiana. She grew up in Yorba Linda, not far from her cousin, Richard Nixon. Her most famous book was "Friendly Persuasion."
- July 23, 1769** O.C.'s *recorded* history began. Gaspar de Portola's exploratory expedition entered what's now Orange County along its southern border, in Talega Canyon, inland from San Clemente.
- July 23, 1915** David Hewes died in Orange. Hewes was the owner of the large Hewes Ranch near El Modena and had donated the famous golden spike which marked the completion of the first transcontinental railroad.
- July 24, 1956** Cypress incorporated under the name Dairy City.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff visited Salvation Mountain, a California landmark near the City of Calipatria, close to the Salton Sea. The photo was taken on a day when temperatures reached 116 degrees.

Visit our webpage at: OCRecorder.com

For more information about
the Orange County Archives visit:
OCArchives.com

Follow us on social media
[@ocrecorder](https://www.instagram.com/ocrecorder)

