



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - August 2024

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

We were so proud to serve all the couples across our Anaheim, Santa Ana, and Laguna Hills offices who chose to say "I do" on the unique date of 8-8-24!

This date was a popular choice for our couples, and our department was happy to make each ceremony special and unforgettable for all. While choosing to say "I do" on this date is personal to each couple, some believe the number 8 symbolizes infinity and prosperity, making it a unique and lucky date to get married.

Congratulations to all the newlyweds, and may your love continue to take flight to infinity and beyond! We wish you the best in your beautiful future ahead.



NEWS

Our special Saturday opening on August 24 had a spectacular turnout and great success.

Congratulations to all the couples who said “I do” on Kobe Bryant Day, 8-24-24. Thank you to all who visited our Laguna Hills and Anaheim offices for marriages and passport services.

We are proud to assist you!

It takes a great amount of teamwork, dedication, and hard work to ensure success on our special Saturday opening. Thank you to my incredible staff for always going the extra mile for our customers. Your efforts and commitment to excellent service are truly appreciated.

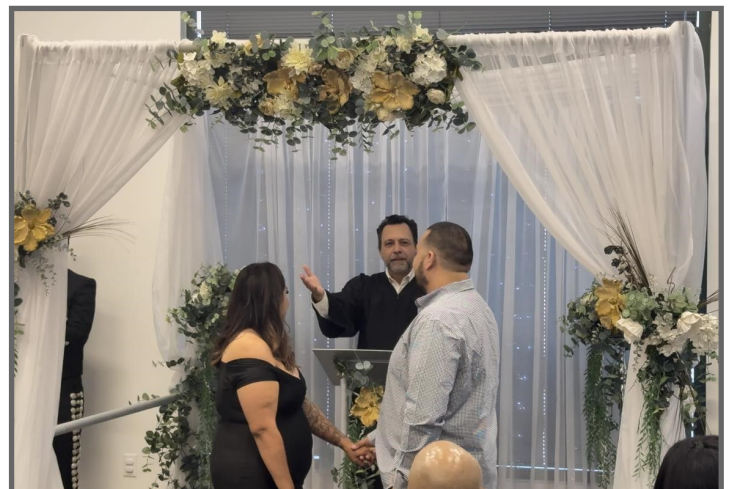


NEWS

We extend our heartfelt thanks to popular radio and podcast hosts, Omar Velasco and Argelia Atilano for bringing their fantastic energy, warmth, and charisma as our guest officiants. Their heartfelt ceremonies on our special Saturday opening brought extra joy to this beautiful occasion, making everyone's smiles even brighter.

A special thank you also goes out to Rhythmo Mariachi Academy for their surprise musical performance. Lovely mariachi music filled the air, bringing joy to all the newlyweds and guests. As a non-profit dedicated to offering mariachi music classes to low-income children and teens in Anaheim, their impact on the community is truly commendable.

Thank you, Omar, Argelia, and Rhythmo Mariachi Academy, for making today's special wedding date extraordinary for all the couples and guests.



NEWS



My department and I were honored to be recognized by the Orange County Board of Supervisors during the August 27th board meeting as a winner of the 2024 Achievement Award from the National Association of Counties (NACo). I want to express my gratitude to Chairman Wagner, the Board of Supervisors, and all Clerk-Recorder staff.

My department was awarded by NACo in recognition of our “Bridging Distances: Orange County Clerk-Recorder’s Virtual Marriage Ceremony Initiative”. This initiative allows couples who are getting married at any of our locations to have the option to privately live stream their civil ceremony. Through this service, we aim to unite couples' loved ones from all over the world to join the celebration in real time and create an unforgettable experience for all.

This marks our 7th NACo Achievement Award since 2015 and underscoring our department's commitment to using innovative technologies to enhance our services. Thank you to my incredible Clerk-Recorder staff for their continuous hard work, dedication, and commitment to excellence.



**OC CLERK-RECORDER
HUGH NGUYEN**

IN PARTNERSHIP WITH CALIFORNIA SECRETARY OF STATE

California Secretary of State

Apostille Pop-Up Shop



**ONE DAY
ONLY!**

OCTOBER 9, 2024

WEDNESDAY: 8AM - 4:00PM

LOCATION

COUNTY ADMINISTRATION SOUTH BUILDING
601 N. ROSS ST, SANTA ANA, CA 92701

**SCAN TO
LEARN
MORE**



sos.ca.gov/notary/request-apostille

PARKING LOT P4

630 N BROADWAY ST
SANTA ANA, CA 92701

FREE FIRST 30 MINUTES



APOSTILLE PAYMENT

VISA, MASTERCARD,
CHECK OR
MONEY ORDER

NO CASH

**NOTARY PUBLIC SERVICES AVAILABLE ON SITE WITH PAYMENT ACCEPTED
IN CASH OR BY CHECK ONLY, MADE PAYABLE TO THE COUNTY OF ORANGE.**

COMMUNITY OUTREACH



On August 2, my staff joined members of the Oak View Family Resource Center to let the community in the area know about the services offered at the Clerk-Recorder Department.

The Oak View Family Resource Center, in the city of Huntington Beach, is a vital hub, offering health resources, after-school programs for children, and weekly food pantries to support some of the city's most vulnerable families.



On August 6, my team and I attended the Annual National Night Out event hosted by the Santa Ana Police Department.

It was a fantastic evening, and I loved connecting with everyone visiting our booth. Your support means a lot, and it's always a pleasure to engage with our community to let everyone know about our services.



On August 8, I was proud to present Bandito Taqueria with a certificate of recognition for being named one of LA Times' 101 Best Tacos!

We commend their remarkable effort and unwavering commitment in their return to Santa Ana to offer Tijuana-style tacos with the commitment to honest, made-from-scratch tacos with real ingredients. Thank you for bringing your passion and delicious flavors to our community!

COMMUNITY OUTREACH



On August 10, my staff joined the Small Business Development Center in Garden Grove to congratulate the Beauty Boss 2024 Grads.

The grads showcased their incredible talent for hair, skin, nails, and makeup. We're so proud of everything they have accomplished! Their dedication has empowered them with the skills to thrive in the beauty industry. We celebrate your achievement and can't wait to see you succeed as you launch your own beauty businesses! Your future is bright!



On August 13, my team was invited to the Mexican Consulate's Office in Santa Ana to the opening of External Legal Advice Week.

It was a pleasure to share information about the Orange County Clerk-Recorder Department's services, including vital records, marriage ceremonies, new passports, and also promote our Special Apostille Event on October 9th.



On August 17, my staff had a fantastic time connecting with everyone at the Summer Block Party in Santa Ana!

The Orange County Clerk-Recorder Department is grateful to all who visited our booth at the Cambodian Family event. Your support and engagement mean so much to us!

COMMUNITY OUTREACH



On August 23, I had the pleasure to congratulate Manolo's Meat Market on their 9th Anniversary and to recognize their outstanding contributions to our community. Their dedication to donating premium quality meat to local events and organizations has made a significant impact.

We applaud their commitment to giving back and wish them many more successful years ahead. May you continue to champion charitable causes and inspire others in our community!



On August 27, my team and I had the pleasure of visiting Favori to celebrate the opening of their new establishment in the City of Garden Grove. We were honored to present them with a certificate of recognition and personally experience their exceptional blend of Vietnamese and French cuisine.

Their dedication to delivering outstanding dining experiences and fostering a welcoming atmosphere for the community is truly commendable and we look forward to the positive impact you'll bring to Garden Grove!



On August 29, my staff joined the City of Santa Ana in its celebration of Chicano Heritage. This festive event was filled with unique performances and informative presentations. Our team was thrilled to be a part of this special event which was held at the Santa Ana City Hall Courtyard. We appreciated the opportunity to share information about our services and to answer questions.

We want to extend our heartfelt thanks to everyone who came out to this evening's event and visited our booth. We hope everyone enjoyed learning more about the rich cultural heritage.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!
Joanna

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Joanna Xue as Employee of the Month for August.

Joanna is part of our Marriages unit at the Old Orange County Courthouse and is a great asset to our department. Her professionalism, reliability, and strong work ethic are to be commended. Many appreciative customers have praised Joanna for her friendliness and efficient service. Our department is proud to know Joanna goes above and beyond in her duties and exemplifies the high quality of customer service we strive to maintain.

Joanna has a fantastic sense of teamwork and readily supports the department's changing needs. Supervisors can count on Joanna for assistance with Mandarin speaking customers upon request. She never hesitates to provide coverage to our North and South County Branch Offices when asked and readily works at our Special Saturday Openings. Her contributions help our offices and special events run smoothly. In addition to being a team player, Joanna possesses excellent attendance and punctuality, serving as a great example for all to follow.

It is a pleasure to work with Joanna, and we are grateful to have her on our team.

Please join me in congratulating Joanna on this achievement!

CUSTOMERS ARE SAYING...

We received the following reviews from customers who visited our North County branch office in Anaheim. Thank you Anna, Esmeralda, and April for providing exceptional customer service and for making our customers experience pleasant.

Anna Hutchison* North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 8/20/24

4. Reason for your visit?
Remove A LIEN

5. How long did you wait in line? 10 minutes

6. Do you have any suggestions to improve our services?
NONE

*ANNA IS - WAS THE MOST HELPFUL PERSON EVER OUTSTANDING SERVICE BY HER

Esmeralda North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 8/23/24

4. Reason for your visit? Certified Birth Certificate

5. How long did you wait in line? 3 minutes

6. Do you have any suggestions to improve our services?
No Esmeralda was pleasant efficient & fast!
Thank you

★★★★★ 8/2/24

April was extremely helpful, kind and knowledgeable. She took the time to read, understand, and explain to me why my precious application was denied. She helped me make corrections to the new application I brought in, and explained why they needed to be corrected. She is extremely patient and willing to help. Greatly appreciated!

★★★★★ 8/28/24

Super fast. Super helpful. I am never stressed when I have to go here. Everyone is so efficient:)

CUSTOMERS ARE SAYING...

We received great feedback from customers who recently visited our South County branch office in Laguna Hills. Thank you Robert, Lionel and all my South County staff for your outstanding service and always going above and beyond!

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?

4. Reason for your visit?
Passport Date: 8/13/24

5. How did you hear about our Saturday services?

6. How can we improve our services?
Excellent experience. Nothing to improve. Lionel was great and very friendly & professional.

Please provide the following (optional) information.

Robert South County
8/20/24

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?

4. Reason for your visit?
Vital Records / DEED Date: 8/20/24

5. How did you hear about our Saturday services?

6. How can we improve our services?

Please provide the following (optional) information.

Name: ROBERT IN THE RECORDS
Address: office provided me with
City: FRENCH, POLITE AND COURTESY Zip:
Email: SERVICE WITH A SMILE
Phone: HE GAVE ME BETTER SERVICE THAN MOST RETAIL STORES. THANK YOU

Thank you for your comments.
Your opinion matters to us and will make a difference.
(Please drop this card into the comment box or hand it to a clerk)

★★★★★ 8/6/24 ...

Got married today at this court house and everyone was so helpful and professional. We came late for our appointment and they kindly let us know that it was totally fine and we just had to wait in the queue. From registration to the ceremony we were very comfortable and our experience was great at this Civic Center. I recommend this court house to anyone who wants a great experience with kind and professional service.

CUSTOMERS ARE SAYING...

My staff at the Old County Courthouse in Santa Ana received the following reviews. Thank you Amanda and Joanna for displaying great customer service and exceeding customers expectations.

★★★★★ 8/10/24

...

Amanda was amazing. She made what had been a frustrating process into a simple and enjoyable task. She had all the answers, suggested things that would make the passport approval go faster, and she was pleasant during the entire time.

Cudos to Amanda!

★★★★★ 8/29/24

...

I want to give an extra thanks to Joanna at the Old Santa Ana Court House for marrying me and my now wife today. Joanna was very kind and helpful as well as having the privilege to get me married .. It was a pleasure to visit the courthouse and feel very welcomed

★★★★★ 8/29/24

...

A special shout out to Joanna for being so patient and helpful with getting me married today. Thank you for being professional as well as very polite during my visit today

AUGUST IN O.C. HISTORY



Scene at the Orange County International Raceway, off Sand Canyon Ave. in Irvine, on or around opening day, August 1967.

- Aug. 1, 1920** Orange County Olympic gold medal-winning diver, physician, and swim school owner Sammy Lee was born.
- Aug. 5, 1967** The Orange County International Raceway (OCIR) opened in Irvine. It closed in 1983.
- Aug. 6, 1945** Army Staff Sgt. Kazuo Masuda of Santa Ana was posthumously awarded the Distinguished Service Cross for extraordinary heroism in the Italian campaign in World War II.
- Aug. 19, 1963** Actor John Stamos (General Hospital, Full House) was born in Cypress, California.
- Aug. 28, 1899** Keller E. Watson took over the Orange Drug Store, launching what became the well-known Watson's Drug Store (and soda fountain), just off the Plaza in Orange.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo of the “Balanced Rock” while visiting Garden of the Gods National Natural Landmark in Colorado Springs, Colorado.

Visit our webpage at: [OCRecorder.com](https://www.ocrecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.ocarchives.com)

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[@ocrecorder](https://www.instagram.com/ocrecorder)

