



County Administration South  
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

# WELCOME

Newsletter - September 2024

*Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [OCRecorder.com](http://OCRecorder.com) for more information about the department and the services provided to the public.*

*Sincerely,*

*Hugh Nguyen  
County Clerk-Recorder*

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Visit us at [OCRECORDER.COM](http://OCRECORDER.COM)



**ORANGE COUNTY CLERK-RECORDER**

**CALL CENTER**

**WE ARE HERE TO ANSWER YOUR QUESTIONS  
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

**(714) 834 - 2500**

# NEWS

On September 9, on the five-year anniversary of the County Service Center in Santa Ana, I celebrated the special milestone alongside the Orange County Board of Supervisors, my fellow department heads, Clerk-Recorder staff, and other County Service Center employees.

My department and I are proud of our five years of providing efficient, accessible, and friendly service at our central office location inside the County Service Center.

Thank you to my dedicated staff for their continuous hard work to ensure we provide the highest quality of service to each and every customer. Thank you to everyone who has visited us at the County Service Center. We are happy to serve you!





## **Orange County Clerk-Recorder Provides Free Vital Record Assistance to Residents Impacted by “Airport Fire”**

Santa Ana, CA – In response to the local state of emergency declared by the Orange County Board of Supervisors and the State of California declaration due to the ongoing “Airport Fire,” the Office of Orange County Clerk-Recorder Hugh Nguyen is offering support to residents directly impacted by the fire. To help ease the burden on those affected, the Clerk-Recorder’s Office will provide free replacement of essential Orange County records lost or damaged in the fire.

### **Services available at no cost include:**

- Certified copies of birth, marriage, and death certificates
- Replacement of property records, including deeds and other land-related documents

***“Our office is committed to assisting residents during this challenging time,” said Orange County Clerk-Recorder Hugh Nguyen. “We want to ensure that everyone affected by the fire can easily access the important Orange County documents they need to begin the recovery process.”***

Residents can obtain these records by visiting any of the Clerk-Recorder offices in Santa Ana, Anaheim, or Laguna Hills.

### **Office Locations:**

- **Santa Ana Main Office:** 601 N. Ross St., Santa Ana, CA 92701
- **Anaheim Office:** 222 S. Harbor Blvd., Anaheim, CA 92805
- **Laguna Hills Office:** 24031 El Toro Rd., Laguna Hills, CA 92653

For any questions, please call the department’s information line at (714) 834-2500 during our regular business hours, Monday through Friday, from 8 a.m. to 4:30 p.m. Visit [OCRecorder.com](http://OCRecorder.com) for details. For media inquiries, please contact Billy Le at (714) 834-2248.



## Clerk-Recorder Hugh Nguyen Brings Apostille Services to Orange County Through Partnership with California Secretary of State

Due to popular demand, Orange County Clerk-Recorder Hugh Nguyen is excited to once again partner with the California Secretary of State to host the one-day Apostille Pop-Up Shop. The event will take place at the County Administration South Building on Wednesday, October 9, 2024, from 8 a.m. to 4 p.m. at 601 North Ross St, Santa Ana, CA 92701. No appointments are necessary. Services will be provided on a first-come, first-served basis.

*“We served nearly 500 customers during our first one-day Apostille Pop-Up Shop this past May,” said Clerk-Recorder Hugh Nguyen. “I am excited to provide our county residents convenient access to Apostille services on-the-spot without needing travel to Los Angeles or mail their requests to Sacramento through this special partnership with the California Secretary of State.”*

What is an Apostille?

- An Apostille is a certificate that authenticates California public officials' signatures on documents intended for use outside of the United States.
- Examples of documents include birth certificates, marriage certificates, single status certificates, educational records, and more.
- Typically, individuals seeking in-person Apostille services must travel to the California Secretary of State's offices in Los Angeles or Sacramento, or they may mail their request to the Sacramento office.

To ensure a smooth experience, please bring the following:

- A document signed by a California public official or an original notarized and/or certified document. **Photocopy is not acceptable.**
- A completed Apostille Pop-Up Shop Request Cover Sheet found at: <https://notary.cdn.sos.ca.gov/forms/apostille-request-apus.pdf>
- California Secretary of State processing fee is \$20 for each apostille document, along with a \$6 special handling fee for every public official's authentication signature. Payments for apostille services can be made using Visa, Mastercard, checks, or money orders. No cash accepted.
- Notary public services will be available on-site from the OC Clerk of the Board office for \$15 per signature and paid for by personal check or cash only. Make check payable to the County of Orange.

For more information about obtaining an Apostille, visit the [California Secretary of State's website](#).

For any questions, please call the department's information line at (714) 834-2500 during normal business hours Monday through Friday from 8:00 a.m. to 4:30 p.m., except holidays. Visit [OCRecorder.com](http://OCRecorder.com) for details. For media inquiries, please contact Billy Le at 714-834-2248.

# NEWS

On September 15, it was a great pleasure for me to be part of the morning Fiestas Patrias Festival and Parade in Santa Ana.

I was overjoyed to be with the community as we honored the rich culture and history of Mexico.

Thank you to the Fiestas Patrias Festival and Parade for inviting me to be part of this beautiful occasion. Happy Mexican Independence Celebration! ¡Viva México!



# NEWS



**OC CLERK-RECORDER  
HUGH NGUYEN**

IN PARTNERSHIP WITH CALIFORNIA SECRETARY OF STATE

California Secretary of State

# Apostille Pop-Up Shop



**ONE DAY  
ONLY!**

# OCTOBER 9, 2024

## WEDNESDAY: 8AM - 4:00PM

### LOCATION

COUNTY ADMINISTRATION SOUTH BUILDING  
601 N. ROSS ST, SANTA ANA, CA 92701

**SCAN TO  
LEARN  
MORE**



[sos.ca.gov/notary/request-apostille](https://sos.ca.gov/notary/request-apostille)

## PARKING LOT P4

630 N BROADWAY ST  
SANTA ANA, CA 92701

**FREE FIRST 30 MINUTES**



## APOSTILLE PAYMENT

VISA, MASTERCARD,  
CHECK OR  
MONEY ORDER

**NO CASH**

**NOTARY PUBLIC SERVICES AVAILABLE ON SITE WITH PAYMENT ACCEPTED  
IN CASH OR BY CHECK ONLY, MADE PAYABLE TO THE COUNTY OF ORANGE.**

[OCRecorder.com](https://OCRecorder.com)

# COMMUNITY OUTREACH



On September 8, my staff participated at the California Bridal & Wedding Expo. We had a successful day providing information about our department's services.

It was a pleasure for us to be available to answer all your questions.

We look forward to helping couples we interacted with at our offices soon. Our priority is to ensure your wedding day is seamless and unforgettable!



Recently, I had the honor of visiting Global Express Pharmacy to celebrate a decade of exceptional service in the heart of Orange County. I was proud to present Dr. Tuan La with a certificate of recognition for his unwavering commitment to providing outstanding, compassionate pharmaceutical care to the community.

Congratulations Dr. Tuan on your ten year anniversary! We wish you continued success and look forward to seeing the positive impact you'll continue to make in the years to come!



On September 22, my team attended the Orange County Children's Book Festival at Orange Coast College. It was a pleasure for us to connect with attendees and to provide information about our many services.

Thank you to everyone who visited our booth. We were happy to see such a great turnout to this family friendly event and hope everyone enjoyed themselves!

# COMMUNITY OUTREACH



On September 23, I had the pleasure of stopping by to congratulate Santos Flowers on their 21 year anniversary.

We were thrilled to celebrate their incredible journey and impact over the years. Their generosity in supporting local schools, non-profits, and religious institutions shows their deep commitment to the community.

Thank you for being a leader in Santa Ana's floral industry and for always striving for excellence. Here's to many more years of success, creativity, and service!



On September 25, my team attended Orange County's premiere procurement conference, OC ProCon, in Garden Grove. The event was a great opportunity for business owners to learn about the procurement process and meet buyers from the county, state, federal and private sectors.

My team was excited to provide information about our department's services and enjoyed connecting with attendees.



# AWARDS AND RECOGNITIONS



Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Cesar Munoz as Employee of the Month for September.

Cesar is part of our Clerk Unit and consistently demonstrates outstanding work and a strong commitment to the goals of our department. He serves every customer with professionalism, respect, and a friendly smile. Customers frequently express their gratitude and praise him for his assistance. Cesar's fantastic work exemplifies the high quality of customer service our department strives to maintain.

Cesar is proactive in taking on new learning opportunities and is a great team player. He readily accepts assignments with a positive attitude and embraces growth by seeking feedback from his supervisors. Cesar has worked during each of our department's Special Saturday Openings this year and never hesitates to assist with our branch office coverage when asked. His excellent attendance and punctuality are an example for all to follow. Cesar's positive contributions to the team are highly appreciated by his supervisors and colleagues.

It is a pleasure to work with Cesar, and we are proud to have him on our team.

Please join me in congratulating Cesar on this achievement!

# CUSTOMERS ARE SAYING...

Robert in Clerk Operations received the following review from a customer he assisted at our South County branch office in Laguna Hills. Thank you Robert for your outstanding service!

Rob A South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy +	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?  
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our ~~Saturday~~ services beneficial to you?  
Monday  
I was having A LOT of problems  
w/ computers - They got what  
I needed so fast!

4. Reason for your visit?  
Deed Date: 9-23-24

5. How did you hear about our Saturday services?  
on line

6. How can we improve our services?  
Pay them more + have a  
coffee station lol

# CUSTOMERS ARE SAYING...

Our customers wrote the following reviews for staff at the North County branch office in Anaheim. Thank you to my wonderful staff for providing exemplary service!

**ESMERALDA** North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?  
(Please circle your selection)

Outstanding     Good     Average     Fair     Poor

3. Date of your visit: 9/20/24

4. Reason for your visit?  
Birth Certificate

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?  
You guys are awesome

## Brandon Adolphus

Local Guide • 16 reviews • 465 photos



1 week ago

NEW

Friendly staff with a clean and updated facility.

# SEPTEMBER IN O.C. HISTORY



The Midway City Volunteer Fire Department around 1936. Midway City came into being in 1923 and is centered near the intersection of Beach Blvd and Bolsa Ave – midway between the cities of Santa Ana and Long Beach. Despite its name, it remains unincorporated territory rather than a city.

- Sept. 2, 1979** Big Thunder Mountain Railroad opened at Disneyland.
- Sept. 12, 1970** A large march memorializing journalist/activist Ruben Salazar was held at Santa Ana's El Salvador Park. He'd recently been killed during a protest by the National Chicano Moratorium Against the Vietnam War.
- Sept. 23, 1924** Laguna Beach Constable and Deputy Sherriff Howard Cox was ambushed and shot by bootleggers, but survived.
- Sept. 21, 1998** Three-time Olympic Gold Medal-winning track star Florence Griffith "Flo-Jo" Joyner died of a severe epileptic seizure at her Mission Viejo home at the age of 38.
- Sept. 27, 1929** The Midway City Post Office was established.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

# OUT AND ABOUT



One of my staff took this photo of the Supermoon and partial Lunar eclipse that occurred on September 18, 2024. This moon is also known as the Harvest Moon and occurs closest to the September equinox each year. During this type of eclipse, a part of the Moon will darken as it moves through the Earth's shadow.

Visit our webpage at: [OCRecorder.com](https://www.OCRecorder.com)

For more information about  
the Orange County Archives visit:  
[OCArchives.com](https://www.OCArchives.com)

Follow us on social media  
[@ocrecorder](https://www.instagram.com/ocrecorder)

