

County Administration South 601 N. Ross Street, Santa Ana, CA 92701

(714) 834-2500

### WELCOME

**Newsletter - February 2025** 

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

#### In This Issue:

**News and Updates** 

**Community Outreach** 

**Awards and Recognitions** 

**Customers are Saying...** 

February in O.C. History

**Out and About** 

Visit us at OCRECORDER.COM



**ORANGE COUNTY CLERK-RECORDER** 

## CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

Valentine's Day is always special at OC Clerk-Recorder because memories of a lifetime are made right here in our offices. My department and I were happy to help couples say "I do" on this romantic holiday with marriage licenses, civil ceremonies, and renewal of vow services.

Thank you to my incredible staff for making one of our busiest days of the year a great success. From their teamwork in decorating our offices with festive Valentine's colors and hearts, to their commitment to excellent customer service, my staff's efforts ensured every couple had a special and memorable experience today.

Congratulations to all the couples who got married today, we are proud to serve you. We warmly wish you the best in your future together, and may your love shine brightly through the years!













OCRecorder.com



## CLERK-RECORDER HOSTS SPECIAL PASSPORT DAY TO HELP FAMILIES PLAN FOR SUMMER TRAVELS

Orange County Clerk-Recorder Hugh Nguyen invites families and individuals to prepare for their summer travels at the 9th Special Passport Day on Saturday, March 15, 2025, from 9:00 a.m. to 3:00 p.m. at the Old Orange County Courthouse, located at 211 W. Santa Ana Blvd., Santa Ana, CA 92701. This Special Passport Day will be a one-stop shop to get passport photos taken and apply for a new passport. Due to high demand, appointments are highly recommended. Walk-ins are accepted on a first come, first served basis. To book an appointment for Passport Day, please visit OCCLERKRECORDER.GOV.

"Since 2017, Special Passport Day has been a fantastic opportunity for busy families and individuals to apply for a new passport without missing school or work," said Clerk-Recorder Nguyen. "Let us help you get a head start on your travel plans."

Special Passport Day is scheduled on a weekend to accommodate those with weekday commitments at school or work. This timing is particularly beneficial for parents, as both parents are required for passport applications for children under the age of 16. For applicants aged 16 and 17, only one parent's presence is necessary.

To ensure a smooth experience, please bring the following:

- A completed and unsigned DS-11 Form
- Proof of U.S. Citizenship
- Proof of Identity
- A check or money order for the U.S. Department of State fees
- Payments for the Clerk-Recorder's processing fee of \$35 and the passport photo fee of \$7, which can be made via cash, credit/debit card, money order, or check payable to "Orange County Clerk-Recorder"

For passport renewal eligibility, please visit the U.S. Department of State website.

For more information, call (714) 834-2500 or visit OCCLERKRECORDER.GOV. Our information line is open Monday through Friday, 8:00 a.m. to 4:30 p.m., except holidays. For media inquiries, please contact Billy Le at (714) 834-2248.

I would like to extend my heartfelt gratitude to all of our special guests who helped make Valentine's Day at OC Clerk-Recorder a day to cherish.

Thank you to the Orange County Board of Supervisors for helping us celebrate love by performing civil ceremonies. We are grateful to Chairman Doug Chaffee of the Fourth District, Supervisor Janet Nguyen of the First District, and Supervisor Vicente Sarmiento of the Second District for bringing their heartfelt touch to each ceremony.

Thank you to our special guests, Vera Jimenez, esteemed meteorologist of KTLA 5 and internationally recognized mariachi musician, composer, and educator, José Hernández, for joining us as special guest officiants for the day. Their presence brought extra warmth and joy to the couples and their guests.

Thank you to Wild Wing, of the Anaheim Ducks, for bringing great energy, joy, and laughter to couples as they said "I do." We know many couples enjoyed having Wild Wing as part of their big day!

Together, our special guests created unforgettable moments for couples at OC Clerk-Recorder. It is our department's pleasure to have them as part of one of our biggest days of the year, Valentine's Day.















On February 25, OC Clerk-Recorder's North County Branch Office in Anaheim celebrated its 6th anniversary.

For the past 6 years, we are so proud to serve Orange County residents with services such as vital records, marriage licenses, civil ceremonies, fictitious business names, real property recordings, new passport services, and more.

Many unforgettable memories have been made in our ceremony rooms, and we are honored to share in couples' big day through marriage license and civil ceremony services.

Thank you to everyone who visited us in Anaheim. We look forward to providing you with excellent and efficient services for many years to come.





# PASSPORT DAY

**SATURDAY, MARCH 29, 2025** 9AM - 3PM



#### Services:

- New passport books/cards
- Passport photos at \$7

Only *NEW* passport applications accepted

Old Orange County Courthouse 211 W Santa Ana Blvd Santa Ana, CA 92701

APPOINTMENTS RECOMMENDED & WALK-INS ACCEPTED

LEARN MORE & BOOK
YOUR APPOINTMENT

## COMMUNITY OUTREACH

#### **During the month of February:**



On February 7, my team joined in the celebration at Bandoleros Café in Huntington Beach to honor two years of serving authentic and flavorful Mexican breakfast delights! From the sweet indulgence of pan dulce to the bold flavors of chilaquiles, every dish reflects a passion for rich culinary tradition and a commitment to making breakfast a memorable experience for the community.

We commend your dedication to bringing people together through great food and warm hospitality. Here's to many more years of success, delicious flavors, and cherished mornings at Bandoleros Café!



On February 9, my team had the honor of joining a beautiful mass wedding ceremony at the Anaheim Marketplace!

We were thrilled to witness so many couples say "I do" all at once and to share information about our essential services. A special highlight: my very own Community Outreach Manager, Martin Plascencia, officiated the ceremony in Spanish, making the moment even more meaningful for the newlyweds and their families.

Congratulations to all the happy couples on this unforgettable milestone! Wishing you a lifetime of love and happiness.

## **COMMUNITY OUTREACH**

#### **During the month of February:**







On February 27, my team and I attended the Senior Fraud Prevention event in Stanton to help empower our community, especially our seniors, with the knowledge they need to protect themselves from real estate fraud.

I had the opportunity to share our department's commitment to safeguarding property owners. Since 2007, we have implemented the Property Fraud Prevention Courtesy Notice, a free service that automatically notifies property owners whenever a document affecting their property's title is recorded - no sign-up required.

Our office works closely with the Orange County District Attorney's Office to combat real estate fraud and protect property owners from fraudulent activities. By collaborating with law enforcement agencies and local leaders, we strive to keep our community informed and safeguarded.

A huge thank you to Chairman Doug Chaffee of the OC Board of Supervisors, the City of Stanton, the OC Sheriff's Department, Council on Aging - Southern California, and the United States Postal Inspection Service for organizing this crucial event.

We are proud to be part of this initiative to protect our community. Thank you to everyone who stopped by the Clerk-Recorder table—it was a pleasure speaking with you!

## **AWARDS AND RECOGNITIONS**



# Orange County Clerk-Recorder Employee of the Month



# Congratulations! **Toby**

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

It gives me great pleasure to announce Toby Tsai as Employee of the Month for February.

Toby is a valuable part of our Document Examining unit and has consistently demonstrated exceptional performance, dedication, and professionalism. One of Toby's standout qualities is her ability to take ownership of projects to deliver outstanding results. Most recently, Toby worked in a team to establish more efficient procedures in the identification of unlawfully restrictive covenants on our Digital Reel software. Her efforts helped colleagues access necessary information quicker and improved the workflow of the AB1466 project significantly. Supervisors praise Toby's proactive approach and her problem-solving skills. She navigates challenges effectively and turns them into opportunities for growth.

In addition to special projects, Toby can always be counted on to complete her daily assignments on time. She can handle multiple responsibilities with ease and maintain priorities without compromising quality of work. Toby shows great teamwork and is always willing to assist her supervisors and colleagues. Her excellent punctuality and attendance contribute to the smooth operation of our team.

Thank you to Toby for her hard work and continuous commitment to excellence. It is a pleasure to have her on our team.

Please join me in congratulating Toby on this achievement!

## CUSTOMERS ARE SAYING...

We received the following review for staff at our North County branch office in Anaheim. Thank you Sonia and Esmeralda for your exemplary service. Keep up the amazing work.

				North	County
1. Please ra	te our servic Outstanding		followin Average	_	s. Poor
Promptness					
Courtesy	₽,				
Efficiency	$\Box$ /				
Information	V				
2. How would you rate our overall service?  (Please circle your selection)  Outstanding Good Average Fair Poor					
3. Date of ye	golf dr visit:	2/4/.	2025		
- PE	or your visit				
5. How long	did you wai	t in line	? 5	mir	nutes
6. Do you h	ave any sugg	gestion	s to impr	ove ou	ır
here lemin servic	Sonia very Ho ds the c ce. The s awar	elofic of co	sme da sold sold	y of k	ida Ind F

SONIA North County					
Please rate our service in the following areas.					
	Outstanding			_	
D	ΠV		P==		
Promptness	19		Ш	لــا	Ш
Courtesy					
Efficiency					
Information					
2. How would you rate our overall service?					
(	Please circle you	ır selectio	n)		
Outstandi	-,		ge Fai		Poor
	BEEND EXPERMINAN				
3. Date of your visit: 2/25/25					
1		-	25/25		
	or your visit?				
<u> 131</u>	PPH C	10-6-	DPIC	476	
5. How long	did you wai	t in line	?_5	mir	nutes
6. Do you ha	ave any sugg	gestion	s to impro	ove ou	ır
	wilk v	NAS	S AL	JE3	arre
	0070				
			,		

## **CUSTOMERS ARE SAYING...**

We received the following review for our document examining staff at our North County branch office. Thank you Faith for providing quick and outstanding service to our customers.

Fai	M		٠.	North	County
1. Please ra	te our servio Outstanding				S. Poor
Promptness	凶				
Courtesy					
Efficiency	囟				
Information	[]\$				
2. How would you rate our overall service?  (Please circle your selection)  Outstanding Good Average Fair Poor  3. Date of your visit: 2/21/24					
Recording of real property da.					
5. How long did you wait in line? minutes					
6. Do you have any suggestions to improve our services?  There was an issue but if got resolved quickly.  Thank you Faith for call your help.					
You	help.				<del></del>

## **CUSTOMERS ARE SAYING...**

The following comment was provided by a customer through our Access OC submissions. Thank you to my amazing staff for going above and beyond to inform the public about our fraud prevention program to keep community informed and safeguarded.

Last month, I submitted a question regarding whether the county has a program to notify property owners in the event of a change of owner or other information. Within just a few days, I received a very detailed explanation, informing me that there is such a program, but there is no need to apply for it. The county automatically will notify the property owner. I was very impressed with the speed and detail with which my question was answered.

I shared your answer on the Yorba Linda Buss and Placentia Buzz Community pages. I got several hundred likes and many thanked me for sharing this information. Everyone and I were very pleasantly surprised that the county has this proactive program.

So thank-you so much for your very rapid, thorough reply and for protecting property owners.

Our main office in Santa Ana received the following review. I would like to thank my staff for providing efficient customer service.



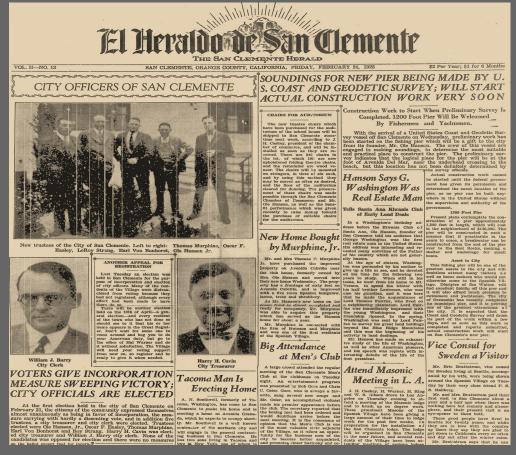
Very easy to find and the process was easy to obtain what I need. Wait time maybe 20 mins in and out.

Thank

Comment

Direct message

## FEBRUARY IN O.C. HISTORY



San Clemente's town newspaper announces the results of the Feb. 21, 1928 election in which most residents voted to become a city. (Photo courtesy Orange County Achieves)

Feb. 8, 1956	The County and State signed an agreement to begin construction of the Garden
	Grove (22) Freeway.

- Feb. 11, 1936 Famed aviator Amelia Earhart spoke before a large audience at the Santa Ana Ebell clubhouse.
- **Feb. 11, 1943** Representatives from Orange County packing houses met to discuss importing seasonal laborers from Mexico to alleviate the wartime labor shortage.
- Feb. 24, 1857 A group of German immigrants met in San Francisco to form the Los Angeles Vineyard Society, which would later found the community of Anaheim.
- Feb. 27, 1928 San Clemente incorporated as a city with a population of about 650.

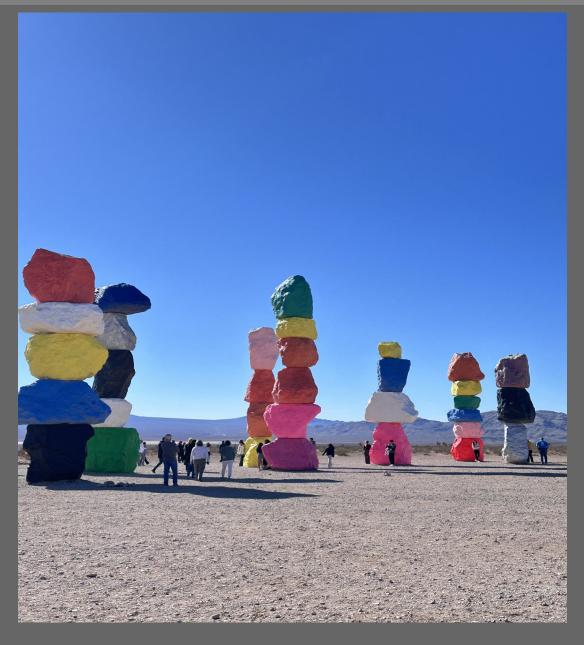
Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

**OCArchives.com** 

## **OUT AND ABOUT**



One of my staff took this photo of the Seven Magic Mountains while visiting Las Vegas, Nevada.

Visit our webpage at: OCRecorder.com

For more information about the Orange County Archives visit:

OCArchives.com

Follow us on social media

@ocrecorder





