



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - November 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

In This Issue:

[News and Updates](#)

[Community Outreach](#)

[Awards and Recognitions](#)

[Customers Are Saying ...](#)

[November in O.C. History](#)

[Out and About](#)

Mark Your Calendars:

December 14 - Special Saturday Opening

December 25 - Christmas Day (office closed)

January 1 - New Year's Day (office closed)

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

NEWS



Another busy day during our last special Saturday opening at our branch office in Anaheim.

SATURDAY HOURS PLANNED FOR DECEMBER 14

The Clerk-Recorder Department will once again open its doors to the public on December 14, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 AM to 3 PM.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

For more information, please visit us at:

OCRecorder.com



HUGH NGUYEN
CLERK-RECORDER

BIRTH AND DEATH RECORDS
FICTITIOUS BUSINESS NAMES
MARRIAGE LICENSES/RECORDS
NOTARY REGISTRATION
ORANGE COUNTY ARCHIVES
PASSPORTS
PROPERTY RECORDS

NOTICE

RE: First Page Recording Fee Increase – January 1, 2020

To Our Valued Orange County Recording Customers:

Please be advised that effective January 1, 2020, the Orange County Clerk-Recorder will be increasing its standard first page recording fee by one dollar (\$1), pursuant to Government Code 27361.4 (c) which states:

“The board of supervisors of any county may provide for an additional fee, other than the fees authorized in (Government Code 27361.4) subdivisions (a) and (b), of one dollar (\$1) for filing every instrument, paper, or notice for record provided that the resolution providing for the additional fee requires that the instrument, paper, or notice be indexed within two business days after the date of recordation.”

The Orange County Board of Supervisors adopted Resolution No. 95-140, which approved the \$1.00 increase in recordable document fees allowable under Government Code 27361.4 (c). In addition, the requirement of indexing all recorded documents within two business days of recordation is being met by our office. For this reason, the Orange County Clerk-Recorder will increase its standard first page recording fee to \$7 on January 1, 2020.

The Orange County Clerk-Recorder prides itself in maintaining the lowest recording fee in the State of California, keeping its costs as low as possible while maintaining the highest level of service. Be assured that this same dedication will continue.

Thank you.

NORTH COUNTY BRANCH OFFICE
WELLS FARGO BUILDING
222 S. HARBOR BLVD., STE 110
ANAHEIM, CALIFORNIA 92805

ORANGE COUNTY
COUNTY ADMINISTRATION SOUTH
601 N. ROSS STREET
SANTA ANA, CALIFORNIA 92701

OLD ORANGE COUNTY
COURTHOUSE
211 W. SANTA ANA BLVD. ROOM 201
SANTA ANA, CALIFORNIA 92701

SOUTH COUNTY BRANCH OFFICE
LAGUNA HILLS CIVIC CENTER
24031 EL TORO ROAD, SUITE 150
LAGUNA HILLS, CALIFORNIA 92653

COMMUNITY OUTREACH

During the month of November:



I had the opportunity to participate in this year's Veterans Day celebration at the Orange County Fairgrounds where I was able to honor and thank many veterans for their service to our Nations. It was a great event with a fantastic turnout.



I am proud that my department was nominated by the Orange County Business Council for the "Incorporating Innovative Technology" category at this year's 9th Annual Turning Red Tape Into Carpet Awards.

I would like to congratulate all the nominees and award recipients. We look forward to serving our community for many years to come and continue to present better ideas and technology to increase access to our services, efficiency and the accuracy of public records.



I had staff join America's SBDC to celebrate the 40+ graduates who completed the OC Made program. I would like to wish every graduate great success in creating a successful Market Place business that will last for many years to come.

AWARDS AND RECOGNITIONS

EMPLOYEE OF THE MONTH



TANYA FLORES

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Tanya Flores as Employee of the Month for November.

Tanya is best described by her supervisors and coworkers as a good team player. Her willingness to volunteer for many of the special Saturday openings is immensely helpful and shows her dedication to the department and fellow co-workers. Tanya started in room 106 and then swiftly transitioned to the central Marriage Unit. Her ability to quickly adapt and overcome change makes her a valuable asset to the department. She rapidly mastered the passport application process once again showing her versatility and value to the team.

Tanya's stellar attendance and punctuality serves as a great example to the department. She is a reliable staff member who understands the commitment necessary to work in a department dedicated to customer service. Her superiors know that they can count on her to be where she is needed when needed and with little supervision. The department appreciates her work ethic and we would like for her to know that her dedication and hard work does not go unnoticed.

Please join me in congratulating Tanya on her achievement!

OCRECORDER.COM

CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?

(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 11-1-19/11-7-19

4. Reason for your visit?

GET DOCUMENTS

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?

Erica helped me on 11-1-19
WENDI helped me on 11-7-19
They were exceptional
all the staff here is
exceptional and patient

Thank you Erika and Wendy at our North County branch office for providing exceptional customer service to this customer and for the patience you show to our customers.

NOVEMBER IN O.C. HISTORY



On November 1, 1776, Mission San Juan Capistrano was founded by Father Serra.

- November 6, 1905** The Pacific Electric Railway officially opened its line from Watts to Santa Ana. The first "Red Car" in Santa Ana arrived a day earlier - a parlor called "El Peregrino."
- November 10, 1887** The tract map for the Town of Fairview, now part of Costa Mesa, was filed with the County of Los Angeles. (Orange County didn't exist until 1889.)
- November 12, 1987** The restored Old Orange County Courthouse reopened as a museum, historical archives and county offices including marriages.
- November 28, 1957** The Mouseketeers appeared in live shows at Disneyland through December 1, 1957.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of David Cabrera

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of this beautiful sky scene near the Irvine Spectrum

Visit our webpage at: OCRecorder.com

Follow us on social media

@ocrecorder

For more about the Orange County Archives visit:

OCArchives.com

