

**Newsletter** September 2016 In This Issue

#### **NEWS AND UPDATES**

Saturday Hours -October 22

COMMUNITY OUTREACH

2016 Asian American

**Business Expo** 

**Orange County Children's Book Festival** 

> **AWARDS** AND RECOGNITIONS

A MESSAGE FROM CLERK-RECORDER **HUGH NGUYEN** 

**SHARED MOMENTS** 

SEPTEMBER IN O.C. HISTORY

**OUT AND ABOUT** 

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#### **WELCOME**

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your county clerk-recorder. Please contact my office at (714) 834-2500 or visit www.ocrecorder.com for more information about the department or the services provided to the public.

> Sincerely, Hugh Nguyen County Clerk-Recorder



Yara from our Clerk Operations unit prepares to conduct a marriage.

The Clerk-Recorder Department will once again open its doors to the public October 22, 2016 for once-a-month Saturday hours.

**SATURDAY HOURS** 

PLANNED FOR OCTOBER 22

The department's branch offices in Fullerton, Laguna Hills and the Old County Courthouse will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed. submit passport application and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana.

For more information about our Saturday hours, please visit us at:

www.ocrecorder.com

#### CLERK-RECORDER REACHES OUT TO ASIAN BUSINESS COMMUNITY



Clerk-Recorder staff at the 2016 Orange County Asian Business Expo.

On September 8, 2016, Clerk-Recorder Hugh Nguyen hosted an informational booth at the 2016 Orange County Asian Business Expo which was held in the City of Garden Grove. Department staff was available to highlight and answer any questions event goers had regarding the department's services and locations available to the business community.

This marks the third year in a row in which Clerk-Recorder Hugh Nguyen has hosted a booth at the annual event. He would like to thank event organizers for the invitation to participate and for the opportunity to show his support for the ever growing Asian business community in Orange County.

To learn more about the services available at the Clerk-Recorder Department, please visit us at www.ocrecorder.com.

# CLERK-RECORDER HOSTS BOOTH AT THE ORANGE COUNTY CHILDREN'S BOOK FESTIVAL



Manny Gomez at the Orange County Children's Book Festival

On September 25, 2016, the Clerk-Recorder Department hosted an informational booth at the Orange County Children's Book Festival at Orange Coast College. Lauren Morfin and Manuel Gomez distributed flyers and answered the public's questions about the services available at all of our convenient locations. This was the department's third year participating in the event. We were honored to be included in the festivities.

This year the festival had over 125 participating exhibitors, which included booksellers, education providers, literacy organizations and other vendors. Over 25,000 people attend the event each year.

Clerk-Recorder Hugh Nguyen would like to thank all those who visited our booth. He would like to send a special thank you to Lauren and Manny for volunteering to work at the booth.

## A MESSAGE FROM CLERK-RECORDER HUGH NGUYEN



Clerk-Recorder Hugh Nguyen

Hello, my name is Hugh Nguyen. I am honored to serve as your Orange County Clerk-Recorder. As you may know, we offer many services that benefit Orange County residents and families at all four of our convenient locations, including; issuing birth, death and marriage certificates, passport services, registering notaries public and real property recordings.

We were the first county in the nation to record 7 million real property records electronically. We have been offering special Saturday hours for the past three years, for which we received a 2014 Merit Award from the California Association of Counties as well as a 2015 Achievement Award from the National Association of Counties.

I attribute this success to my hard-working staff. I am proud to have the best county employees. I enjoy watching them provide great customer service. They help keep the department's operations running smoothly. I will be introducing one of my staff members here and on our Facebook page, so that you may get to know every one of my superstar employees. We are all here to serve you and we are proud to serve our County.

### Here to Serve – Najeeb



Today I would like to introduce you to Najeeb. Najeeb is the department's chief deputy clerk. His career with the County of Orange started more than 25 years ago.

Najeeb eventually worked his way up to a supervisory position and later earned his current role as chief deputy clerk. He is now in charge of managing my Clerk Operations division. He also makes sure the front-line clerks in Clerk Operations, provide a pleasant and professional experience for all our customers.

Najeeb is a valuable asset to my team. He is always willing to go the extra mile for his staff as well as for the customers. It is not surprising to find Najeeb performing civil marriage ceremonies during our special Saturday openings or answering a customer's questions. He will roll up his Susie is a knowledgeable leader whose expertise is valuable to sleeves when necessary to make sure the job gets done.

#### Here to Serve - Susie



Today I would like to introduce you to Susie, my I.T. manager. Her career with the County began over 25 years ago. She first worked for the District Attorney's Office and later at the Probation Department until her position as an information systems technologist II at the Clerk-Recorder Department. Susie's diverse experience equips her to oversee SECURE, our electronic recording delivery system, as well as my I.T. Unit.

As I.T. manager, Susie supervises all I.T. and SECURE staff. She also manages all technical application development, network management and any ongoing technical issues throughout the office. Susie is in charge of implementing all new technologies. She was instrumental in the implementation of the department's first electronic recording system, which made Orange County the first county in the country to record real property records electronically.

my department.

#### **EMPLOYEE OF THE MONTH**



Every month, Clerk-Recorder Hugh Nguyen recognizes an employee who goes above and beyond their normal duties and who offers excellent service to our customers.

This month, Clerk-Recorder Nguyen is pleased to announce Robert Uriostegui as the Employee of the Month for September 2016.

Robert is one of the most knowledgeable staff members in the Marriage and Passport Services Unit. He is extremely knowledgeable on every aspect of his unit. He has worked in almost every position in Clerk Operations. This allows him to be able to cover all desks as well as serve as backup to his supervisors when needed.

Robert regularly trains new and current staff and also covers the Westminster office on moment's notice. Robert is always going above and beyond his regular duties and always provides excellent customer service. He can always be relied upon and is always there with the right answer when someone has a question

His dedication to the department is highly appreciated by everyone in the department.

Please join the department in congratulating Robert on his achievement! We appreciate his hard work!



#### **SERVICE AWARDS**

Congratulations to Olivia Martin and Angel Cardenas on reaching a service milestone in their careers.

This past September, Olivia reached her 15<sup>th</sup> year of service with the County of Orange. Angel reached his 10<sup>th</sup> year of service.

SERVICE AWARDS

#### **DEPARTMENT WELCOMES NEW STAFF**



Rose Nava, Johan DeWaal and Jessica Hilger – Welcome to the Department!

In September, the department welcomed new staff members: Johan DeWaal, Rose Nava and Jessica Hilger.

Johan and Jessica will be working in the department's Finance Unit assisting with accounting duties. Rose Nava will be joining our Clerk Operations team where she will be helping customers obtain birth, death and marriage certificates as well as issuing marriage licenses and performing civil marriage ceremonies and other services.

The department is excited to have them. We wish them much success.

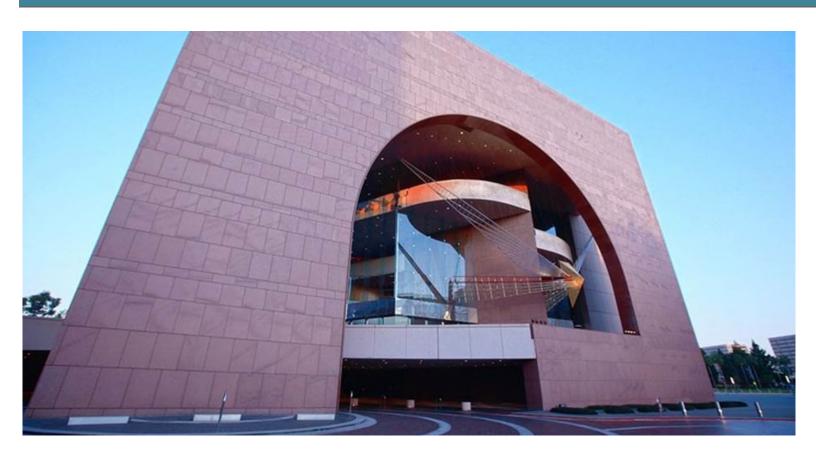
# SHARED MOMENTS

This section is dedicated for our staff members to share special moments with their loved ones.



Congratulations to Lauren Morfin, from our Admin Support Unit, on her marriage to her husband Andrei Torres.

# **SEPTEMBER IN O.C. HISTORY**



On September 29, 1986, the Orange County Performing Arts Center formally opened with a performance by the Los Angeles Philharmonic.

September 01, 1906 Newport Beach was incorporated as a city.

**September 07, 1806** The "great stone church" at Mission San Juan Capistrano was dedicated. An earth-quake would topple the building six years later, killing more than 40 people. Ruins still stand today.

**September 11, 1967** Fashion Island shopping center opened for business in Newport Beach.

**September 15, 1887** Rail service (Santa Fe RR) between San Bernardino and Santa Ana began.

**September 17, 1941** The office of County Counsel was created in Orange County and Joel Ogle became the first appointed to the position.

September 21, 1998 Three Olympic Gold Medal-winning track star Florence "Flo-Jo" Joyner died of a seizure at her Mission Viejo home.

This section brought to you courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

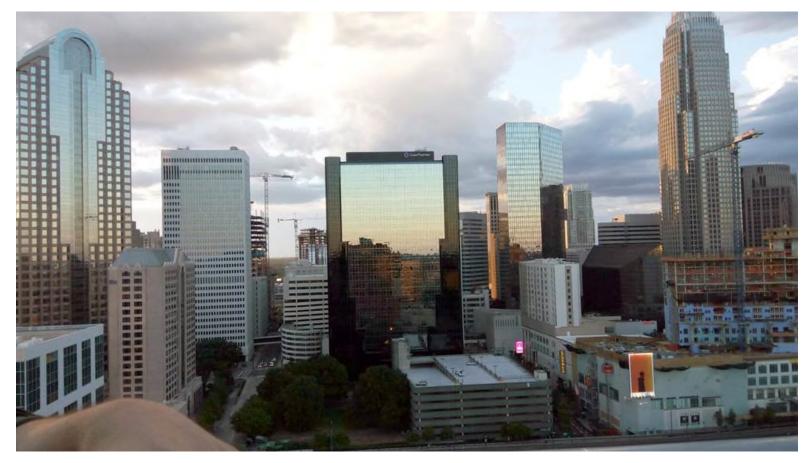
Historical facts provided by Assistant Archivist Chris Jepsen.

Photo credit: Pinterest.com

www.ocarchives.com

# **OUT AND ABOUT**

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



Mike Desai, from our IT Unit, took this shot of the skyline in Charlotte, North Carolina during one of his recent trips.

Visit our webpage at: www.ocrecorder.com

For more about the Orange County Archives visit: www.ocarchives.com

