



**HUGH NGUYEN**

**ORANGE COUNTY CLERK-RECORDER**

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# WELCOME

Newsletter - December 2017

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [ocrecorder.com](http://ocrecorder.com) for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen

County Clerk-Recorder

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## Mark Your Calendars:

January 15, 2018 - Martin Luther King's Birthday (closed)

January 11, 2018 - Launch of touch screen technology

January 18, 2018 - OC Weddings App launch

February 12, 2018 - Abraham Lincoln's Birthday (closed)

February 19, 2018 - George Washington's Birthday (closed)

### **COMING SOON!!**

Clerk-Recorder Hugh Nguyen will soon be releasing the new OC Weddings mobile app. The app will allow customers to apply for their marriage license and make an appointment for their marriage ceremony from a variety of mobile devices.

More information to come!!

**[OCRecorder.com](http://OCRecorder.com)**

# NEWS



## CLERK-RECORDER HOSTS ANNUAL GIVING BACK TO THE COMMUNITY EVENT

This past December, Clerk-Recorder Hugh Nguyen hosted his annual Giving Back to the Community event at his department's main office in Santa Ana. The department hosted more than 60 students who were invited through the Santa Ana Athletic & Activity League (SAPAAL).

The children were treated to some holiday fun and a visit from Santa Claus himself. Gifts donated by Clerk-Recorder Department staff were handed out to each child by Santa and the children also had an opportunity to take a photo with Santa.

The participating children were part of the Gifts for Kids Program run by Police Officer Kenney Aguilar who is the director of SAPAAL. The SAPAAL is a crime prevention program that employs educational, athletic, and recreational activities to create trust and understanding between youths and law enforcement. The organization uses police officers as coaches, tutors and mentors. Police officers take a true interest in the development and wellbeing of the children that they coach and tutor through the program.

Giving Back to the Community is an event that Clerk-Recorder Hugh Nguyen hopes to continue hosting on an annual basis. He would like to thank everyone involved for making this a great event for both the department and the children. He would also like to thank all staff for sponsoring the children and for making the event possible.

**[OCRecorder.com](http://OCRecorder.com)**

# NEWS



Isabel helps a bride with her marriage license during one of our Saturday openings.

## **SATURDAY HOURS PLANNED FOR JANUARY 20**

The Clerk-Recorder Department will once again open its doors to the public on January 20, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

**[OCRecorder.com](http://OCRecorder.com)**

# COMMUNITY OUTREACH

## During the month of December:



I congratulated Costco - San Juan Capistrano on an amazing 30 years in business. I wish them another 30 years of success!!



I joined the Women's Council of Realtors - South Orange County during their installation reception. I presented certificates of recognition to both the outgoing and incoming Board members. Congratulation to all and best of luck in 2018!



My office was present at the ribbon-cutting ceremony for Kumon in the City of Garden Grove. We wish them great success with helping students reach their full potential.

# COMMUNITY OUTREACH

## During the month of December:



I had staff attend the graduation ceremony for Advance Beauty College. Congratulations to all the graduates and to the founders of the college on reaching 30 years of business in the City of Garden Grove.



My office was invited to the ribbon cutting ceremony for HomeTown Buffet in the City of Garden Grove. I had staff present them with a certificate of recognition to mark the event and to wish them great success in providing residents with an unforgettable dining experience.



My office congratulated the Sounds of Color Studio on their expansion and reaching their 28th year of teaching. I had staff present them with a certificate of recognition to mark the occasion and wish them many more years of success.

# AWARDS AND RECOGNITIONS

**EMPLOYEE  
OF THE  
MONTH**



## **SYLVIA MANZO**

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It is my pleasure to announce Sylvia Manzo as the Employee of the Month for December.

Sylvia continually supports the Document Examining team by providing excellent customer service on the phones and is always professional. She constantly focuses on her assigned tasks and completes them with minimal supervision. Sylvia always performs other assignments such as working on SECURE, incoming mail and assisting customers without having to be asked, she has exceptional initiative and can always be counted on to complete her tasks. She is efficient, an excellent team player and an extremely reliable employee. Sylvia always has a great attitude and remains positive in all situations. Her co-workers appreciate the big smile she always has. Her willingness to help where needed and work ethic make her a true asset to the department.

Please join me in congratulating Sylvia on her achievement!

# AWARDS AND RECOGNITIONS

**EMPLOYEE  
OF THE  
YEAR**



## **JOEY ABUEG**

This past December, during the department's Staff Appreciation Luncheon, Clerk-Recorder Hugh Nguyen was pleased to announce Joey Abueg as the Employee of the Year for 2017.

Joey currently works in the department's IT Unit. He is an information technologist and has been with the department for 2 years. He has become an asset to the IT unit despite his short career at the Clerk-Recorder's Office.

Throughout 2017, Joey has demonstrated his ability for multi-tasking, tackling obstacles, collaborating and working well with others. His professionalism and patience while assisting end-users and his co-workers is well noticed and highly appreciated by all. Joey is a team player and does not hesitate to help when needed.

In the past, Joey was also the Employee of the Month for April 2016.

Please join the department in congratulating Joey on his achievement! We appreciate his hard work!!

# AWARDS AND RECOGNITIONS

## SERVICE AWARDS

Congratulations to the following employees on reaching service milestones in their careers!! The following employees were recognized during the department's Staff Appreciation Luncheon.

### 30 years

Argelia Narvaez

Ping Ho

### 20 years

Martha Arteaga

Roberta Estrada

### 15 years

James Raugust

### 10 years

Richard Mendez

Mary Jack

Tanairi Ramos

Robert Uriostegui

### 5 years

Jorge Ramos

We would like to thank everyone for their dedication to the County of Orange and for all the hard work they do for the residents of our County.

Congratulation on reaching these milestones in your careers!

# CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

**We received this 5-star review on Yelp from a customer who visited our Marriage Services Unit at the Old County Courthouse. We would like to thank Joseph and Wendy for providing this couple with outstanding customer service and for making their visit a special and memorable one.**



**Linda S.**  
Santa Barbara, CA  
👥 12 friends  
📝 6 reviews

★★★★★ 12/5/2017

My partner and I decided to marry at the Old Orange County Courthouse, and filled out an application and made an appointment for a civil ceremony online. It was a very simple, straight-forward process. When we arrived, we were welcomed graciously, and guided smoothly through the few steps of the process of completing the application. Joseph's warmth and friendliness were quite unexpected, as was that of Wendy, another employee who agreed to serve as our witness. After waiting only a few minutes, we were taken down the hall to a small room with pews and a lovely canopied altar. The brief ceremony itself, performed by Joseph, was unexpectedly sweet and moving. We felt the genuineness of the words read to us as well as Joseph's good wishes. We could not have wished for a more lovely or memorable experience, and came away feeling blessed that we chose to marry at the Old Orange County Courthouse. We do recommend leaving plenty of time for parking, in case there isn't a space immediately available in the small lot.

# DECEMBER IN O.C. HISTORY



The City of Placentia was incorporated on December 2, 1926.  
It had a population of about 800 at the time.

- December 6, 1925** San Clemente, "The Spanish Village by the Sea," was founded by former Seattle Mayor Ole Hanson.
- December 11, 1889** Walter Knott, founder of Knott's Berry Farm, was born in San Bernardino.
- December 21, 1958** Disneyland held its first Holiday Candlelight Procession event.
- December 30, 1975** Golfer Tiger Woods was born in the City of Cypress
- December 31, 1923** Plans for the community of Colonia Independencia (near Stanton) were filed with the County.

*This section brought to you courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.*

*Historical facts provided by Assistant Archivist Chris Jepsen*

*Photo: Courtesy of the Orange County Archives*

**OCArchives.com**

# OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



A staff member shared this photo of this amazing Christmas Day sky .

Visit our webpage at: [OCrecorder.com](http://OCrecorder.com)

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:  
[OCarchives.com](http://OCarchives.com)

