



HUGH NGUYEN

ORANGE COUNTY CLERK-RECORDER

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WELCOME

Newsletter - July 2018

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,
Hugh Nguyen
County Clerk-Recorder

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Mark Your Calendars:

August 18, 2018 - Special Saturday Opening

September 3, 2018 - Labor Day (office closed)

[OC Weddings Mobile App](#)

Don't forget to download the OC Weddings app.



OCRecorder.com

NEWS



Staff at our South office ready to serve the public during our special Saturday opening.

SATURDAY HOURS PLANNED FOR AUGUST 18

The Clerk-Recorder Department will once again open its doors to the public on August 18, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

NEWS



Clerk-Recorder Hugh Nguyen, the Herrera sisters and their spouses during our special Saturday opening.

CLERK-RECORDER CELEBRATES FIVE-YEAR ANNIVERSARY OF SPECIAL SATURDAY OPENINGS TO THE PUBLIC

This past July 21, Clerk-Recorder Hugh Nguyen celebrated the five-year anniversary in which he has opened his offices to the public one Saturday per month. The program was implemented shortly after Clerk-Recorder Nguyen took his position in the year 2013. Since the implementation of the special Saturday hours, demand has continued to increase and the openings have become very popular with wedding parties and other customers.

Since taking office, Clerk-Recorder Hugh Nguyen has been committed to making it easier for constituents to access his department's services. The special Saturday hours, which are from 10 a.m. to 3 p.m., make it easier for working families, busy individuals and students to obtain services without having to miss work or school.

As of this past July Saturday opening, the department has issued 9,116 marriage licenses, performed 6,244 marriage ceremonies, and issued 3,565 vital records during the department's special Saturday hours. The department has also accepted 2,124 passport applications. Approximately, 36,000 customers were served and over 60,000 guests visited our offices during these special hours.

"I am just amazed at all the work we have done for the residents of our County during these Saturday openings," Clerk-Recorder Hugh Nguyen said. "I love to watch the crowds gather, on special Saturdays, waiting to obtain the services that they need without having to miss work or school. I would also like to thank my amazing staff for making these five years of service to the public possible."

To make the day even more memorable, the Herrera sisters, Jeanne and America, decided to get married on the same day, at same place and at the same time. Their ceremony was performed at the Old County Courthouse. Congratulations to the sisters and their spouses!

For a list of the next special Saturday openings, please visit us at OCRecorder.com

NEWS

BUD HURLBUT

Master of Amusement

Wendell "Bud" Hurlbut (1918-2011) of Buena Park, was an entrepreneur, designer, and unsung giant of the amusement park industry. He introduced ideas that became industry standards, he restored vintage attractions, he created Riverside's Castle Park, and he crafted beautiful miniature trains. Only Hurlbut's modesty prevented him from being as famous as Disney's Imagineers. Locally, he is best remembered for the many rides he designed, built and operated for Knott's Berry Farm, including the Calico Mine Ride and the Timber Mountain Log Ride. Such attractions were foundational to the engineering, business operation, and artistic design of the modern theme park.

Bud Hurlbut: Master of Amusement exhibit now on display!

ORANGE COUNTY ARCHIVES ANNOUNCES NEW EXHIBIT AT OLD COUNTY COURTHOUSE

The Orange County Archives' new exhibit, "Bud Hurlbut: Master of Amusement" is now open in the first floor lobby of the Old Orange County Courthouse and continues inside the Archive's office in room 108. It will be on display until the end of the year. Photos, drawings, models and artifacts help tell the story of Hurlbut's colorful career and mark what would have been his centennial year. The Hurlbut Collection is just one of countless collections held by the Archives detailing the history of Orange County. This particular collection includes Hurlbut's diaries, home movies, photos, business records, and much more. The exhibit will be open to the public from 8:00 a.m. to 4:30 p.m., Monday through Friday (except on holidays) at the Old Courthouse at 211 W. Santa Ana Blvd, in Santa Ana, California.

OCArchives.com

COMMUNITY OUTREACH

During the month of July:



My team was present at the grand opening/ribbon cutting for Surf City Still Works in the city of Huntington Beach. A certificate of recognition was presented to them to mark the occasion.



I was present at this year's 110th Annual Conference of California Association of Clerks and Election Officials. Thank you for allowing me to share ideas and the innovative work that we do in the County of Orange with various leaders and elected officials throughout the State of California.



My team attended the grand opening for Glamour Nail & Spa. A certificate of recognition was presented to them and we wished them the best of luck.

COMMUNITY OUTREACH

During the month of July:



It was an honor to swear in one of the new board members of the Orange County Employees Retirement System (OCERS).



My team was present at the 2018 Small Business Expo at The Hotel Fullerton informing the public about the services our department offers.



My staff was present at the grand opening/ribbon cutting of The Pizza Press in the City of Brea. A certificate of recognition was presented to them to mark the occasion. We wish them great success.

COMMUNITY OUTREACH

During the month of July:



My team and I went on KVLA TV 57.8 on our every other Wednesday Live TV show segment and answered calls from the public. We talked about our frequently ask questions and let the public know about our next special Saturday opening.



Congratulations to Westcliff University on their 25 year anniversary. It was an honor for me to accept the 2018 Community Award for Leadership and to share my story.

AWARDS AND RECOGNITIONS

**EMPLOYEE
OF THE
MONTH**



Jessica Hilger

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It is my pleasure to announce Jessica Hilger as the Employee of the Month for July.

Jessica is always very professional and always tackles her work with a positive attitude. She is a great team player and is always willing to help without hesitation. She has taken on the Banknote Paper role which consists of daily prepping for Clerk Operations, keeping stats and most importantly, reconciling on a daily basis for our central and the branch offices. This is a critical role to the functioning of Clerk Operations and Jessica does a consistently good job.

Jessica also regularly volunteers to assist during the department's once-a-month Saturday openings. She has performed ceremonies when asked and has volunteered for accounting duties during our Saturday openings.

Her work performance and dedication is very much appreciated. She's a great asset, not only to the Finance Unit, but to the whole department. We truly value her professional demeanor and positive attitude.

Please join me in congratulating Jessica on her achievement!

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received these comment cards from a customer who visited our South County Branch Office. We would like to thank our South County staff and Kimberly for providing this customer with great customer service!

South County

1. Please rate our service in the following areas.

| | Outstanding | Good | Average | Fair | Poor |
|-------------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Promptness | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Efficiency | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Information | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 3/23/18 + 7/11/18

4. Reason for your visit?
marriage license

5. How long did you wait in line? 10st - 0^{2nd} minutes

6. Do you have any suggestions to improve our services?
No - Everyone is so sweet, pleasant, efficient and helpful.
Love the energy in your office too!

South County

1. Please rate our service in the following areas.

| | Outstanding | Good | Average | Fair | Poor |
|-------------|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| Promptness | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Courtesy | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Efficiency | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Information | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 7/16/18

4. Reason for your visit?
authentications of documents

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?
How can you improve on perfect?
Thank you for all your assistance and research. Your staff is wonderful, service with distinction and quality
Thank you Kimberly for all your help

JULY IN O.C. HISTORY



John Wayne and his son John Ethan, circa 1969

- July 1, 1810** The Spanish Governor of Alta California granted the 62,516 acre Rancho Santiago de Santa Ana to Jose Antonio Yorba and to Yorba's nephew, Juan Pablo Peralta. Today, numerous communities occupy this rancho's land, including Santa Ana, Orange, Tustin, Costa Mesa, Villa Park, Anaheim Hills, El Modena and part of Irvine.
- July 6, 1936** Hundreds of striking agricultural workers march through Orange County's citrus groves under the aegis of the Federation of Agricultural Workers Union of America. They demanded increased pay and other concessions, and savagely beat "scabs", grove owners, and guards.
- July 11, 1969** John Wayne and his son, John Ethan, became the first to ride Knott's Berry Farm's new Timber Mountain Log Ride on its opening day. (A new exhibit about Log Ride inventor and "Dean of Amusement Parks" Bud Hurlbut is currently on display at the Orange County Archives in the Old Courthouse.)
- July 13, 2007** Members of the media were given preview rides in the new "Great Park" promotional balloon at the formal Marine Corps Air Station El Toro.
- July 30, 1951** The contract was awarded for the construction of the 75-bed Hoag Memorial Hospital in Newport Beach.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



A staff member took this picture of the University of Guanajuato during a trip to Guanajuato, Mexico.

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:
OCArchives.com

