



HUGH NGUYEN

ORANGE COUNTY CLERK-RECORDER

12 CIVIC CENTER PLAZA, ROOM 101, SANTA ANA, CA 92701 (714) 834-2500

WELCOME

Newsletter - November 2018

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,
Hugh Nguyen
County Clerk-Recorder

In This Issue:

[News and Updates](#)

[Community Outreach](#)

[Awards and Recognitions](#)

[Customers Are Saying ...](#)

[November in O.C. History](#)

[Out and About](#)

Mark Your Calendars:

December 25 - Christmas Holiday Office closed

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

OCRecorder.com

NEWS



Clerk-Recorder staff at all three locations ready to serve the public during one of our special Saturday openings.

SATURDAY HOURS PLANNED FOR DECEMBER 15

The Clerk-Recorder Department will once again open its doors to the public on December 15, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

NEWS

BUD HURLBUT

Master of Amusement

Wendell "Bud" Hurlbut (1918-2011) of Buena Park, was an entrepreneur, designer, and unsung giant of the amusement park industry. He introduced ideas that became industry standards, he restored vintage attractions, he created Riverside's Castle Park, and he crafted beautiful miniature trains. Only Hurlbut's modesty prevented him from being as famous as Disney's Imagineers. Locally, he is best remembered for the many rides he designed, built and operated for Knott's Berry Farm, including the Calico Mine Ride and the Timber Mountain Log Ride. Such attractions were foundational to the engineering, business operation, and artistic design of the modern theme park.

Bud Hurlbut: Master of Amusement exhibit now on display!

ORANGE COUNTY ARCHIVES ANNOUNCES NEW EXHIBIT AT OLD COUNTY COURTHOUSE

The Orange County Archives' exhibit, "Bud Hurlbut: Master of Amusement" continues to be open in the first floor lobby of the Old Orange County Courthouse and inside the Archive's office in room 108. It will be on display until the end of the year. Photos, drawings, models and artifacts help tell the story of Hurlbut's colorful career and mark what would have been his centennial year. The Hurlbut Collection is just one of countless collections held by the Archives detailing the history of Orange County. This particular collection includes Hurlbut's diaries, home movies, photos, business records, and much more. The exhibit will be open to the public from 8:00 a.m. to 4:30 p.m., Monday through Friday (except on holidays) at the Old Courthouse at 211 W. Santa Ana Blvd, in Santa Ana, California.

OCArchives.com

COMMUNITY OUTREACH

During the month of November:



My team attended the ribbon cutting ceremony for WPC Executive Services in the city of Santa Ana. I had staff congratulate them on their achievement and wished them great success.



I had staff attend the ribbon cutting ceremony for CPR Cell Phone Repair in the city of Tustin. I had staff congratulate them on the opening of another location in Orange County and wished them great success in the Tustin business community.



My team attended the ribbon cutting ceremony for Bella Chola in the city of Brea. A certificate of recognition was presented on my behalf to mark the special occasion.

COMMUNITY OUTREACH

During the month of November:



My staff attended the ribbon-cutting ceremony for 9Round Santa Ana. Staff presented them with a certificate of recognition and wished them great success.



My staff attended the ribbon-cutting ceremony for Visioneering Studios in the city of Santa Ana. Staff presented them with a certificate of recognition and wished them great success.



I had staff attend the grand opening CSU Fullerton's grand opening of their Veterans Resource Center. Staff presented them with a certificate of recognition. We wish them the best as they work to provide services for those who have served our nation.

COMMUNITY OUTREACH

During the month of November:



My staff attended the grand opening and ribbon cutting ceremony for 76 Gas in the city of Tustin. Staff congratulated them on the opening of their fully automated fueling station. A certificate of recognition was presented to them to mark the occasion.



My team attended the ribbon-cutting ceremony for Jim Boy Tacos in the city of Brea. A certificate of recognition was presented to them. We wish them the best of luck in the Brea business community.



I went live on KVLA TV 57.8 where I fielded calls from the public regarding the services that I offer at all of our locations. I also informed the public about our special Saturday hours and about the services available during these special hours.

AWARDS AND RECOGNITIONS

EMPLOYEE
OF THE
MONTH



Roberta Estrada

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

I'm happy to announce Roberta Estrada as Employee of the Month for November.

Roberta is knowledgeable and professional with over-the counter customers as well as her co-worker. She completes her day to day duties without issues. She is also punctual and regularly arrives at her desk ready to work 10-15 min before her work schedule. Roberta works well with other and is always willing to assist on new projects or assignments.

Roberta has taken ownership of the map project and her vision is to see it completed before the move to our new building next year. Her responsibilities are to ensure the quality of the maps is kept intact and that the books are prepared for preservation. She is currently working with staff on the organization on the map books, while at the same time training staff on how to complete the map books. Training is one of Roberta's strength as she is meticulous and patient.

Please join me in congratulating Roberta on her achievement!

OCRECORDER.COM

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our Clerk Operations in Laguna Hills. We would like to thank Marissa for providing excellent customer service during this customer's visit.

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 11/27/18

4. Reason for your visit?
Pick up Marriage Certificate

5. How long did you wait in line? 10 seconds ~~minutes~~

6. Do you have any suggestions to improve our services?
None. Marissa was excellent both times in providing excellent customer service for Marriage license + Certificate

NOVEMBER IN O.C. HISTORY



A Pacific Electric trolley on West 4th St. in Santa Ana, around 1920.

- November 4, 1948** The week-long Green River Fire began near what is now Featherly Regional Park in Santa Ana Canyon. The fire eventually burned 46,000 acres.
- November 8, 1988** Saddleback Valley voted on whether to become a city. The incorporation measure failed by a vote of 12,261 to 20,704.
- November 14, 1901** The Pacific Electric Railway Co. incorporated. Their trollies, known as the “big red cars” were a critical part of L.A. and Orange County’s transportation infrastructure for half a century.
- November 24, 1929** St. Joseph Hospital opened in Orange.
- November 25, 1950** Anaheim Park Superintendent Rudolph "Rudy" Boysen – who created the Boysenberry through cross-pollination – died at age 55.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this shot of the Sequoia National Park

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:
OCArchives.com

