



HUGH NGUYEN
ORANGE COUNTY CLERK-RECORDER

12 CIVIC CENTER PLAZA, ROOM 101, SANTA ANA, CA 92701 (714) 834-2500

WELCOME

Newsletter - March 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,
Hugh Nguyen
County Clerk-Recorder

In This Issue:

News and Updates

Community Outreach

Awards and Recognitions

Customers Are Saying ...

March in O.C. History

Out and About

Mark Your Calendars:

April 13 - Special Saturday Opening

May 18 - Special Saturday Opening

May 27 - Memorial Day - Offices Closed

OC Weddings Mobile App



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

NEWS



Clerk-Recorder Hugh Nguyen cuts the ribbon to officially open the department's new branch office in the city of Anaheim.

CLERK-RECORDER DEPARTMENT CELEBRATES THE OFFICIAL GRAND OPENING OF THE ANAHEIM BRANCH OFFICE LOCATION.

Clerk-Recorder Hugh Nguyen hosted the grand opening of the department's Anaheim office on March 1st, 2019. Those in attendance included Assemblyman Phillip Chen, Orange County Supervisor Doug Chaffee, Anaheim Mayor Harry Sidhu and several field representatives and members of the public. The department is thankful to all who attended and we look forward to serving more members of the public at this new location in Anaheim. For more information on our branch office locations, services and appointments, visit our website at:

OCRecorder.com

NEWS



Clerk-Recorder staff at the Anaheim location's inaugural Special Saturday opening.

SATURDAY HOURS PLANNED FOR APRIL 13

The Clerk-Recorder Department will once again open its doors to the public on April 13, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

COMMUNITY OUTREACH

During the month of March:



My team and I set up an informational booth at BrideWorld Expo in Anaheim to help couples looking to tie the knot know what they need to do in order to get their marriage license. We always enjoy meeting all the happy couples and look forward to seeing them again in our offices when they are ready to purchase their marriage license.



My team went out to celebrate the ribbon cutting of Yorba Linda High School's first student market made possible by students themselves. We hope Mustang Market and the Mustang Business Academy continue to help educate and inspire students interested in business for many years to come.



My team went out to Jordan Intermediate School to pass out brochures and answer questions on how to get passports, birth certificates, property records and share information on other services offered by our office.

COMMUNITY OUTREACH

During the month of March:



My team and I started our new TV show segment with AVA TV 57.7 this March. We are live every other Wednesday at 3pm. We look forward to taking all of your calls and speaking directly to the residents of Orange County.



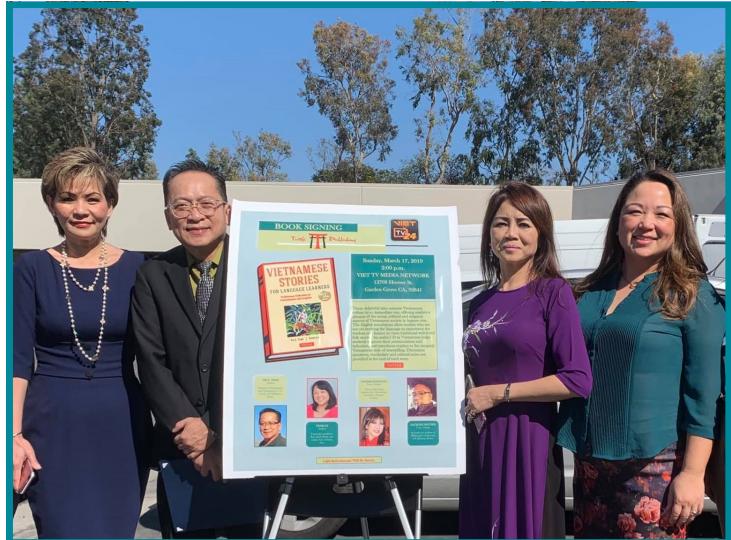
My team helped congratulate Fantastic Sams on their ribbon cutting in the city of Brea. We hope the community will benefit from Fantastic Sams' business model of providing guests with exceptional quality, service and style at a fantastic price.



We were honored to have been invited to the Commemorative Ceremony hosted by the Trung Vuong Alumnae Association Southern California. The ceremony paid tribute to the Trung heroines. It is great to see such elaborate displays and performances meant to preserve and commemorate aspects of Vietnamese culture, one of the many cultures that make up Orange County's diverse population.

COMMUNITY OUTREACH

During the month of March:



Congratulations to authors Tri C. Tran and Tram Le and their contributors Vanessa Hong-Van Nguyen and Zachary Nguyen who together created the book "Vietnamese Stories For Language Learners." My staff joined the team of writers at their book launch and book signing.



I helped welcome Hiccups and Churro-holic to the city of Stanton at their grand opening ceremony. We wish them the best and great success.



My staff joined Mandel Jewelers at their 50th anniversary ribbon cutting ceremony. To have been in Orange County for 50 years as a local business is an amazing accomplishment. We congratulate owner Linda Mandel on her success for half a century.

COMMUNITY OUTREACH

During the month of March:



My team went out to support the ribbon cutting for the new Grocery Outlet in Tustin. We wish them all the best in providing quality groceries at an affordable cost.



My staff joined The Olson Company at the ribbon cutting ceremony for their new townhome community District Walk in Anaheim. It was a pleasure to welcome The Olson Company's second community in Anaheim and look forward more in the future.



I was invited by the San Clemente Chamber of Commerce to speak to its members about the various functions of our department.

AWARDS AND RECOGNITIONS

EMPLOYEE
OF THE
MONTH



Kellie Nguyen

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

I'm happy to announce Kellie Nguyen as Employee of the Month for March 2019.

Kellie processes a high volume of requests on a daily basis, helps customers promptly and finds quick solutions for the public. She is a team player and works independently to accomplish any project assigned to her. She always has a positive attitude and demonstrates a willingness to perform beyond expectations. She assists the department in different locations and different tasks assigned to her. She displays a high degree of honesty, loyalty and integrity.

Kellie has helped her supervisors on multiple projects and created different logs that serve as a reference to improve workflow. She enjoys participating in our Special Saturday openings and volunteers for them often. Our unit can always count with her on a moment's notice. She takes great pride in the quality of her work and always looks for ways to improve her skills.

Please join me in congratulating Kellie on her achievement!

OCRECODER.COM

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our central office in Santa Ana during one of our special Saturday openings. We would like to thank Robert and all of our Saturday volunteers for providing excellent, kind and helpful service to this customer.

Robert's service was great! Marriages

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding	Good	Average	Fair	Poor
-------------	------	---------	------	------

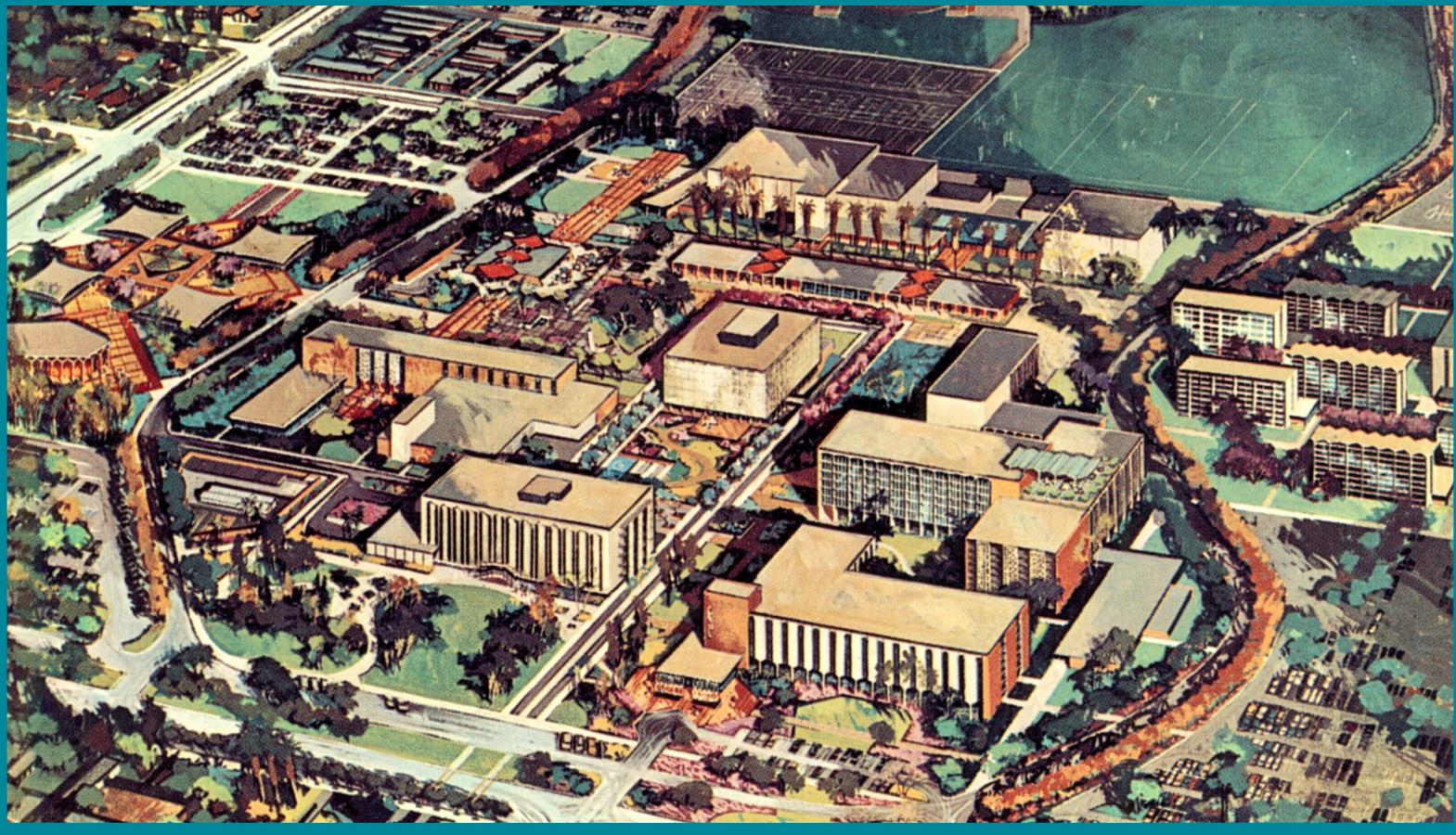
3. In what ways were our Saturday services beneficial to you?
unable to get to other offices during work

4. Reason for your visit?
Passport Date: 3/16

5. How did you hear about our Saturday services?
online

6. How can we improve our services?
Service was excellent!
Everyone is very kind,
patient and helpful

MARCH IN O.C. HISTORY



Architect's rendering of the future California State University Fullerton Campus.

- March 6, 2001** The residents of Aliso Viejo voted 4,053 to 290 to become a city. Upon incorporation, it became Orange County's 34th city.
- March 13, 1958** The State Public Works Board selected the site for what would become California State University Fullerton
- March 16, 1877** The first Garden Grove Post Office was established at the corner of Euclid St. and Stanford Ave. The postmaster, David Webster, was the father-in-law of town founder Alonzo Cook.
- March 17, 1943** The El Toro Marine Corps Air Station was commissioned. It was located on land given to the government by the Irvine Ranch.
- March 30, 1913** Artist Marc Davis, who would create the look of some of Disneyland's best-loved attractions, was born in Bakersfield, California.

Historical facts and photo provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of the observation deck at the top of the Palm Springs Aerial Tramway.

Visit our webpage at: OCRecorder.com

For more about the Orange County Archives visit:
OCArchives.com

Follow us on social media

@ocrecorder

