



**HUGH NGUYEN**

**ORANGE COUNTY CLERK-RECORDER**

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# WELCOME

Newsletter - April 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [ocrecorder.com](http://ocrecorder.com) for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen

County Clerk-Recorder

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## Mark Your Calendars:

May 18 - Special Saturday Opening

May 27 - Memorial Day - Offices Closed

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

# NEWS

## ORANGE COUNTY CLERK-RECORDER DEPARTMENT



Clerk-Recorder Hugh Nguyen and our North County team during the department's last Saturday Opening in Anaheim.

### **SATURDAY HOURS PLANNED FOR APRIL 13**

The Clerk-Recorder Department will once again open its doors to the public on May 18, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

**[OCRecorder.com](http://OCRecorder.com)**

# COMMUNITY OUTREACH

## During the month of April:



Congratulations to Hapa Cupcakes on their ribbon cutting ceremony for their second location in Brea. Best of luck to you!



I sent my team to congratulate Community Collision Center of Santa Margarita on their ribbon cutting ceremony. I look forward to their success.



I sent my team to join Compete Sports Performance and Rehab's ribbon cutting at their new facility in Lake Forest. Staff presented them with a certificate of recognition to mark the special occasion.

# COMMUNITY OUTREACH

## During the month of April:



I sent my team to 7-Eleven's grand opening in Placentia. I had staff present a certificate of recognition to mark the occasion and also had them wish them the best.



I had the pleasure of speaking at this year's Laguna Niguel Junior Civic Workshop. I would like to thank the City of Laguna Niguel for inviting me to participate. I look forward to next year's workshop.



I had staff attend the grand re-opening of Friar Tux at their beautiful store in Costa Mesa. Staff present them a certificate of recognition to mark this milestone.

# COMMUNITY OUTREACH

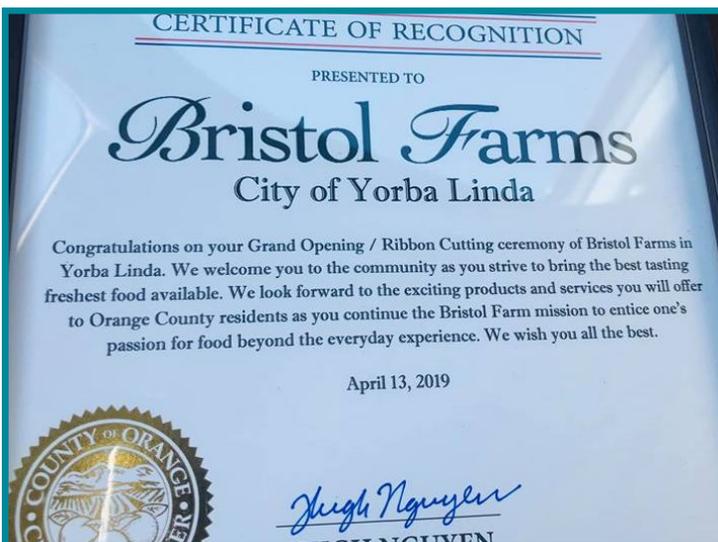
**During the month of April:**



Congratulations to Eat Street Kitchen on their ribbon cutting in Mission Viejo. I had my staff attend the ceremony to congratulate the restaurant on their achievement and to wish them great success.



Congratulations to Meritage on your grand opening in Irvine. I sent my team to congratulate Elliot Mann, the President of Southern California Division of Meritage Homes, on the grand opening and also to wish them great success.



Congratulations to Bristol Farms of Yorba Linda on their grand opening and ribbon cutting. I had my team attend the ceremony to welcome them to the City of Yorba Linda and to wish them the best.

# COMMUNITY OUTREACH

**During the month of April:**



I sent my outreach team to Farmers Insurance's ribbon cutting ceremony which was attended by various members from the Santa Ana Chamber of Commerce. We congratulated Gabriela Saucedo on her achievement and wished her great success.



I had my team go to the Asian Garden Mall - Phuoc Loc Tho in Westminster to support their efforts to keep the Little Saigon area clean with the help of local students on Earth Day. I want to commend, Kathy Tran, Kevin Nguyen and the rest of the team for their time. Your work and dedication are greatly appreciated.



I hosted an informational booth at the City of Santa Ana's 11th Annual Dia de los Niños - Dia de los Libros Celebration. I had staff on-hand to let the community know about the services that are available to them at our offices.

# COMMUNITY OUTREACH

**During the month of April:**



I would like to congratulate Energetic Smile on their ribbon cutting in the city of Brea, California. I would like to wish them great success while serving the residents of the County of Orange.



I would like to congratulate H2Go Express Car Wash on their ribbon cutting ceremony for their 3rd location in Cypress. I had staff join the Cypress Chamber of Commerce and other dignitaries to wish them the best.



Congratulations to Tea & Teacups Tea Room on your grand re-opening and ribbon cutting event in Yorba Linda. We wish you great success in having a place for Orange County residents where creativity and passion meet!!

# AWARDS AND RECOGNITIONS

EMPLOYEE  
OF THE  
MONTH



## Marissa Rivera

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It gives me great pleasure to announce Marissa Rivera as Employee of the Month for April.

Marissa is very proficient and tackles her daily tasks with an optimistic attitude. She is a great team player and is always willing to assist the public without any reluctance. Marissa has established a great connection with her co-workers and supervisors alike. She takes the lead in managing our marriage stats and filing EIR documents and is always willing to learn new assignments and tasks.

Marissa has rapidly established herself as a valuable part of our team and has been a great addition to the South County branch office team.

Please join me in congratulating Marissa on her achievement!

**OCRECORDER.COM**

# CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our central office in Santa Ana. We would like to thank staff in Room 101 for impressing this retired L.A. county employee with the excellent service he received.

Central - Room 101

**1. Please rate our service in the following areas.**

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. How would you rate our overall service?** JK  
(Please circle your selection)

Outstanding    Good    Average    Fair    Poor

**3. Date of your visit:** 4/24/19

**4. Reason for your visit?**  
Deed transfer

**5. How long did you wait in line?** 0 minutes

**6. Do you have any suggestions to improve our services?**  
Excellent Services. I am a retired L.A. County employee (38 years) I have never had such great service

# APRIL IN O.C. HISTORY



On April 9, 1966, the first major league baseball game in the County of Orange was played at the new Anaheim Stadium.

- April 1, 1943** Marine Corps Air Station El Toro was dedicated.
- April 2, 1959** Garden Grove's first annual Strawberry Festival opened.
- April 6, 1888** Orange incorporated, becoming a city.
- April 7, 1990** Aliso and Wood Canyons Regional Park opened.
- April 29, 1958** Actress Michelle Pfeiffer was born in Santa Ana.

Historical facts and photo provided by Assistant Archivist Chris Jepsen.  
Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

# OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of the landscape atop Mt. San Jacinto State Park.

Visit our webpage at: [OCRecorder.com](http://OCRecorder.com)

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:  
[OCArchives.com](http://OCArchives.com)

