



12 CIVIC CENTER PLAZA, ROOM 101, SANTA ANA, CA 92701 (714) 834-2500

WELCOME

Newsletter - June 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Mark Your Calendars:

July 4 - Independence Day - Offices Closed

July 20 - Special Saturday Opening

August 17 - Special Saturday Opening

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

MILESTONE

ORANGE COUNTY CLERK-RECORDER REACHES MILESTONE BY REACHING 9 MILLION ELECTRONICALLY SUBMITTED DOCUMENTS

Close to the beginning of the month, the Orange County Clerk-Recorder Department reached a milestone in electronic recording history by reaching 9 million electronically submitted and recorded documents. This milestone achievement maintains the department as a nationwide industry leader and is a testament to the department's commitment to bringing the residents of Orange County fast and efficient services.

Back in July of 2017, the department reached its 8 millionth electronically submitted document. While recording real property documents electronically is a common service today, in 1997 Orange County changed the industry by implementing the first electronic recording delivery system in the nation. Current Orange County Clerk-Recorder Hugh Nguyen was part of the team that implemented the first system.

"People thought that it wouldn't work," Clerk-Recorder Hugh Nguyen said. "Many County Recorders in California couldn't envision how a secure electronic process could be implemented. In 1997, the Orange County system was the pilot program which proved the concept did work and formed the foundation for today's system guidelines and procedures."

Clerk-Recorder Hugh Nguyen attributes much of the success to the vision of the late Gary Granville who was the Clerk-Recorder in 1997.

Currently the department records 68% of all documents submitted for recording electronically. In 2008, the department joined with Los Angeles, Riverside and San Diego Counties to implement the current electronic delivery system known as SECURE. This system allows title, escrow, financial and government institutions to record property documents electronically to multiple counties from one single computer screen.

Most recently the department received a National Achievement Award from the National Association of Counties in May 2019 for its SECURE – Government to Government component. This is the component that allows government entities to submit documents electronically.

For more information about the services provided by the Orange County Clerk-Recorder Department or its convenient locations please visit OCRecorder.com

OCRecorder.com



There was a great turnout at our June special Saturday opening at our South County Branch Office.

SATURDAY HOURS PLANNED FOR JULY 20

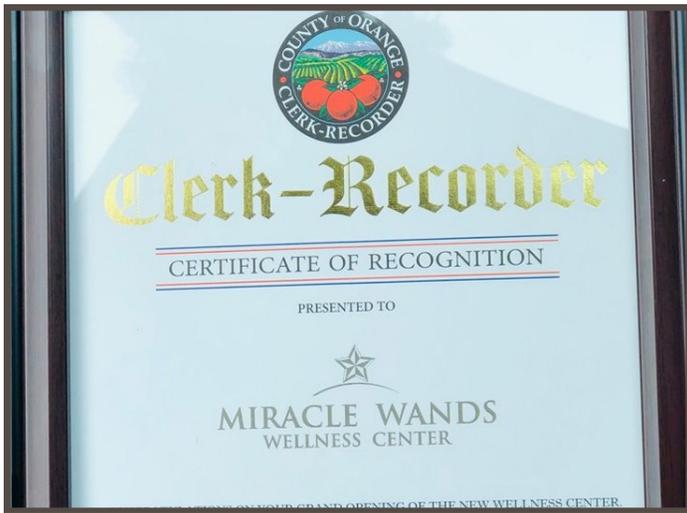
The Clerk-Recorder Department will once again open its doors to the public on July 20, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 AM to 3 PM.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

The Orange County Archives will also be open from 10 AM to 3 PM. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

During the month of June:



Congratulations to Miracle Wands Wellness Center on their ribbon cutting in the city of Huntington Beach. I wish you great success in serving the residents throughout the County of Orange.



I had my team host an informational booth at the Garden Grove Unified School District Summer Resource Fair. They informed students and their families about the services available to them at the Clerk-Recorder Department.



I went live on AVA TV 57.7 to inform the audience about the services that the department provides and some important information about the June 7 hiring fair that the County hosted at the Orange County Fairgrounds.

COMMUNITY OUTREACH

During the month of June:



Congratulations to Min's Dynasty on their ribbon cutting. I welcome you to the Huntington Beach Community and wish you great success while serving the residents of Orange County.



Congratulations to Dentists of Irvine on their grand opening and ribbon cutting in the city of Irvine. I had staff attend the ceremony to wish them great success and to present them with a certificate of recognition to mark the occasion.



I had staff go to congratulate Faith Episcopal Church on their 30th anniversary in Laguna Niguel. This is a fantastic achievement! I wish you great success for another 30 years of serving the Laguna Niguel community!

COMMUNITY OUTREACH

During the month of June:



I joined my staff at this years OC Hiring Fair. It was a great turnout and I was happy to engage with job seekers who were looking at what the Clerk-Recorder Department had to offer. I wish everyone the best of luck in their job search.



I had the opportunity to host an informational booth at Supervisor Chaffee's Fourth District Kids Fishing Derby. It was a fun event and I had staff on hand to answer any question the public had about the services that the department offers.

Congratulations to Sergio on winning this year's fishing derby!



I had staff congratulate all the graduates who completed the OC Made program hosted by America's SBDC. We wish you great success in creating a successful Market Place business in the near future.

COMMUNITY OUTREACH

During the month of June:



I had staff host an informational booth at BrideWorld to help inform the brides-to-be about the requirement to be legally married in California and where to obtain their marriage licenses. We had a great turnout. Staff also had information about our passport services available to anyone needing to travel in the near future.



I had the honor of joining the festivities for the graduating class of 2019 for Advance Beauty College in Garden Grove. Congratulations to all the 180 graduating students and the best of luck to all!



Congratulations to See's Candies on their grand opening and ribbon cutting in the City of Irvine. I wish them great success in offering their services to the residents of Irvine and surrounding areas.

COMMUNITY OUTREACH

During the month of June:



I spoke at the Anaheim Caravan Real Estate. I highlighted the services offered at the department and also got an opportunity to let the group know about the department being a recipient of a NACO award in recognition of our Government to Government Electronic Recording component.



I sent staff to Gisler Elementary in Fountain Valley to present them with a certificate of recognition in honor of their 50th Golden Anniversary. I would like to congratulate them for serving the city and its students for half a century. What a remarkable achievement!



I spoke at the Yorba Linda Caravan where I was given the opportunity to talk about the services that the department provides. I would like to thank the organizers for the invite.

COMMUNITY OUTREACH

During the month of June:



Congratulations to Family Floors OC on their grand opening and ribbon cutting in Huntington Beach. I had my staff visit their location to wish them great success and to present them with a certificate of recognition to honor their achievement.



I would like to congratulate USA Water Polo on their grand opening in the city of Irvine. I wish you the best in representing our country in worldwide competition.



I sent staff to At Home - The Home Décor Superstore's grand opening ceremony in the city of Lake Forest. They wished them the best and presented them with a certificate of recognition to mark the occasion.

AWARDS AND RECOGNITIONS

EMPLOYEE
OF THE
MONTH



DIANNA VELASQUEZ

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It gives me great pleasure to announce Dianna Velasquez as Employee of the Month for June.

Dianna continuously displays a amiable attitude while providing excellent customer service and confronts any situation with a smile. She takes initiative and requires very little supervision.

Dianna is always willing to go the extra mile in satisfying our customers by assisting them in Spanish when needed.

Dianna also volunteers for the department's once-a-month Saturday openings on a regular basis and always makes an impression on customers with her great customer service. Her thoughtfulness is reflected in the excellent customer service that she provides and it is noticed and appreciated by all.

Please join me in congratulating Dianna on her achievement!

OCRECORDER.COM

AWARDS AND RECOGNITIONS

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from customers who visited our South County branch office in Laguna Hills. We would like to thank Rene for delivering great customer service to our customers with special needs. Great job Rene!!

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 6/11/19

4. Reason for your visit?
Property title change

5. How long did you wait in line? 1 minutes

6. Do you have any suggestions to improve our services?

Keep your employees

Rene Hermosillo is the BEST! we are seniors and disabled Rene is very kind!!

JUNE IN O.C. HISTORY



Laguna Beach became a city on June 29, 1927 – about when this postcard image was made. At the time, the town had a population of only 1,900.

- June 4, 1889** Locals voted to separate from Los Angeles County and form Orange County. The vote was 2,505 to 499.
- June 6, 1959** The Submarine Voyage ride opened in Disneyland's Tomorrowland
- June 11, 1979** Actor and Newport Beach resident John Wayne died of cancer. Soon after, Orange County airport was renamed in his honor.
- June 20, 1914** Santa Ana Elks Lodge laid the cornerstone for the new concrete pier at Huntington Beach. The celebration that followed included the first known demonstration of surfing in the county.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo Credit: Orange County Archives

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo of these sunflowers as proof that summer is finally here!!

Visit our webpage at: OCRecorder.com

For more about the Orange County Archives visit:

OCArchives.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

